AGL – internet Flash Sale Offer
Schedule to Terms & Conditions

Promotion name	AGL internet Flash Sale Offer
Promotion period	Start: 4/11/2026 9:00am AEST End: 1/12/2026 11:59PM AEST
Promoter	Energy Telco Pty Ltd trading as Aussie Broadband Telco Services ABN: 98 694 875 888 Level 1, 14-22 Grey Street, Traralgon VIC 3844 AGL telecommunications products and services are provided by Aussie Broadband Telco Services.

Eligible customers

Internet Offer 1 or 2:

This promotion is available to:

- new AGL internet customers* who sign up to an **Eligible plan**, and have or take up an active AGL energy plan^; and
- existing AGL internet customers** who move premises and sign up to an **Eligible plan** and have or take up an active an AGL energy plan^ at the new address

Excludes:

This promotion is not available to:

- all other existing AGL internet customers**
- a Returning AGL internet customer***

****A 'returning AGL internet customer' is defined as an individual who commenced an AGL internet service within the previous 12 months and subsequently cancelled or disconnected that service.*

Details of promotion

The promotion includes:

Offer	Discount	Eligible plans
Internet Offer 1	$35 off the normal plan price a month for 3 months	• Home Basic **nbn**® 25
Internet Offer 2	$48 off the normal plan price a month for 3 months	• Home Fast **nbn**® 100 • Home Fast Fibre **nbn**® 500 • Fixed Wireless Fast

AGL Flash Sale offer – Terms & Conditions

AGL and Aussie Broadband Telco Services are offering eligible customers an **promotional offer** on eligible internet plans. A full description of the promotion can be found in the details of promotion section of the schedule of this promotion. The terms and conditions include a discount off the Recommended Retail Price **(RRP)**:

- The promotion applies to eligible customers listed in the **Eligible Customers** section of the schedule.
- The promotional period commences on the date shown in the **Promotional Period** of the schedule and ends on the date and time shown in the **Promotional Period** of the schedule.
- The promotion cannot be redeemed outside of the promotional period.
- The promotion cannot be applied retrospectively.
- The promotion will be automatically applied to eligible customers at the time of purchase.
- If you are switching from another provider, check your current contract for an early termination clause and the associated fee before switching to AGL.
- Additional charges may apply for a new property development and subsequent installations if serviced by **nbn**®.
- A promotional discount cannot be used in conjunction with any other promotion or offer except the AGL energy multi-product discount.
- All discounts available under this offer apply to internet plan fees only and do not apply to the following:
  a) any hardware charges
  b) any **nbn**® New Development Fee charge or **nbn**® New Copper Pair charge. These are charges that are passed through from NBN Co; and
  c) Any additional services, charges or usage outside of your base monthly **nbn**® plan fee.
- The promotional offer cannot be transferred to another service, person, or party.
- The promotional offer cannot be redeemed for cash.
- The promotional offer cannot be used for hardware.
- Supported plans are shown in the **Eligible plans** section of the schedule.
- Discounts will be applied automatically to customer bills for the relevant period.
- The promotional offer is based on the supported plan in the **Eligible plans** section of the schedule. If a customer downgrades their plan to a lower plan tier during the period where the **promotional offer** applies, the **promotional offer** will be removed from the monthly internet service charge. The price of the monthly internet or mobile charge will revert to the relevant minimum monthly charge.
- Customers who upgrade to a higher plan tier during the period where the **promotional offer** applies, the **promotional offer** will continue to apply for the remainer of the original **promotional offer** period. Upgrading a plan will not reset the **promotional offer** period.
- Eligibility for the **promotional offer** and multi-product discount offer, is contingent on the customer maintaining an AGL energy service^ held under the same account holder name. If the associated AGL energy service^ is cancelled, the **promotional offer** and multi-product discount will end from the next billing period.

- Customers should refer to general terms and conditions for specific products and services.
- Customers currently on Financial Hardship arrangements are not eligible for this promotion.
- All prices are subject to change without notice.
- AGL and Aussie Broadband Telco Services reserve the right, in our sole discretion, to remove your access to this program if you breach our fair and acceptable use policy, or we have otherwise formed the view that you are scamming this program.

**A 'new AGL internet customer' is defined as an individual who has not had an active internet service with AGL in the last 12 months*

***An 'existing AGL internet customer' is defined as an individual with an active internet service with AGL.*

****A 'returning AGL internet customer' is defined as an individual who commenced an AGL internet service within the previous 12 months and subsequently cancelled or disconnected that service.*

^An 'AGL energy plan/service' is defined as a residential electricity or gas service provided by AGL.