

# AGL Mobile SIM Promotion

Terms & Conditions

May 2022

# AGL Mobile SIM Promotion May 2022 – Terms & Conditions

Promotion Period	03/05/2022 09:00AM AEST to 29/07/2022 06:00PM AEST, unless varied by AGL (“Promotion Period”)
Eligible Plan	AGL mobile SIM plans: Extra Small, Small, Medium and Large (each an “Eligible Plan”)
Eligible Customers	<p>Available to:</p> <ul style="list-style-type: none"> <li>• New AGL customers who are taking up a new AGL mobile SIM plan (either as a new connection or a port-in) and a new AGL Energy Residential service.</li> <li>• Existing AGL Energy Residential customers who are taking up a new AGL mobile SIM plan (either as a new connection or a port-in)</li> </ul> <p>Each Eligible Customer is referred to in these T+Cs as “you”/“your”.</p>
Promotion Benefits	You will not be charged the AGL mobile SIM plan fee for the first three (3) month of your Eligible Plan.
Promotion Conditions	<ul style="list-style-type: none"> <li>• The promotion cannot be applied to any existing AGL mobile SIM plan (including change of plans).</li> <li>• The promotion is only available if you have an existing, or take up a new, AGL Energy Residential service (gas or electricity) when you take up a new AGL mobile SIM plan during the Promotion Period. If you cancel your AGL Energy Residential service during the first three months of your AGL mobile SIM plan, the promotion will continue to apply to your AGL mobile SIM plan for the remainder of the first three months of your AGL mobile SIM Plan.</li> <li>• The promotion starts when your AGL <b>mobile</b> service is connected during the Promotion Period.</li> <li>• You must activate your AGL mobile SIM plan service after the SIM card is delivered to you, and within thirty (30) calendar days of purchase. Failure to do so will result in your AGL mobile SIM plan service being cancelled and the SIM card will no longer be valid.</li> <li>• The promotion only applies to your monthly AGL mobile SIM plan fee. You will still be charged for any excess use or charges not included in your AGL mobile SIM plan.</li> <li>• After the first three months of your AGL mobile SIM plan, we will start charging you for your monthly AGL mobile SIM plan fee, plus any other applicable usage charges or fees.</li> <li>• You can cancel your AGL mobile SIM plan service at any time and there are no early termination fees associated with this promotion, you just need to pay any</li> </ul>



	<p>outstanding excess usage charges and fees outside your AGL mobile SIM plan's allowance.</p> <ul style="list-style-type: none"><li>• If you change your AGL mobile SIM plan, or cancel your AGL mobile SIM plan service, including during the first three months of your plan, the promotion will no longer apply to your service from the date of change or cancellation, and you will not be able to apply the promotion to any future AGL mobile SIM plan service.</li><li>• All other inclusions and exclusions can be found in the <a href="#">Critical Information Summary</a>.</li><li>• The promotion cannot be redeemed outside of the Promotion Period.</li><li>• The promotion cannot be transferred to another service, person, or party.</li><li>• The promotion cannot be redeemed for cash.</li><li>• The promotion cannot be used in conjunction with any other AGL mobile offer unless specified in these Terms and Conditions.</li></ul>
AGL Energy Customers	<ul style="list-style-type: none"><li>• This offer is compatible with the AGL Monthly Credit of \$5 per month, provided that you have an active energy service (gas or electricity) with AGL in your name.</li><li>• The AGL Monthly Credit of \$5 will be applied to your service when your <b>mobile</b> service is connected.</li></ul>
General Conditions	<ul style="list-style-type: none"><li>• Customers should refer to the AGL <a href="#">Telecommunications Customer Terms</a> and the AGL Mobile SIM Plans <a href="#">Critical Information Summary</a> for more details about the specific products and services.</li><li>• AGL reserves the right, in our sole discretion, to remove your access to this program if you breach our fair and acceptable use policy, or we have otherwise formed the view that you are scamming this program.</li><li>• AGL reserves its right to end the AGL Mobile SIM Promotion May 2022 promotion at any time at its discretion.</li></ul>

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