

Western Australia

AGL Energy Plan

Market Retail Contract Fee Schedule



Fees including a late payment fee, payment processing fees and other charges may apply as set out in this Fee Schedule. See our General Terms for when these and other fees apply. We will advise you of any Pass Through amount or unlisted fees at the time you make a relevant request. For example, when we arrange on your behalf for a service to be performed by the Distributor (who is responsible for the gas pipes and meters in your area).

Effective 1 July 2026. Fees are subject to change.

¹The GST inclusive price assumes a GST rate of 10%. If this rate changes, the GST inclusive price will be adjusted to reflect that change.

If you have any questions about fees, chat with us online at [agl.com.au](https://www.agl.com.au) or call us anytime on **131 245** (residential) or **133 835** (business).

Gas

Fee Type	GST excl.	GST incl. ¹
Payment processing fee for card payments (% of payment made)		
Mastercard debit card		0.32%
Visa debit card		0.14%
Mastercard credit card		0.78%
Visa credit card		0.65%
Debit and credit card for over-the-counter payments via Australia Post		0.54%
Over-the-counter payment fee An over-the-counter payment fee may apply for payments made in person with Post Billpay at an Australia Post outlet.	\$3.00	\$3.30
Paper bill fee – for each bill sent by post A paper bill fee may apply for each bill sent by post. To receive your bills by email instead of post, sign up for ebilling at agl.com.au/myaccount or by calling us.	\$1.59	\$1.75
Late Payment fee A late payment fee may be charged when full payment has not been received by the bill due date. Amount is not subject to GST. Late payment fees are charged on a “per bill” basis.	\$12.00	n/a
Reconnection, Disconnection and Special Meter Read fees These fees are set by your Distributor and passed on to you.		
Reconnection or Disconnection fees: may apply when reconnecting or disconnecting your supply.	Pass Through	Pass Through
Special meter read fees: may apply when a meter reading is requested outside your regular scheduled read.		
Account Service Fee (per meter, per day)		
Residential This fee covers some of the costs we incur in servicing your account over its term.	23.30 c/day	25.63 c/day
Small Business This fee covers some of the costs we incur in servicing your account over its term. If we incur a charge for user-specific delivery facilities from the Distributor, we will pass it on to you.	76.12 c/day	83.73 c/day