

AGL Macquarie Complaints Register 2025



AGL Macquarie Complaints Register 2025



August

2025_02	Received by EPA 30/08/2025 8:00am	Via EPA	Anonymous	Bayswater Power Station	Bayswater Power Station	Odour	<p>The EPA notified Bayswater Power Station of an anonymous complaint from a member of the public located in Muswellbrook LGA. The complaint described a “sooty type of smell causing burning to the throat”, noting that it could be caused by sulfur dioxide. The complaint also stated Bayswater was “pumping out soot from smoke stacks during the night using fans”. The smell was noted to occur around 1:30am on 29 August and on the morning of 30 August.</p> <p>Routine emissions monitoring has not identified any recent exceedances or issues. Winds during the period were recorded to be consistently W to NW, with Bayswater being downwind of the recorded location of the complaint.</p>
---------	--	---------	-----------	-------------------------------	----------------------------	-------	--

September

Nil

October

Nil

November

2025_03	Received by EPA 17/11/2025 8:00am	Via EPA	Anonymous	Bayswater Power Station	Bayswater Power Station	Odour	<p>The EPA notified Bayswater Power Station on 28/11/2025 of an anonymous complaint they received 17/11/2025 from a member of the public located in Aberdeen. The complaint described a “sulphur dioxide” odour “when the air is drifting in a south easterly direction.”</p> <p>Routine emissions monitoring has not identified any recent exceedances or issues. Winds during the period were recorded to be consistently from a westerly direction, with Bayswater being generally downwind of the recorded location of the complaint.</p>
---------	--	---------	-----------	-------------------------------	----------------------------	-------	---

December

Nil