

AGL nbn[®]
Internet and Energy
Bundle &
Zero Device Pack
Offer

Offer Terms & Conditions



AGL nbn[®] Internet and Energy Bundle Offer – Terms and conditions

Promotion Period	On and from the 10/05/2023 08:00AM AEDT to 31/01/2024 06:00PM AEDT, unless extended further, varied or removed by AGL at any time at its discretion (“ Promotion Period ”).
Eligible Plans	AGL nbn Home Fast; AGL nbn Home Superfast; AGL nbn Home Ultrafast (each an “ Eligible Plan ” and together, “ Eligible Plans ”).
Eligible Customers	<p>Available to:</p> <ul style="list-style-type: none"> • New AGL customers who sign up for an Eligible Plan, and also have or take up an active AGL energy residential gas or electricity plan (“AGL Energy Residential Customer”); and • Existing AGL nbn customers who move premises and sign up for an Eligible Plan at the new premises, and are an AGL Energy Residential Customer. <p>Each Eligible Customer is referred to in these T+C’s as “you”/“your”.</p> <p>This promotion is not available to other existing AGL nbn plan customers (including existing AGL nbn plan customers who may choose to change AGL nbn plans).</p>
Plan Promotion Offer	<p>Plans</p> <p>Eligible Customers will receive:</p> <ul style="list-style-type: none"> • a \$20 discount on their nbn monthly plan fees for the first 12 months on an Eligible Plan; and • an AGL Monthly Credit of \$15 while the Eligible Customer is an AGL Energy Residential Customer. <p>For example, for the nbn Home Fast plan, Eligible Customers will pay \$69 per month for the first 12 months. This is calculated as follows:</p> <p style="text-align: center;">\$104 per month (full price) minus AGL Monthly Credit of \$15 minus \$20 promotional discount = \$69 per month</p> <p>The \$15 Monthly Credit will continue to be applied on a monthly basis as long as the Eligible Customer remains an AGL Energy Residential Customer.</p>
Promotion Conditions	<ul style="list-style-type: none"> • The promotion is only available if you take up a new Eligible Plan during the Promotion Period. • The promotion cannot be applied to AGL nbn Home Standard. • The promotion starts when your AGL nbn service is connected to AGL. • The promotion only applies to your monthly AGL nbn plan fees. You will still be charged in full for any other charges or fees. • You may change your nbn plan to another Eligible Plan at any time. If you do, you will still be eligible for the promotion. • After the first 12 months of your AGL nbn plan, you will no longer receive a \$20 discount on their nbn monthly plan fees and we will start charging

	<p>you in full for your monthly nbn plan fee plus any other applicable charges or fees. If, after the first 12 months you are eligible for the AGL Monthly Credit of \$15 per month as an AGL Energy Residential Customer, you will continue to receive the AGL Monthly Credit of \$15.</p> <ul style="list-style-type: none"> • If you are no longer an AGL Energy Residential Customer at any point during the first 12 months of your nbn plan (e.g. you cancel your AGL energy residential gas or electricity plan), the promotion will no longer apply to your service from the date of cancellation. • You may cancel your AGL nbn service at any time and there are no early termination fees associated with this promotion, you'll just need to pay any outstanding charges. • If you have chosen to buy an AGL device(s) under a Device Payment Plan and you cancel your AGL nbn plan within the Device Payment Plan period, you'll need to pay any amounts outstanding on your device(s) (the monthly device fee(s) for each remaining month) as a lump sum on your next bill. The device fee is based on the discounted device price (i.e. 50% off). • All other inclusions and exclusions can be found in the Critical Information Summary. • The promotion cannot be redeemed outside of the Promotion Period. • The promotion cannot be applied retrospectively to an existing or previous AGL nbn service. • The promotion cannot be transferred to another service, person, or party. • The promotion cannot be redeemed for cash. • This promotion cannot be combined with any other promotion, other than the AGL Monthly Credit of \$15 per month available to AGL Energy Residential Customers.
AGL Energy Residential Customers	<ul style="list-style-type: none"> • This offer is compatible with the AGL Monthly Credit of \$15 per month, provided that you are an AGL Energy Residential Customer.
General Conditions	<ul style="list-style-type: none"> • Customers should refer to the AGL Telecommunications Customer Terms and the AGL nbn Plans Critical Information Summary for more details about the specific products and services. • AGL reserves the right, in our sole discretion, to remove your access to this offer if you breach our Acceptable Use Policy, in the case of fraud, or we have otherwise formed the view that you are using this promotion in a dishonest or fraudulent way.

AGL Internet eero Device Pack Offer – Terms and conditions

Promotion Period	On and from the 10/05/2023 08:00AM AEDT to 31/01/2024 06:00PM AEDT, unless extended further, varied or removed by AGL at any time at its discretion (“ Promotion Period ”).										
Eligible Plans	AGL nbn Home Standard; AGL nbn Home Fast; AGL nbn Home Superfast; AGL nbn Home Ultrafast on FTTP, FTTC and HFC connection types and AGL nbn Fixed Wireless Plus (each an “ Eligible Plan ” and together, “ Eligible Plans ”).										
Eligible Customers	<p>Available to:</p> <ul style="list-style-type: none"> • New AGL customers who sign up for an Eligible Plan; and • Existing AGL nbn customers. <p>Each Eligible Customer is referred to in these T+Cs as “you”/“your”.</p>										
eero Device Pack Promotion Offer	<p>Eligible Customers for the eero Device Promotion are eligible for a 50% discount on our range of devices when you purchase 2 or more devices during the Promotion Period. New customers can either purchase the discounted devices outright or over 12 or 24 months on a Device Payment plan. Existing customers are eligible to purchase the devices outright with the 50% discount applied. Discount only applies to the first bundle of eero devices purchased during the Promotion Period.</p> <p>eero device</p> <p>If you purchase a bundle of either two or more eero devices during the Promotion Period, the device price set out in the below table will apply.</p> <table border="1"> <thead> <tr> <th></th> <th>If purchased outright</th> <th>If purchased on a 12 or 24 month Device Payment Plan</th> </tr> </thead> <tbody> <tr> <td>Bundle of 2 eero devices</td> <td> \$149 (The undiscounted price for 2 eero devices is \$298) </td> <td> \$12.41 per month for 12 months \$6.20 per month for 24 months (The undiscounted monthly device payment plan for 2 eero devices is \$24.83 per month for 12 months or \$12.41 per month for 24 months) </td> </tr> <tr> <td>Bundle of 3 eero devices</td> <td> \$223.50 (The undiscounted price for 3 eero devices is \$447) </td> <td> \$18.62 per month for 12 months \$9.31 per month for 24 months (The undiscounted monthly device payment plan for 3 eero devices is \$37.25 per month for 12 months or \$18.62 per month for 24 months) </td> </tr> </tbody> </table>			If purchased outright	If purchased on a 12 or 24 month Device Payment Plan	Bundle of 2 eero devices	\$149 (The undiscounted price for 2 eero devices is \$298)	\$12.41 per month for 12 months \$6.20 per month for 24 months (The undiscounted monthly device payment plan for 2 eero devices is \$24.83 per month for 12 months or \$12.41 per month for 24 months)	Bundle of 3 eero devices	\$223.50 (The undiscounted price for 3 eero devices is \$447)	\$18.62 per month for 12 months \$9.31 per month for 24 months (The undiscounted monthly device payment plan for 3 eero devices is \$37.25 per month for 12 months or \$18.62 per month for 24 months)
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	<p>eero 6+ device</p> <p>If you acquire a nbn Ultrafast plan and purchase an eero 6+ device during the Promotion Period, the device price is set out in the below table.</p> <table border="1" data-bbox="496 430 1430 1068"> <thead> <tr> <th data-bbox="496 430 660 539"></th> <th data-bbox="660 430 935 539">If purchased outright</th> <th data-bbox="935 430 1430 539">If purchased on a 24mth Device Payment Plan</th> </tr> </thead> <tbody> <tr> <td data-bbox="496 539 660 819">Bundle of 2 eero 6+ devices</td> <td data-bbox="660 539 935 819"> \$210 (The undiscounted price for 2 eero 6+ devices is \$420) </td> <td data-bbox="935 539 1430 819"> \$17.50 per month for 12 months \$8.75 per month for 24 months (The undiscounted monthly device payment plan for 2 eero 6+ devices is \$35 per month per month for 12 months or \$17.50 per month for 24 months) </td> </tr> <tr> <td data-bbox="496 819 660 1068">Bundle of 3 eero 6+ devices</td> <td data-bbox="660 819 935 1068"> \$315 (The undiscounted price for 3 eero 6+ devices is \$630) </td> <td data-bbox="935 819 1430 1068"> \$26.25 per month for 12 months \$13.12 per month for 24 months (The undiscounted monthly device payment plan for 3 eero 6+ devices is \$52.50 per month for 12 months or \$26.25 per month for 24 months) </td> </tr> </tbody> </table>		If purchased outright	If purchased on a 24mth Device Payment Plan	Bundle of 2 eero 6+ devices	\$210 (The undiscounted price for 2 eero 6+ devices is \$420)	\$17.50 per month for 12 months \$8.75 per month for 24 months (The undiscounted monthly device payment plan for 2 eero 6+ devices is \$35 per month per month for 12 months or \$17.50 per month for 24 months)	Bundle of 3 eero 6+ devices	\$315 (The undiscounted price for 3 eero 6+ devices is \$630)	\$26.25 per month for 12 months \$13.12 per month for 24 months (The undiscounted monthly device payment plan for 3 eero 6+ devices is \$52.50 per month for 12 months or \$26.25 per month for 24 months)
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General Conditions	<ul style="list-style-type: none"> Customers should refer to the AGL Telecommunications Customer Terms and the AGL nbn Plans Critical Information Summary for more details about the specific products and services. AGL reserves the right, in our sole discretion, to remove your access to this offer if you breach our Acceptable Use Policy, in the case of fraud, or we have otherwise formed the view that you are using this promotion in a dishonest or fraudulent way. 									