

Western Australia

# AGL Energy Plan Market Retail Contract Fee Schedule



See our General Terms for when these and other fees apply. We will advise you of any Pass Through amount or unlisted fees at the time you make a relevant request. For example, when we arrange on your behalf for a service to be performed by the Distributor (who is responsible for the gas pipes and meters in your area).

If you have any questions about fees, chat with us online at [agl.com.au](https://www.agl.com.au) or call us anytime on **131 245** (residential) or **133 835** (business).

## Gas

| Fee Type   | GST excl.    | GST incl. <sup>1</sup> |
|--|--------------|------------------------|
| Payment processing fee<br>(% of payment made)  |              |                        |
| Mastercard debit card  | 0.32%        |                        |
| Visa debit card  | 0.14%        |                        |
| Mastercard credit card   | 0.78%        |                        |
| Visa credit card   | 0.65%        |                        |
| Debit and credit card via<br>Australia Post channels   | 0.54%        |                        |
| Over-the-counter payment fee<br>for payments in person with Post<br>Billpay <sup>®</sup> at an Australia Post outlet | \$3.00       | \$3.30                 |
| Paper bill fee - for each bill<br>sent by post <sup>2</sup>  | \$1.59       | \$1.75                 |
| Late payment fee <sup>3</sup>  | \$12.00      | n/a                    |
| Reconnection fee <sup>4</sup>  | Pass Through |                        |
| Disconnection fee <sup>4</sup>   | Pass Through |                        |
| Special meter read fee <sup>4</sup>  | Pass Through |                        |
| Account service fee (per meter,<br>per day) <sup>5</sup>   |              |                        |
| (Residential customer)   | 13.71 c/day  | 15.08 c/day            |
| (Small business customer) <sup>6</sup>   | 32.61 c/day  | 35.87 c/day            |

Effective 1 January 2026. Fees are subject to change.

<sup>1</sup>The GST inclusive price assumes a GST rate of 10%. If this rate changes, the GST inclusive price will be adjusted to reflect that change.

<sup>2</sup>We may charge this fee for each paper bill we issue to you. To receive your bills by email instead of post, you can sign up for eBilling at [agl.com.au/myaccount](https://www.agl.com.au/myaccount) or by calling us.

<sup>3</sup>Amount is not subject to GST. Late payment fees are charged on a 'per bill' basis.

<sup>4</sup>Your Distributor charges this fee and we pass it through to you.

<sup>5</sup>This fee covers some of the costs we incur in servicing your account over its term.

<sup>6</sup>If we incur a charge for user-specific delivery facilities from the Distributor, we will pass it on to you.