

South Australia

AGL Energy Plan Market Retail Contract Fee Schedule



Applying to South Australia's Virtual Power Plant (SA VPP) customers who transferred to AGL from 9 May 2026

Fees including a late payment fee, payment processing fees and other charges may apply as set out in this Fee Schedule. See your Energy Locals contract terms and Price Fact Sheet for when these and other fees apply. We will advise you of any Pass Through amount or unlisted fees at the time you make a relevant request before you incur them.

For example, when we arrange on your behalf for a service to be performed by the Distributor (who is responsible for the electricity poles and wires, and gas pipes in your area) or Meter Service Provider (who is responsible for the meter). Any increase to your fees will only occur in July each year. If your fees are increased, we will provide at least five business days' notice.

If you have any questions about fees, chat with us online at agl.com.au/contact or call us on **131 245**

Electricity

Fee Type	GST excl.	GST incl.*
Payment processing fee for card payments (% of payment made)		
Mastercard debit card		0.32%
Visa debit card		0.14%
Mastercard credit card		0.78%
Visa credit card		0.65%
Debit and credit card for over the counter payments via Australia Post		0.54%
Over-the-counter payment fee for payments in person with Post Billpay® at an Australia Post outlet	\$3.00	\$3.30
Late payment fee ¹	\$12.00	n/a
Reconnection fee ²	Pass through [^]	
Disconnection fee ²	Pass through [^]	
Other network fees ²	Pass through [^]	

*The GST inclusive price assumes a GST rate of 10%. If this rate changes, the GST inclusive price will be adjusted to reflect that change.

¹ An over the counter payment fee may apply for payments made in person with Post Billpay at an Australia Post outlet.

² These fees are set by your Distributor or Meter Service Provider and passed on to you. Reconnection or Disconnection fees may apply when manually reconnecting or disconnecting your supply. If your property has a compatible meter, these services may be completed remotely - meaning no fee will apply.

[^] These charges are passed through from your distributor and may vary.