



## How to contact your Ombudsman

### Energy & Water Ombudsman

#### NSW

Energy and Water Ombudsman NSW (EWON)

**Phone:** 1800 246 545

**Web:** [www.ewon.com.au](http://www.ewon.com.au)

#### Queensland

Energy and Water Ombudsman QLD (EWOQ)

**Phone:** 1800 662 837

**Web:** [www.ewoq.com.au](http://www.ewoq.com.au)

#### South Australia

Energy and Water Ombudsman SA (EWOSA)

**Phone:** 1800 665 565

**Web:** [www.ewosa.com.au](http://www.ewosa.com.au)

#### Victoria

Energy and Water Ombudsman VIC (EWOV)

**Phone:** 1800 500 509

**Web:** [www.ewov.com.au](http://www.ewov.com.au)

#### Western Australia

Energy and Water Ombudsman WA (EWOWA)

**Phone:** 1800 754 004

**Web:** [www.ombudsman.wa.gov.au/ewowa](http://www.ombudsman.wa.gov.au/ewowa)

#### ACT

ACT Civil and Administrative Tribunal (ACAT)

**Phone:** 02-6207 1740

**Web:** [www.acat.act.gov.au](http://www.acat.act.gov.au)

### Telecommunications Ombudsman

#### All States

The Telecommunications Industry Ombudsman (TIO)

**Phone:** 1800 062 058 (Free from landlines, standard rates apply for calls from mobiles)

**Web:** <https://www.tio.com.au/>