

Victoria

# AGL Energy Plan Market Retail Contract Fee Schedule



See our General Terms for when these and other fees apply. We will advise you of any Pass Through amount or unlisted fees at the time you make a relevant request. For example, when we arrange on your behalf for a service to be performed by the Distributor (who is responsible for the electricity poles and wires, gas pipes and meters in your area).

If you have any questions about fees, chat with us online at [agl.com.au](https://www.agl.com.au) or call us anytime on **131 245** (residential) or **133 835** (business).

## Electricity

Fee Type	Amount <sup>1</sup>
Payment processing fee (% of payment made)	
Mastercard debit card	0.32%
Visa debit card	0.15%
Mastercard credit card	0.75%
Visa credit card	0.65%
Debit and credit card via Australia Post channels	0.54%
Over-the-counter payment fee for payments in person with Post Billpay® at an Australia Post outlet	\$3.30
Paper bill fee – for each bill sent by post <sup>2</sup>	\$1.75
Reconnection fee <sup>3</sup>	Pass Through
Disconnection fee <sup>3</sup>	Pass Through
Special meter read fee <sup>3</sup>	Pass Through

Effective 1 July 2025. Fees are subject to change.

<sup>1</sup>All fees are subject to and inclusive of a GST rate of 10%. If this rate changes, fees will be adjusted to reflect that change.

<sup>2</sup>We may charge this fee for each paper bill we issue to you. To receive your bills by email instead of post, you can sign up for eBilling at [agl.com.au/myaccount](https://www.agl.com.au/myaccount) or by calling us.

<sup>3</sup>Your Distributor charges this fee and we pass it through to you.

## Gas

Fee Type	Amount <sup>1</sup>
Payment processing fee (% of payment made)	
Mastercard debit card	0.32%
Visa debit card	0.15%
Mastercard credit card	0.75%
Visa credit card	0.65%
Debit and credit card via Australia Post channels	0.54%
Over-the-counter payment fee for payments in person with Post Billpay® at an Australia Post outlet	\$3.30
Paper bill fee – for each bill sent by post <sup>2</sup>	\$1.75
Reconnection fee <sup>3</sup>	Pass Through
Disconnection fee <sup>3</sup>	Pass Through
Special meter read fee <sup>3</sup>	Pass Through

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<sup>2</sup>We may charge this fee for each paper bill we issue to you. To receive your bills by email instead of post, you can sign up for eBilling at [agl.com.au/myaccount](https://www.agl.com.au/myaccount) or by calling us.

<sup>3</sup>Your Distributor charges this fee and we pass it through to you.