Uber One 12-Month 50% Discount Membership Offer for AGL Customers

Terms and Conditions

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Uber One 12-Month 50% Discount Membership Offer for AGL Customers – Terms and Conditions

Updated: 5 October 2026

Eligibility

1. The Uber One 12-Month 50% Discount Membership Offer ('**Uber Offer**') is available to Eligible Customers, being:
    a. existing residential and small business AGL energy or telecommunications customers with AGL My Account (also referred to in these Terms as "you" or "your");
    b. with a residential or small business address, located in areas where AGL operates; and
    c. to whom AGL makes available a one-time Uber Redemption Code ('**Uber Code**').
2. The Uber Offer is made available specifically to the Eligible Customer and is not transferrable or assignment to any other person.
3. To redeem the benefits available under the Uber Offer, Eligible Customers must have an Uber One Membership.
4. The Uber Offer is available to Eligible Customers from 1 June 2026 to 30 May 2027 unless extended, varied or removed by AGL prior to this date.

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5. Eligible Customers who redeem the Uber Code according to the instructions provided by AGL at the time of providing the Uber Code are entitled to receive an Uber One Annual Plan Membership at a discount of 50% off the standard annual price of an Uber One Annual Plan Membership for a period of twelve (12) months from the date on which the Uber Code is redeemed.
6. At the expiry of twelve (12) months from the date on which the Uber Code is redeemed, the Eligible Customer will be charged monthly at $9.99 or the then standard monthly price of an Uber One Membership in Australia and via the Eligible Customer's selected payment method, unless cancelled by the customer:
    a. via the Uber app any time up until 48 hours before the billing date; or
    b. by contacting Uber Support any time before the billing date.
7. If you cancel less than 48 hours before your next renewal day, you may see a charge that will be automatically refunded.
8. Uber will send prior notice of the upcoming expiry of the Uber Offer to the Eligible Customer via the contact details nominated for the relevant Uber One Membership at least 7 days prior to the expiry of the Uber Offer.

Uber One Membership

9. Your Uber One Membership is governed by a separate agreement between you and Uber, including but not limited to the Renewable Membership Terms and Conditions.

10. AGL does not provide and is not responsible for the Uber One Membership Program. Customer enquiries relating to the Uber One Membership Program should be directed to Uber Support in your Uber or Uber Eats app, or through this link.

11. If for any reason your Uber One Membership changes or terminates, this may have implications for your continued access to or benefits under the Uber Offer. It is your responsibility to ensure that you comply with the terms of your Uber One Membership as agreed between yourself and Uber.

General

12. AGL reserves the right to change these Terms and Conditions or withdraw the Uber Offer at any time. If applicable, we will provide notice by posting revised Terms and Conditions on our website and providing written notice to you. The revised Terms and Conditions will apply to any Uber Offer accepted following the variation to the Terms and Conditions.

13. AGL and Uber reserve the right to revoke or withdraw the Offer if either AGL or Uber suspects a breach of these Terms and Conditions, Uber's Terms & Conditions, or if either AGL or Uber reasonably suspect any suspicious or fraudulent behaviour associated with your participation in the Uber Offer.

14. Eligible AGL Plans are solely supplied by AGL and you're required to contact AGL directly for more information about energy or telecommunications plans. Uber is not authorised to negotiate or sell energy or telecommunications plans on behalf of AGL.

Privacy

15. AGL collects personal information about you to enable you to redeem the Uber Offer in accordance with these Terms and Conditions.

16. By participating in this promotion, you consent to AGL collecting and using your personal information, and disclosing your personal information to our related entities, agencies, promotion partners (including Uber) and other third parties engaged to provide services in connection with the promotion, for the purposes listed above and in accordance with our privacy policy available at www.agl.com.au/privacy-policy. If the personal information requested is not provided, AGL cannot guarantee fulfilment of the Uber Offer.

17. You agree to provide your consent until such a time as it is withdrawn by giving notice to us. You can also gain access to, update or correct any personal information held by contacting us using the details listed in our privacy policy.

18. Uber may separately collect your personal information, including financial information, as part of delivering the benefits under this Uber Offer. The collection, use and disclosure of your personal information by Uber is governed by separate terms and conditions between you and Uber, including Uber's Renewable Membership Terms and Uber's Privacy Notice.