

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <u>https://compare.energy.vic.gov.au</u>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 768 611 and quote this Offer ID AGD507308MR.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	24-10-2023
Expiry date	Contact the retailer

Offer eligibility

Offer only available to customers with Seniors Card and an applicable network tariff. This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about... more details below

Discounts and incentives

Incentives

\$25 sign up credit

This is a one-off (GST incl) credit which will appear on your first bill. Customers are eligible for only one upfront credit on an account in any 12 month period. This credit is not transferable

Contract details Contract term No contract term Cooling off period 10 business days Offer only available to customers with Seniors Card and an applicable network tariff. This offer applies to **Eligibility criteria** customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au. This plan also includes variable rates, retail fees and charges, which can change at any time with notice to Prices are not fixed you. If we vary your rates, we will give you at least 5 business days prior notice of the variation. Other charges may be varied with notice Your market contract is ongoing. From time to time, AGL reviews its offers and this offer will be reviewed **Contract expiry details** with consideration to AGL's generally available market offers

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

ESC licence information Electricity and gas retail licence under AGL Sales Pty Limited

Fees

	(incl. GST)
Reconnection fee	Flat rate: \$44.85
Fee may be charged when reconnecting or reading your meter when you move into a property or may vary.	r change retailer. Includes GST. Fees
Disconnection fee	Flat rate: \$45.52
Fee may be charged when disconnecting or reading your meter when you move out of a property may vary.	y or change retailer. Includes GST. Fees
Payment processing fee	Percentage of bill: 0.49%
The amount is GST inclusive and applies to card payments made at Australia Post outlets	
Payment processing fee	Percentage of bill: 0.14%
The amount is GST inclusive and applies to payments made by Visa debit cards.	
Payment processing fee	Percentage of bill: 0.65%
The amount is GST inclusive and applies to payments made by Visa credit cards.	
Payment processing fee	Percentage of bill: 0.77%
The amount is GST inclusive and applies to payments made by Mastercard credit cards.	
Payment processing fee	Percentage of bill: 0.33%
The amount is GST inclusive and applies to payments made by Mastercard debit cards.	
Additional information	
Additional fees and charges may apply. Please see the AGL fee schedules at agl.com.au/fees	

Billing details

Bill frequency	3 months
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	97.96 c/day
Peak consumption	

24.40c/kWh

All consumption usage per day

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Tariff
4.90 c/kWh
60.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
20% GreenPower	For \$1 per week inc. GST we ensure energy equal to 20% of your consumption will be fed into the grid from Accredited GreenPower generators.	1.00 dollars per week
100% GreenPower	For 4.4c / kWh inc. GST we ensure energy equal to 100% of your consumption will be fed into the grid from Accredited GreenPower generators.	4.40 cents per kWh

Climate zone 6: Mild temperate