

“Enter for your chance to Win \$5000 to help you go all-electric” - Promotion - Terms and Conditions

1. Information on how to enter and prize details form part of these terms and conditions. By entering this promotion, you accept these Terms and Conditions and represent that you are eligible to enter.
2. This promotion is run by AGL Sales Pty Limited, ABN 88 090 538 337 of 699 Bourke Street, Docklands, VIC 3008 (“AGL”). Telephone 131 245. (**promoter, we, us, our**).
3. The promotion starts on 14 November 2025 at 9:00AM AEST and entries close on 16 November 2025 at 5.00 PM AEST (**promotion period**).

Eligibility

4. Entry is open to Australian residents aged 18 years or over and who attend in person the AGL stand at the *Everything Electric* event at the Melbourne Showgrounds between 14 – 16 November 2025.
5. Employees, managers, officers or contractors, and their immediate families, of us and our associated organisations and agents, are ineligible to enter.
6. By entering the promotion, you agree to participate in our marketing activities including being interviewed and photographed, and that we (or our agent) may use your name, voice, photo, comments and entry for marketing purposes at any time and in any media (including AGL’s website) without reference or compensation to you.

How to enter

7. To enter, eligible participants must complete and submit the online form provided by the promoter at the AGL stand at the *Everything Electric* event at the Melbourne Showgrounds, during the promotion period.
8. Entry is free and no purchase is necessary to enter.

Prize

9. There is one prize to be won which is a credit voucher valued at A\$5,000 (incl GST). The credit voucher is redeemable for electrification goods or services offered by us or by one of our nominated third-party providers.
10. The voucher may be used in one or multiple transactions until the full value is redeemed or the voucher expires.
11. The winner will not be required to make any additional purchase to redeem the prize. The winner may choose to purchase goods or services which exceed the voucher value and to pay the difference, but this is entirely optional.
12. No fees or cost applies to redeem the voucher (other than a trivial cost, if any).
13. The voucher is not transferable for cash and must be used before the stated expiry date.

Draw details

14. The winner will be decided by a computerised (using the Microsoft Excel RAND function) draw at Level 10, 699 Bourke St, Docklands VIC 3008 on 19 November 2025 at 1PM AEST.
15. The first valid eligible entry drawn will win the prize.
16. The winner will be notified by telephone and in writing within 7 days of the draw.
17. The name of the winner will be published on agl.com.au on 21 November 2025 and will remain published there for at least 28 days.
18. The prize (if claimed) will be delivered to the winner within 28 days of the draw.
19. The promoter’s decisions about this promotion (including the selection of the winner) are final and no correspondence will be entered into.

Prize conditions

20. Each entrant may submit only one entry.
21. We reserve the right to redraw a prize if there are no eligible entrants to receive it.

22. A prize, or any unused portion of it, can't be transferred, exchanged, or redeemed for cash.
23. In order to accept a prize, a winner may be required to sign a legal release and indemnity.
24. We are not responsible for any tax consequences that may arise from winning a prize, so please seek your own independent tax advice.

Unclaimed prize draw

25. If the prize remains unclaimed after 3 months of notifying the winner, an unclaimed prize draw will take place on 25 February 2026 at the same time and place as the original draw, using the same draw method, subject to any directions from regulators. The winner will be notified by telephone and in writing within 7 days of the unclaimed prize draw. The name of the winner will be published on agl.com.au on 27 February 2026.
26. The prize will be delivered to the winner within 28 days of the draw.

General Conditions

27. The promoter reserves the right to: (a) ask you to provide proof of identity and/or proof of eligibility to claim a prize, (b) determine how the promotion is run, including the selection of a winner, and (c) verify the validity of entries and to disqualify any entrant who tampers with the entry process or who we believe has breached these Terms and Conditions or engaged in unlawful or improper conduct or conduct intended to jeopardise the fair and proper conduct of the promotion.
28. We accept entries upon receipt by us. It's your responsibility, not ours, to ensure we receive your entry. We aren't responsible for any lost, late, or misdirected entries or entries not received by us. We don't warrant that the entry mechanism will be available at all times.
29. We aren't responsible for a prize that may be lost, stolen, forged, or tampered with after it leaves us or our agent.
30. If we're unable to run the promotion as planned, including due to tampering, unauthorised intervention, fraud, technical difficulties or any other causes beyond our control, which corrupt or affect the administration, security, fairness, integrity or proper conduct of the promotion, we reserve the right to take any action that we consider necessary, including but not limited to modifying the promotion, subject to directions from regulators
31. We exclude all warranties in relation to the suitability or merchantability of a prize, except those that can't be excluded by law. To the extent permitted by law, any liability of us or our employees or agents for breach of any rights a consumer may have which are unable to be excluded under Australian law is limited to paying for the resupply of the prize.

Privacy

32. We collect personal information about you to include, and administer, your entry in the promotion in accordance with these Terms and Conditions, and where appropriate, award a prize. Specifically, we collect personal information about you (a) to conduct this promotion and determine and notify a winner, and disclose such information to prize suppliers and regulators, and (b) for marketing purposes at any time and in any media, including to contact you after this promotion ends.

By participating in this promotion, you consent to us collecting and using your personal information, and disclosing your personal information to the relevant authorities in the relevant State, our related entities, agencies, promotion partners and other third parties engaged to provide services in connection with the promotion, for the purposes listed above and in accordance with our privacy policy available at www.agl.com.au/privacy-policy. If the personal information requested is not provided, we will be unable to process your entry and your entry will therefore be deemed invalid.

You agree to provide your consent until such a time as it is withdrawn by giving notice to us. You can also gain access to, update or correct any personal information held by contacting us using the details listed in clause 2 of these Terms and Conditions. All personal information will be stored within Australia and will not be disclosed overseas.