



## How to Contact Your Ombudsman

### Energy & Water Ombudsman

#### NSW

Energy and Water Ombudsman NSW (EWON)

Phone: 1800 246 545

[www.ewon.com.au](http://www.ewon.com.au)

#### Queensland

Energy and Water Ombudsman QLD (EWOQ)

Phone: 1800 662 837

[www.ewoq.com.au](http://www.ewoq.com.au)

#### South Australia

Energy and Water Ombudsman SA (EWOSA)

Phone: 1800 665 565

[www.ewosa.com.au](http://www.ewosa.com.au)

#### Victoria

Energy and Water Ombudsman VIC (EWOV)

Phone: 1800 500 509

[www.ewov.com.au](http://www.ewov.com.au)

#### Western Australia

Energy and Water Ombudsman Western Australia (EWOWA)

Phone: 1800 754 004

<https://energyandwater.ombudsman.wa.gov.au/>

#### ACT

ACT Civil & Administrative Tribunal (ACAT)

Phone: 02-6207 1740

[www.acat.act.gov.au](http://www.acat.act.gov.au)

## Telecommunications Ombudsman

#### All States

The Telecommunications Industry Ombudsman (TIO)

Phone: 1800 062 058

[www.tio.com.au](http://www.tio.com.au)