

AGL Karmo

Promotional Offer

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Promotional Offer – Terms and Conditions



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Start Date: 04/06/2026

End Date: 04/06/2027, unless varied or removed by AGL (**Offer Period**). Any changes to this Offer will be updated in these Terms and Conditions and on AGL's landing page for EV subscriptions products.

Eligibility

1. The AGL Karmo Offer is available to new and existing residential AGL customers (also referred to as “you” or “your”) in Victoria, New South Wales, Queensland and South Australia, in areas where AGL operates, who sign-up or switch their home energy to AGL on a Night Saver EV Plan (“Eligible Customer”)
2. This offer is valid for 60 days from the date the Promo Code is issued to the Eligible Customer.
3. Offer only available to residential customers with a smart meter in areas where AGL operates.
4. The AGL Karmo Offer is not available to Eligible Customers who exercise their cooling off rights or who otherwise cancel their Night Saver EV Plan before AGL commences supplying energy to the supply address.
5. The AGL Karmo Offer is not available in conjunction with any other AGL plan or promotional offer (unless otherwise specified) including, but not limited to, the following: The Good Guys, Westpac, Melbourne Victory, West Coast Eagles, St Kilda, AGL Netflix, AGL Solar Savers and AGL employee offers.

Night Saver EV Plan

6. To be eligible for the AGL Karmo Offer, Eligible Customers with a supply address located in Victoria, New South Wales, Queensland or South Australia, in areas where AGL operates, must sign-up or switch to the AGL Night Saver EV Plan. Basic Plan Information Documents and Fact Sheets containing key details of the Night Saver EV Plan are available upon request.

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7. Eligible Customers in Victoria with a new EV subscription with Karmo, who sign-up or switch to a Night Saver EV Plan will be eligible to receive the \$200 sign-up bill credit. The credit is applied to the Eligible Customer's electricity bill on the first bill after the customer's Karmo EV has been delivered to the customer.
8. For Eligible Customers in New South Wales, Queensland and South Australia, the following apply:
 - a. the Eligible Customer must stay on the Night Saver EV Plan for 90 days to receive the \$200 bill credit;

- b. following the Eligible Customer's successful sign-up or switch to a Night Saver EV Plan, the bill credit will be applied to the customer's electricity bill after 90 days from AGL commencing supply of electricity to the supply address; and
- c. the Night Saver EV Plan must remain active at the time the bill credit is applied to the customer's electricity account.

9. This AGL Karmo Offer does not form part of or change your Night Saver EV Plan or applicable rates.

10. The \$200 bill credit amount is GST inclusive. It cannot be converted to cash or refunded.

11. This offer is limited to one use per Eligible Customer per supply address. Promo Codes must not be shared and are non-transferable.

12. AGL will issue a unique, one-time use Promo Code to Eligible Customers. The Promo Code can only be redeemed once and cannot be reused.

13. Promo Code: Eligible Customers may receive a unique, one-time use promotional code ("Promo Code") from AGL via email.

The Promo Code:

- (a) can only be used once;
- (b) must not be shared with any other person;
- (c) cannot be reissued, replaced, or reused once redeemed.

AGL is not responsible for any loss, misuse, or unauthorised use of a Promo Code.

Karmo T&C

14. Your EV subscription is governed by a separate agreement between you and Karmo, including but not limited to Karmo's Terms and Conditions.

15. AGL is not responsible for the provision of EV subscriptions. Customer inquiries relating to any Karmo EV subscription service should be directed to Karmo. Karmo provides a help and support page available at Karmo URL.

General

16. AGL reserves the right to change these Terms and Conditions or withdraw the AGL Karmo Offer at any time. If applicable, AGL will let you know where the AGL Karmo Offer is changed, by posting revised Terms and Conditions on AGL's landing page for EV subscriptions products. The revised Terms and Conditions will apply to any AGL Karmo Offer accepted following the variation to the Terms and Conditions.

17. AGL reserves the right to revoke or prevent the allocation of any bill credit if it reasonably suspects a breach of these Terms and Conditions, or if it reasonably suspects that a bill credit may have been obtained fraudulently or illegally.

18. Night Saver EV Plan is solely supplied by AGL, and you should contact AGL directly for any inquiries or for more information about energy plans. Karmo is not the seller or supplier of the Night Saver EV Plan, is not responsible for the Night Saver EV Plan and Karmo is not authorised to negotiate or sell energy plans on behalf of AGL.

Privacy

19. AGL collects personal information about you to enable you to redeem the AGL Karmo Offer in accordance with these Terms and Conditions.

20. By participating in this promotion, you consent to AGL collecting and using your personal information, and disclosing your personal information to AGL's related entities, agencies, promotion partners (including Karmo) and other third parties engaged to provide services in connection with the AGL Karmo Offer, for the purposes listed above and in accordance with AGL's privacy policy available at <https://www.agl.com.au/privacy-policy>. If the personal information requested is not provided, AGL cannot guarantee fulfilment of the AGL Karmo Offer.

21. You agree to provide your consent until such a time as it is withdrawn by giving notice to AGL. You can also gain access to, update or correct any personal information held by contacting AGL using the details listed in AGL's privacy policy.

22. Karmo may share relevant customer information with AGL in relation to customer's EV subscription for the purpose of administering this offer.

23. You can read about how Karmo handle your personal information in Karmo's privacy policy available at <https://www.karmo.co/privacy-policy>.