

# Price and product information statement



This information statement presents a summary of the tariff and terms applicable to this offer. AGL has a range of products available for different customer needs. If you would like further information or are interested in taking up this offer please visit

[agl.com.au/residential/energy-plans](http://agl.com.au/residential/energy-plans) or call AGL on **131 245**.

## AGL Savers™ Energy Plan

Western Australia, Residential Customers, Gas

Date of publication 9 April 2024

### PRODUCT DETAILS

- > **40% guaranteed discount.** The guaranteed discount applies to our energy supply and usage charges, and will appear as a separate credit on each bill.
- > **Bonus 10,000 Velocity Points for New AGL customers OR 3,000 Velocity Points for existing AGL customers:** Eligibility criteria and Terms & Conditions apply. Points in T&Cs. Limit per customer: One Offer per fuel and a maximum of two supply addresses.
- > **Evergreen with energy plan period.** Your market contract has no fixed term. However, at the end of the 1-year energy plan period, you will be placed on a new energy plan. We will notify you if there are differences between these plans.
- > **Price changes.** The energy rates may be varied at any time with written notice to you (which may consist of a statement on your next bill after the change). Fees and other charges can also be varied under the terms of your market contract.
- > **Terms and conditions.** For more information about the terms and conditions of this offer, including our direct debit arrangements, please contact AGL on **131 245** (24 hours a day, 7 days a week) or visit our website at [agl.com.au](http://agl.com.au)

### ENERGY CHARGES

#### ATCO Gas Australia

Gas Usage	Units	GST excl.	GST incl.
Anytime, First 12 units per day	c/unit	15.69	17.259
Anytime, usage thereafter	c/unit	14.15	15.565
Supply Charge	c/day	22.72	24.992

### ELIGIBILITY

- The details presented in this price and product information statement are for a **residential customer** in the ATCO Gas distribution area.
- Offer applies to eligible residential customers who are existing Velocity members with an applicable network tariff. Velocity membership details required for sign-up. Customers must remain on this Plan until the Points have been allocated. See Terms & Conditions for eligibility criteria and definitions of “New AGL Customer” and “Existing AGL Customer”

### OTHER FEES AND CHARGES

- > Account Service Fee of 8.09 (incl. GST) cents per day
- > Special Read Fee of \$16.71 (incl. GST) may be charged when you move property or change retailer.
- > If you pay a bill using a payment method that results in us incurring a merchant services fee. (including card payment made at Australia Post outlets) you may be charged a 0.49% payment processing fee.

- > If you pay a bill using a payment method that results in us incurring a merchant services fee. (including payment by Visa debit card) you may be charged a 0.14% payment processing fee.
- > If you pay a bill using a payment method that results in us incurring a merchant services fee. (including payment by Mastercard debit card) you may be charged a 0.30% payment processing fee.
- > If you pay a bill using a payment method that results in us incurring a merchant services fee. (including payment by Visa credit card) you may be charged a 0.65% payment processing fee.
- > If you pay a bill using a payment method that results in us incurring a merchant services fee. (including payment by Mastercard credit card) you may be charged a 0.78% payment processing fee.
- > A \$3.20 (incl. GST) over the counter payment fee may apply for payments made in-person at a Post Office.
- > A \$1.75 (incl. GST) paper bill fee may apply for each bill sent by post.
- > Other charges relating to your meter or supply address may apply under this Energy Plan. See the Fee Schedule and General Terms.

## **OTHER IMPORTANT INFORMATION**

- > The initial charges set out in this Price and Product Information Statement are based on available information and assumptions about your distribution region and network tariff. If we subsequently determine that the information was incorrect we will advise you of the new charges that will apply to your Energy Plan from its commencement, and of your options.