

Queensland AGL Energy Plan Standard Retail Contract Fee Schedule



Fees including a late payment fee, payment processing fees and other charges may apply as set out in this Fee Schedule. Other fees and charges relating to your meter or supply address may apply under this Standard Retail Contract. See the AGL Standard Retail Contract terms and conditions and this Fee Schedule for when these and other fees apply. We will advise you of any Pass Through amount or unlisted fees at the time you make a relevant request. For example, when we arrange on your behalf for a service to be performed by the Distributor (who is responsible for the electricity poles and wires, gas pipes and meters in your area) or Meter Service Provider (who is responsible for the meter).

Effective 1 July 2026 for Electricity. Effective 1 February 2026 for Gas. Fees are subject to change. Any increase to these fees will only occur in July each year. If your fees increase, we'll give you at least five business days notice, or ten business days if you're in the Energex distribution zone.

¹The GST inclusive price assumes a GST rate of 10%. If this rate changes, the GST inclusive price will be adjusted to reflect that change.

If you have any questions about fees, chat with us online at agl.com.au or call us anytime on **131 245** (residential) or **133 835** (business).

Electricity

Fee Type	GST excl.	GST incl. ¹
Reconnection, Disconnection and Special Meter Read fees These fees are set by your Distributor or Meter Service Provider and passed on to you. Reconnection or Disconnection fees: may apply when manually reconnecting or disconnecting your supply. Special meter read fees: may apply when a meter reading is requested outside your regular scheduled read. If your property has a compatible meter, these services may be completed remotely – meaning no fee will apply.	Pass Through	Pass Through

Gas

Fee Type	GST excl.	GST incl. ¹
Payment processing fee for card payments (% of payment made) Mastercard debit card Visa debit card Mastercard credit card Visa credit card Debit and credit card for over-the-counter payments via Australia Post		0.32% 0.14% 0.78% 0.65% 0.54%
Over-the-counter payment fee An over-the-counter payment fee may apply for payments made in person with Post Billpay at an Australia Post outlet.	\$3.00	\$3.30
Paper bill fee – for each bill sent by post A paper bill fee may apply for each bill sent by post. To receive your bills by email instead of post, sign up for ebilling at agl.com.au/myaccount or by calling us.	\$1.59	\$1.75
Late Payment fee A late payment fee may be charged when full payment has not been received by the bill due date. Amount is not subject to GST. Late payment fees are charged on a “per bill” basis.	\$12.00	n/a
Reconnection, Disconnection and Special Meter Read fees These fees are set by your Distributor and passed on to you. Reconnection or Disconnection fees: may apply when reconnecting or disconnecting your supply. Special meter read fees: may apply when a meter reading is requested outside your regular scheduled read.	Pass Through	Pass Through