

# AGL Internet Promotion



# AGL **nbn**<sup>®</sup> Internet Promotion

## 26/03/2026 to 30/06/2026 – Terms and Conditions

### 1 Promotion Period

From 26/03/2026 until 30/06/2026, unless varied by AGL.

### 2 Eligible Plans

- (a) Fixed Wireless;
- (b) Home Basic (available on FTTN, FTTB, FTTC, FTTP and HFC tech types);
- (c) Home Fast (available on FTTN, FTTB, FTTC); and,
- (d) Home Fast X (available on FTTP and HFC)

### 3 Eligible Customers

This promotion is available to:

- (a) new AGL **nbn** customers who sign up to an Eligible Plan during the Promotion Period, and have or take up an active AGL electricity plan (residential) at the same premises as the **nbn** service; or
- (b) existing AGL **nbn** customers who move premises and sign up to an Eligible Plan at the new premises during the Promotion Period and have or take up an active AGL electricity plan (residential) at the same premises

and stay on an Eligible Plan until **30 June 2026**.

This promotion is not available to existing AGL **nbn** customers who change **nbn** plans for the same premises.

### 4 Promotional Offers

Eligible Customers will receive the following **electricity bill credit** on their AGL electricity account:

Eligible Plans	Promotional Offer
Fixed Wireless	A one-off \$200 electricity bill credit will be applied to the AGL electricity account between 10-17 July 2026.
Home Basic (available on FTTN, FTTB, FTTC, FTTP and HFC tech types)	
Home Fast (available on FTTN, FTTB, FTTC tech types)	
Home Fast X (available on FTTP or HFC tech types)	

In addition, a monthly credit of \$15 will continue to apply to your Eligible Plan fees for as long as you remain an AGL Energy customer.

### 5 Promotion Conditions

- (a) The promotion is only available if you take up an Eligible Plan during the Promotion Period.
- (b) You must remain on both an Eligible Plan and AGL electricity plan until 30 June 2026.
- (c) If you change or cancel your Eligible Plan before 30 June 2026, or no longer have an active AGL electricity plan (residential) at the same premises as the Eligible Plan, you will not receive the credit.
- (d) The credit is GST-inclusive, non-refundable and non-transferable.
- (e) You are eligible for one \$200 electricity bill credit per premises where you hold both an active Eligible **nbn** Plan and an active AGL Electricity plan. If you have multiple properties with an Eligible **nbn** Plan and an active AGL Electricity plan at each, you can receive the \$200 electricity bill credit for each qualifying property.

### 6 General Conditions

Refer to the AGL [Customer Terms](#), the AGL **nbn** plan [Critical Information Summary](#), [Key Fact Sheet](#), and [Acceptable Use Policy](#) for more details about specific products and services.

# eero 7 Modem Pack Promotion

# AGL Internet eero 7 Modem Pack Promotion

## 18/02/2026 to 30/06/2026 – Terms and Conditions

### 1 Promotion Period

From 18/02/2026 until 30/06/2026 unless varied by AGL.

### 2 Eligible Modems

(a) eero 7

### 3 Eligible Customers

This promotion is available to:

(a) New and existing AGL **nbn**® customers who purchase an Eligible Modem on a 12 or 24-month Device Payment Plan (DPP) during the Promotion Period.

### 4 Promotion Offer

- (a) Eligible Customers who purchase an eero 7 devices in packs on a DPP will receive one of the devices at no cost.
- (b) If Eligible Customers purchase an eero 7 pack on a DPP and cancel their plan within 12 or 24 months, the remaining Device Charges will be calculated based on the full price of the device.

Eligible Modem	eero 7 (2 devices)	eero 7 (3 devices)
<b>Price of each device</b>	\$210	
<b>Full Price</b>	\$420	\$630
<b>Multi-pack discount price on promotion</b>	\$210	\$420
Device Charges (total cost) on DPP if you stay for 12 months	\$210 (\$17.50/month)	\$420 (\$35/month)
Device Charges (total cost) on DPP if you stay for 24 months	\$210 (\$8.75/month)	\$420 (\$17.50/month)
<b>Device Charges if you cancel within 12 or 24 months</b>	\$35 x remaining months (12-month DPP) or \$17.50 x remaining months (24-month DPP)  <i>(minimum cost if you cancel after one month is \$420 plus one month's nbn plan fee)</i>	\$52.50 x remaining months (12-month DPP) or \$26.25 x remaining months (24-month DPP)  <i>(minimum cost if you cancel after one month is \$630 plus one month's nbn plan fee)</i>
<b>Remaining Device Charges</b>	If you cancel your <b>nbn</b> plan or your DPP within 12 or 24 months, you will need to <b>pay your remaining Device Charges based on the full price of the device</b> (prorated to the day of cancellation) as a lump sum on your next bill together with your monthly plan fee. This includes the situation where you are cancelling your <b>nbn</b> plan because of a change that we have made under clauses 11.2 or 11.3 of our Customer Terms.	

### 5 Promotion Conditions

- (a) Offer applies to the multi-pack eero 7 devices only purchased during the Promotion Period.
- (b) Customers may change their AGL **nbn** plan to another Eligible Plan at any time during the Device Payment Plan period without incurring additional costs.



- (c) If there is any inconsistency between these Promotion Terms and Conditions and the AGL Device Payment Plan Terms and Conditions, then to the extent of such inconsistency, these Promotion Terms and Conditions will prevail.

**General Conditions**

Refer to the AGL [Customer Terms](#), the AGL nbn plan [Critical Information Summary](#), [Key Fact Sheet](#), and [Acceptable Use Policy](#) for more details about specific products and services.