

AGL Energy Plan

Standard Retail Contract Fee Schedule



Other fees and charges relating to your meter or supply address may apply under this Standard Retail Contract. See the AGL Standard Retail Contract terms and conditions and this Fee Schedule for when these and other fees apply. We will advise you of the amount of any "Pass Through" or unlisted fees at the time you make a relevant request. For example, when we arrange on your behalf for a service to be performed by the Distributor (who is responsible for the electricity poles, wires and pipes in your area) or Meter Service Provider (who is responsible for the meter).

1. New South Wales. Electricity

Fee Type	GST excl.	GST incl. [^]
Payment processing fee (% of payment made)	0.45%	
Dishonoured payment fee (cheque) (direct debit)	\$6.50*	n/a
	\$2.30*	n/a
Late payment fee	\$12.73*	n/a
Reconnection Fee – on site ¹	Pass Through	Pass Through
Reconnection Fee – remote	\$9.98	\$10.98
Disconnection Fee – on site ¹	Pass Through	Pass Through
Disconnection Fee – remote	\$9.98	\$10.98
Special meter read fee ¹	Pass Through	

Effective 1 January 2019. Fees are subject to change.

[^]The GST inclusive price assumes a GST rate of 10%. If this rate of GST changes, the GST inclusive price outlined above will be adjusted to reflect that change.

*Amount is not subject to GST.

¹These fees are charged by your distributor or meter service provider and passed through to you by AGL. Depending on the meter type at your property, your meter service provider may be able to perform this service remotely or may need to send an operator to your property to perform this service in person.

2. New South Wales. Gas

Fee Type	GST excl.	GST incl. [^]
Payment processing fee (% of payment made)	0.45%	
Dishonoured payment fee (cheque) (direct debit)	\$6.50*	n/a
	\$2.30*	n/a
Late payment fee	\$12.73*	n/a
Reconnection fee ¹	Pass Through	
Disconnection fee ¹	Pass Through	
Special meter read fee ¹	Pass Through	

Effective 1 January 2019. Fees are subject to change.

[^]The GST inclusive price assumes a GST rate of 10%. If this rate of GST changes, the GST inclusive price outlined above will be adjusted to reflect that change.

*Amount is not subject to GST.

¹These fees are charged by your distributor and passed through to you by AGL.