



How to contact your Ombudsman

Energy & Water Ombudsman

NSW

Energy and Water Ombudsman NSW (EWON)

Phone: 1800 246 545

Web: www.ewon.com.au

Queensland

Energy and Water Ombudsman QLD (EWOQ)

Phone: 1800 662 837

Web: www.ewoq.com.au

South Australia

Energy Industry Ombudsman SA (EWOSA)

Phone: 1800 665 565

Web: www.ewosa.com.au

Victoria

Energy and Water Ombudsman VIC (EWOV)

Phone: 1800 500 509

Web: www.ewov.com.au

Western Australia

Energy and Water Ombudsman WA (EWOWA)

Phone: 1800 754 004

Web: www.ombudsman.wa.gov.au/ewowa

ACT

ACT Civil and Administrative Tribunal (ACAT)

Phone: 02-6207 1740

Web: www.acat.act.gov.au

Telecommunications Ombudsman

All States

The Telecommunications Industry Ombudsman (TIO)

Phone: 1800 062 058 (Free from landlines, standard rates apply for calls from mobiles)

Web: <https://www.tio.com.au/>