

# AGL Macquarie Complaints Register 2024



Complaint ID	Time and Date	Mode of Complaint	Complainant ID	Site	Relevant Consent	Nature of Complaint	Description and Action Taken
<b>January</b>							
Nil							
<b>February</b>							
Nil							
<b>March</b>							
Nil							
<b>April</b>							
Nil							
<b>May</b>							
Nil							
<b>June</b>							
Nil							
<b>July</b>							
001	22 July 2024. Time not provided.	Via EPA	Anonymous	Ravensworth South	DA 86/51 (partial)	Air quality	<p>Anonymous complaint received on the EPA Environment Line relating to dust blowing from the direction of Void 5 during a period of elevated wind speeds.</p> <p>AGL inspected the area and did not identify any AGL operational activities that could be ceased to prevent dust emission.</p>

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The below information was received from the EPA:

*Caller reports that on 7/7/24 between 2am and 4:30am and on 26/7/24 at 12:30am they were affected at home by a strong sooty, acrid odour and burning throat sensation. Incident occurring with a South-Easterly breeze. Caller attributes the air pollution to AGL Macquarie power station. The caller is adamant that the odour is not from 'spon. com.' at a mine (stating that is a different smell).*

002	Received 15:18 31 July 2024	Via EPA	Anonymous	Bayswater Power Station	Bayswater Power Station	Odour
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Bayswater Power Station was not conducting any activities during these times that were outside of normal operation of the site. Routine emissions testing has not identified any recent exceedances or issues.

Weather monitoring data for these periods is as follows:

- 7/7/24 – wind speed was below 1m/s. Wind direction is unreliable at this low wind speed.
- 26/7/24 – wind speed was 1.9-2.5m/s, wind direction was 300° -330° (NW to NNW). This is not consistent with the wind direction reported in the complaint.

## August

Nil