



## Fact Sheet: Assessing social impacts.

AGL Gloucester Gas Project  
February 2015

### Overview.

AGL is committed to developing the Gloucester Gas Project in a way that maximises community benefits and minimises impacts.

We have been engaging with and talking to the community and our stakeholders since 2008 and this has helped us to understand what is important to the community, their aspirations and needs. This has allowed us to understand what the local community see as opportunities and concerns that may arise from the Gloucester Gas development.

We acknowledge that there is more to do and AGL is now conducting a Social Impact and Opportunity Assessment (SIOA).

### What is a Social Impact and Opportunity Assessment (SIOA)?

An SIOA is an internationally recognised process which is used by organisations that want to predict the potential impacts and opportunities which may come from a development. Strategies can then be formed to maximise opportunities and to avoid or minimise negative impacts.

SIOAs address social or community impacts, and only consider environmental impacts in the way that they may affect the local community.

### Why and how is an SIOA being done for Gloucester Gas Project?

AGL is choosing to complete an SIOA so the project can proceed in a way that creates mutual benefit for AGL and the community. The SIOA is not a government requirement and Stage One of the project has already been approved by the Commonwealth Department of Sustainability, Environment, Water Population and Communities in February 2013 as well as under Part 3A of the NSW Environmental Planning and Assessment Act (1979) (EP&A Act).

As the work is future focused the SIOA will be based on the assumption that the project proceeds according to the plans which are being developed. Potential impacts and opportunities are being identified and measured using a variety of approaches including community engagement, reference to existing research, and discussions with a broad range of experts.

AGL has commissioned external consultants Creating Communities Australia (CCA) to complete the SIOA on its behalf. This ensures the SIOA is completed in a rigorous and objective manner. CCA are highly experienced and have completed many Social Impact Assessments in the past for a range of clients and communities.

## What will be the outcome of the SIOA?

CCA will produce a summary report outlining key findings which will be made available to all community representatives as well as published on the AGL website for all members of the community to access.

The full report will contain a number of suggestions for how AGL can maximise opportunities to create positive social impacts. It will be written as a practical, strategic focussed document which AGL can use to raise awareness of impacts internally, encourage actions which address the impacts that the community are concerned about, and establish methods for monitoring progress that we will continue to share with the community.

Ultimately the outcome of the SIOA will be to effectively support the development of the Gloucester Gas project in a manner that anticipates and manages social impacts and optimises opportunities for the local community and the company.

## How can I be involved?

It is important for AGL to hear from the community what is important to help them and help inform the assesment. All local community members are welcome to contribute their views regarding potential impacts and opportunities directly via email, telephone or online at:

- > [www.yoursayagl.com.au](http://www.yoursayagl.com.au)
- > Email: [gloucester@agl.com.au](mailto:gloucester@agl.com.au)
- > Phone: 1300 886 170 or 02 6558 1166
- > Web: [www.agl.com.au/gloucester](http://www.agl.com.au/gloucester)

In addition two stakeholder workshops will be conducted by the appointed consultants, CCA. To ensure the workshops are focussed and productive, key stakeholders representing a broad range of community members and organisations, will be invited to attend and provide input.

AGL's Teidmans property.



### Join AGL's online community

[www.yoursayagl.com.au](http://www.yoursayagl.com.au)

**Phone:** 1300 799 716 or 02 6558 2692

**Address:** 22 Tate Street, Gloucester NSW

**Email:** [gloucester@agl.com.au](mailto:gloucester@agl.com.au)

**Web:** [www.agl.com.au/gloucester](http://www.agl.com.au/gloucester)

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