



How to get started on the nbn™ network with AGL.

First, check what's in the box.

Check you have each of these ready:

- ✓ Modem
- ✓ Modem power cord
- ✓ White ethernet cable with red connectors
- ✓ White telephone cable

Next, find where your Network Connection Device (NCD) is.

Your Network Connection Device (NCD) is where you connect to the **nbn** network from inside your home.

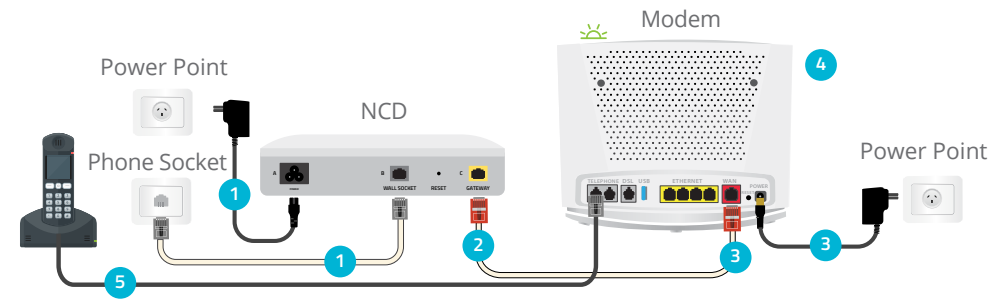
Many houses will already have a NCD installed. It looks a little like a modem, and should be connected to both a power point and a telephone wall socket. Make sure you leave any cables installed by the **nbn** technician connected at all times.

Once you've found your NCD, you're ready to connect your modem to it. If you don't have or can't find your NCD, or you're having issues setting it up, let us know and we'll help sort it out.

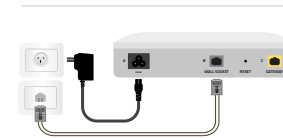
Important: If you're porting an existing home phone number, please do not connect your NCD or modem until you get confirmation of your internet and home phone connection from AGL. We'll send you an email letting you know it's time to complete the set-up of your modem.

 agl.com.au/help  1300 001 038

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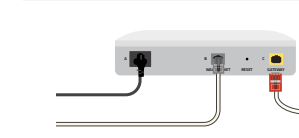


Now it's time to connect your modem.



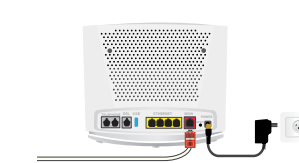
Step 1

Check your NCD is plugged into a power point and connected to the phone socket.



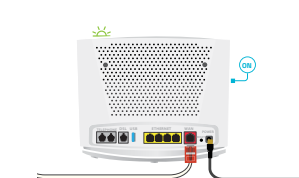
Step 2

Connect one end of the white ethernet cable into the yellow port labelled 'C' on the NCD.



Step 3

Connect the other end of the white ethernet cable into the modem's red WAN port. Then connect the modem power cord into the back of the modem and into the power point.



Step 4

Turn the power on at the power point, and push the on/off button on the side of the modem. The modem lights will start flashing green as it starts up. When it's finished syncing, it will show two solid green lights and two flickering green lights. When the internet light is green, you can go to the next step.



Step 5

Connect your home phone to the port labelled Telephone 1 on the back of your modem. You'll only be able to connect your phone if your plan includes an **nbn** home phone service.



Step 6

Time to get connected. To connect a WiFi device, you'll need the **WiFi Network Name** and the **WiFi Password** that is on the base of your modem.