

AGL nbn[®]

Internet and Energy Bundle Offer



AGL **nbn**[®] Internet and Energy Bundle Promotion

11/11/2025 to 17/02/2026 – Terms and Conditions

Promotion Period

From 11/11/2025 until 17/02/2026, unless varied by AGL.

Eligible Plans

- Home Fast (available on FTTN, FTTB, FTTC)
- Home Fast X (available on FTTP or HFC tech types)

Eligible Customers

This promotion is available to:

- New AGL **nbn** customers who sign up to an Eligible Plan during the Promotion Period, and have or take up an active AGL energy residential gas or electricity plan; and
- Existing AGL **nbn** customers who move premises and sign up to an Eligible Plan at the new premises during the Promotion Period and have or take up an active AGL energy residential gas or electricity plan.

This promotion is not available to existing AGL **nbn** customers who change **nbn** plans for the same premises.

Promotional Offers

Eligible Customers will receive the following discount on Eligible Plan fees for the first 6 months:

Eligible Plans	Promotional Offers
Home Fast (available on FTTN, FTTB, FTTC tech types)	\$10/month off for the first 6 months
Home Fast X (available on FTTP or HFC tech types)	\$10/month off for the first 6 months

In addition, a monthly credit of \$15 will continue to apply to your Eligible Plan fees for as long as you remain an AGL Energy customer.

Promotion Conditions

- The promotion is only available if you take up an Eligible Plan during the Promotion Period.
- The promotion starts when your AGL **nbn** service is connected to AGL.
- If you change or cancel your Eligible Plan during the first 6 months, or are no longer an AGL energy customer, you will no longer receive the Promotion Offer.

General Conditions

Refer to the AGL [Customer Terms](#), the AGL **nbn** plan [Critical Information Summary](#), [Key Fact Sheet](#), and [Acceptable Use Policy](#) for more details about specific products and services.

eero 7 and TP-Link VX230v Modem Offer



AGL **nbn**® Internet eero 7 and TP-Link VX230v Modem Promotion (50% Off device price) 11/11/2025 to 30/06/2026 – Terms and Conditions

Promotion Period

From 11/11/2025 until 30/06/2026 unless varied by AGL.

Eligible Modems

- eero 7
- TP Link VX230v

Eligible Customers

This promotion is available to:

- New AGL **nbn** customers who sign up to a **nbn** plan and purchase an Eligible Modem on a 12 or 24-month Device Payment Plan (**DPP**) during the Promotion Period, and
- Existing AGL **nbn** customers who move premises and sign up to a new **nbn** plan at the new premises and purchase an Eligible Modem on a 12 or 24 -month DPP during the Promotion Period.

This promotion is not available to existing AGL **nbn** customers who change **nbn** plans for the same premises.

Promotion Offer

- Eligible Customers will receive 50% off eero 7 or TP Link VX230v when the customers:
 - sign up to a **nbn** plan during the Promotion Period; and
 - purchase an eero 7 or a TP Link Vx230v device.
- If Eligible Customers purchase an eero 7 or TP Link VX230v on Device Payment Plan (**DPP**) and cancel their plan within 12 or 24 months, the remaining Device Charges will be calculated based on the full price of the device, and not the discounted price.

Eligible Modem	eero 7 (1 device)	eero 7 (2 devices)	eero 7 (3 devices)	TP Link VX230v
Full Price	\$210	\$420	\$630	\$149
50% off discounted price	\$105	\$210	\$315	\$74.50
Device Charges (total cost) on DPP if you stay for 12 months	\$105 (\$8.75/month)	\$210 (\$17.50/month)	\$315 (\$26.25/month)	\$74.50 (\$6.20/month)
Device Charges (total cost) on DPP if you stay for 24 months	\$105 (\$4.37/month)	\$210 (\$8.75/month)	\$315 (\$13.12/month)	\$74.50 (\$3.10/month)
Device Charges if you cancel within 12 or 24 months	\$17.50 x remaining months (12-month DPP) or \$8.75 x remaining months (24-month DPP) <i>(minimum cost if you cancel after one month is \$210 plus one month's nbn plan fee)</i>	\$35 x remaining months (12-month DPP) or \$17.50 x remaining months (24-month DPP) <i>(minimum cost if you cancel after one month is \$420 plus one month's nbn plan fee)</i>	\$52.50 x remaining months (12-month DPP) or \$26.25 x remaining months (24-month DPP) <i>(minimum cost if you cancel after one month is \$630 plus one month's nbn plan fee)</i>	\$12.41 x remaining months (12-month DPP) or \$6.20 x remaining months (24-month DPP) <i>(minimum cost if you cancel after one month is \$149 plus one month's nbn plan fee)</i>

Remaining Device Charges	If you cancel your nbn plan or your DPP within 12 or 24 months, you will need to pay your remaining Device Charges based on the full price of the device (prorated to the day of cancellation) as a lump sum on your next bill together with your monthly plan fee. This includes the situation where you are cancelling your nbn plan because of a change that we have made under clauses 11.2 or 11.3 of our Customer Terms.
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Promotion Conditions

- The minimum cost if you cancel within one month of activation is the full price of your selected device(s) plus one month of your nbn plan fee:
 - o eero 7 (1 device): \$210
 - o eero 7 (2 devices): \$420
 - o eero 7 (3 devices): \$630
 - o TP-Link VX230v: \$149
- Offer applies to all eero 7, or TP Link device purchased during the Promotion Period.
- Customers may change their AGL **nbn** plan at any time during the Device Payment Plan period without incurring additional costs.
- If there is any inconsistency between these Promotion Terms and Conditions and the AGL Device Payment Plan Terms and Conditions, then to the extent of any such inconsistency, these Promotion Terms and Conditions will prevail.

General Conditions

Refer to the AGL [Customer Terms](#), the AGL nbn plan [Critical Information Summary](#) and [Acceptable Use Policy](#) for more details about specific products and services.

AGL **nbn**[®] Internet and Energy Movers Promotion

11/12/2025 to 23/02/2026 – Terms and Conditions

Promotion Period

From 11/12/2025 until 23/02/2026, unless varied by AGL.

Eligible Plans

- Home Fast (available on FTTN, FTTB or FTTC tech types)
- Home Fast X (available on FTTP or HFC tech types)
- Home Ultrafast (available on FTTP or HFC tech types)

Eligible Customers

This promotion is available to:

- existing customers with AGL electricity moving online in NSW, QLD, SA and VIC (where AGL operates); or
- new customers moving online in NSW, QLD, SA and VIC (where AGL operates) who sign up to AGL electricity, and

who also sign up to an Eligible Plan and stay on the chosen plan and AGL electricity for 90 days.

Promotional Offers

Eligible Plans	Promotional Offers
Home Fast (available on FTTN, FTTB or FTTC tech types)	Eligible Customers who remain on the same Eligible plan and AGL Electricity for 90 days will receive a one-off \$100 (inc. GST) bill credit. The bill credit will be applied on the first internet bill after this 90-day period.
Home Fast X (available on FTTP or HFC tech types)	
Home Ultrafast (available on FTTP or HFC tech types)	

Promotion Conditions

- The promotion is only available if you take up an Eligible Plan during the Promotion Period as an AGL electricity customer.
- The promotion starts when your AGL **nbn** service is connected to AGL.
- If you change or cancel your Eligible Plan during the first 90 days, or are no longer an AGL electricity customer, you will not receive the bill credit.
- The bill credit is not transferable nor refundable.

General Conditions

Refer to the AGL [Customer Terms](#), the AGL **nbn** plan [Critical Information Summary](#), [Key Fact Sheet](#), and [Acceptable Use Policy](#) for more details about specific products and services.