

# Your gas invoice explained.

At AGL we are always looking for ways to improve the service we offer our customers. Providing you with comprehensive usage and billing information that is up-to-date, easy to access and understand is an important part of that service.

## Take a moment to review this guide and your invoice.

This guide sets out all the pages of a sample gas invoice. Annotations indicated by purple pointers locate the position of key features and provide a short explanation of their purpose. The page 'Your account in detail' differs slightly for each state. As many large customers have premises in more than one state, we have illustrated each state version within this guide for your convenience.

These illustrations are examples only. The charges applicable to your premises may differ from the examples shown.

There's also a glossary of terms used and line items that appear on the invoice. You'll note that some terms only apply in certain states, while others apply nationally. Please take a look through your bill and keep this guide on file for reference.



# Understanding your gas invoice.

## Your gas account.



Sample Company  
P/O No: 1234567890  
PO Box 123  
SAMPLETOWN STATE 0000

### Your account summary.

Account name	Customer Account Name
Customer ABN	Customer ABN
Supply address	Site Address Customer
Your MIRN	MIRN
Supply period	1 Feb 2013 to 29 Feb 2013 (29 days)
Previous balance	\$8,000.00
Payment received	\$6,000.00
<b>Overdue amount (inc GST) please pay immediately</b>	<b>\$2,000.00</b>
Energy charges	\$7,341.15
Network charges	\$49,268.30
Regulated charges	\$405.04
Other charges	\$13,050.14
Adjustments	\$0.00
Total excluding GST	\$70,064.63
Total GST	\$7,006.46
Total current charges (incl. GST)	\$77,071.09
<b>Total amount due</b>	<b>\$79,071.09</b>

**Please note:** Late payment interest may apply to overdue amounts.

## Ask us how to save energy and reduce your energy usage costs.

Our in-house team of energy experts can help your business with:

- > efficient lighting and retrofit designs
- > boiler installation, optimisation and maintenance services
- > reducing wastage and enhancing your energy productivity
- > heating, ventilation and air conditioning installation and upgrades
- > improving your Power Factor.

To explore the ways AGL Energy Services can help your business, visit [agl.com.au/EnergyServices](http://agl.com.au/EnergyServices) or call 1300 732 245.

## Reduce bills. Save energy.

Visit [agl.com.au](http://agl.com.au) for energy saving tools for your business.

Energy in action.

Since 1837



### Tax Invoice

AGL Sales Pty Limited ABN 88 090 538 337

Your account number	Account Number
Issue date	25 Sep 2013
<b>Total amount due</b>	<b>\$79,071.09</b>
Pay by	10 Oct 2013

### Getting in touch.

Customer Service 1300 785 739  
Email [businesscustomersWP@agl.com.au](mailto:businesscustomersWP@agl.com.au)

### Faults and emergencies

Call 123 456 to contact the distributor responsible for gas pipes and meters in your area.

### Company Postal Address.

Your billing address, not your supply address.

### Account Number.

Your unique account number. You will need this when enquiring about your account.

### Pay by date.

The date your total amount due is to be paid by (except for any overdue amount which is payable immediately).

### Getting in touch.

The phone, email and web address details to contact us on.

### Faults and Emergencies.

Your local distributor's emergency number for any faults or emergencies you need to report.

### Bill message area.

Area for important information from AGL Energy.



Please see reverse for payment options.

### Account Summary.

Provides a summary of all applicable charges. More detailed information can be found on Page 3 of the invoice.

### MIRN (or DPI in NSW).

Your Meter Identification Registration Number.

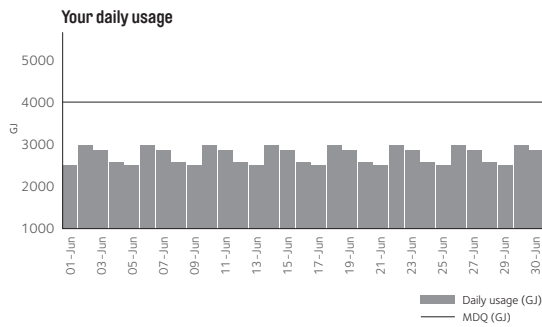
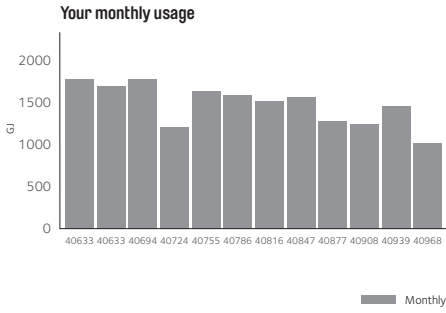
### Total Amount Due.

Your total amount outstanding including current and outstanding charges.

**IMPORTANT:** Note the codes and references shown are examples only. The codes, account number and references you need to use will be shown on your invoice.

# Understanding your usage.

## Your overall picture.



## Your usage summary

This month		This year	
Usage this month	800.24 GJ	Actual usage contracted YTD	18156.9 GJ

## Your contract

Contract period details		Contract MDQ	
ACQ	25,000 GJ		<b>210 GJ</b>
Min. ACQ%	80%	Network MDQ	212 GJ
Min. ACQ	20,000 GJ	MHQ	21.00 GJ
		Country distance unit	12.5 GJ

Contract MDQ	
MHQ	15.00 GJ
AMDQ	228.669 GJ
Distribution UAFG	0.031 GJ

**Your usage summary.**  
This details your monthly and annual gas usage. The information is also shown in the graphs above.

**Your contract (Table 1).**  
This provides specific details of your contract. The first table sets out annual contract quantities (ACQ) and minimum volume thresholds.

**Your contract (Table 2).**  
This second table sets out other premises specific figures used to calculate charges on your invoice. The variety of items listed are state specific. The upper table shows items for NSW/QLD/SA. The lower table shows items for VIC.

## Your payment options.

If you choose to pay using a credit card payment option, a 1% (GST inclusive) payment processing fee may apply.

**EFT**  
Please request application for EFT set up with AGL via [EFApplications@agl.com.au](mailto:EFApplications@agl.com.au)

**POST® BILLPAY**  
Billpay Code: XXXX  
Ref: 0000 1234 5678 9999  
Pay in person at any Post Office, phone 13 18 16 or go to [postbillpay.com.au](http://postbillpay.com.au)

**DIRECT DEBIT**  
Save time by having your account paid automatically on the pay by date. Apply online at [agl.com.au](http://agl.com.au) or phone 1300 133 245 for an application form.

**BPAY®**  
Billers Code: XXXX  
Ref: 0000 1234 5678 9999 10  
BPAY® – Make this payment via internet or phone banking using your 18 digit reference number.  
BPAY View® – Receive, view and pay this bill using internet banking.  
BPAY View® Registration No – Please use your eight digit account number located on the right.  
**CREDIT CARD**  
Visit [agl.com.au/payments](http://agl.com.au/payments) or phone 1300 657 386 to pay your bill by Visa or Mastercard.  
Ref: 0000 1234 5678 9999 10  
Max \$100,000 per transaction  
**MAIL**  
Send this portion with your cheque made payable to: **AGL Sales Pty Limited**  
Locked Bag 20024, Melbourne, VIC 3001

Your account number	Account Number
Issue date	25 Sep 2013
<b>Total amount due</b>	<b>\$79,071.09</b>
<b>Pay by</b>	<b>10 Oct 2013</b>

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## Your payment options.

Lists the variety of payment options available, including Billpay and BPAY details specific to your account.

# Understanding your charges (NSW).

## Your account in detail

**Account number:** 1001 0101  
**Supply address:** Sample St SAMPLETOWN NSW2000  
**Invoice period:** 1 Oct 2013 to 31 Oct 2013 (31 days)

### Your account in detail.

Lists your account number, supply address and dates relating to the period covered by the invoice.

	Days	Block	Quantity	Rate	Units	Charge
<b>Energy Charges</b>						
Energy Charge			8567.55 GJ	\$8.9578	/GJ	\$76,746.40
Monthly Fixed Charge				\$4286.4500	/month	\$4,286.45
<b>Sub-total excluding GST</b>						<b>\$81,032.85</b>
<b>Network Charges</b>						
Demand Charge		First 200 GJ of CD	200 GJ	\$18.7492	/GJ	\$3,749.83
Demand Charge		201 GJ to 600 GJ of CD	400 GJ	\$10.9105	/GJ	\$4,364.20
Demand Charge		601 GJ to 1600 GJ of CD	325 GJ	\$8.3265	/GJ	\$2,706.11
Metering Equipment Charge			1	\$11,524.0000	/year	\$960.33
Meter Reading			1	\$805.0000	/year	\$67.08
Onsite Data & Communication			1	\$1,502.0000	/year	\$125.17
Clean Energy Act-Distbn Charge			800.24 GJ	\$0.1000	/GJ	\$80.02
<b>Sub-total excluding GST</b>						<b>\$12,052.75</b>
<b>Other Charges</b>						
STTM Activity Charge			8567.55 GJ	\$0.0679	/GJ	\$581.74
Emissions Charge			8567.55 GJ	\$1.2635	/GJ	\$10,825.10
Retail Service Fee				\$1.3151	/day	\$40.77
Contract Overrun Charge						
Minimum Bill Charge			2710.88 GJ	\$4.8000	/GJ	\$13,012.00
<b>Sub-total excluding GST</b>						<b>\$24,459.60</b>
<b>Adjustments</b>						
Adjustments						
<b>Sub-total excluding GST</b>						<b>\$ -</b>
<b>Total excluding GST</b>						<b>\$117,545.21</b>
<b>Total GST</b>						<b>\$10,555.95</b>
<b>Total current charges (incl. GST)</b>						<b>\$128,101.16</b>

### Energy Charges.

These charges relate to the actual amount of energy your business has used.

### Network Charges.

These charges relate to the delivery of gas through the network. These charges are approved by the State Regulator and the Australian Energy Regulator (AER).

### Other Charges.

STTM Activity Charge			8567.55 GJ	\$0.0679	/GJ	\$581.74
Emissions Charge			8567.55 GJ	\$1.2635	/GJ	\$10,825.10
Retail Service Fee				\$1.3151	/day	\$40.77
Contract Overrun Charge						
Minimum Bill Charge			2710.88 GJ	\$4.8000	/GJ	\$13,012.00
<b>Sub-total excluding GST</b>						<b>\$24,459.60</b>

### \*GST exclusive

These charges are a sample only – Charges vary per customer depending on the state where they are located and the contract they have negotiated with AGL.

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### Other Charges.

Details other charge items associated with the sale of gas to your premises in accordance with your Agreement.

### Adjustments.

Includes any corrections of charges related to previous invoices, including changes due to meter data corrections if applicable.

**NOTE:** This example is for a NSW Premises located in Region 1 in the Jemena distribution network. The example includes a 'Demand Capacity' based Network Charge. Different charges may apply depending on a variety of premises specific circumstances.

# Understanding your charges (QLD).

## Your account in detail

**Account number:** 1001 1110  
**Supply address:** Sample St SAMPLETOWN QLD 4000  
**Invoice period:** 1 Oct 2013 to 31 Oct 2013 (31 days)

	Days	Block	Quantity	Rate	Units	Charge
<b>Energy Charges</b>						
Energy Charge			9645.25 GJ	\$8.95780	/GJ	\$86,400.22
Monthly Capacity Charge	31			\$614.1732	/day	\$19,039.37
<b>Sub-total excluding GST</b>						<b>\$105,439.59</b>
<b>Network Charges</b>						
APA Demand Charge - Zone 2		First 50 GJ of MDQ	50 GJ	\$179.6220	/GJ	\$8,981.10
APA Demand Charge - Zone 2		51 GJ to 125 GJ of MDQ	75 GJ	\$84.5800	/GJ	\$6,343.50
APA Demand Charge - Zone 2		126 GJ to 275 GJ of MDQ	35 GJ	\$46.5900	/GJ	\$1,630.65
APA Demand Charge - Zone 2		per GJ of MHQ	22 GJ	\$124.7220	/GJ	\$2,743.88
<b>Sub-total excluding GST</b>						<b>\$17,429.63</b>
<b>Other Charges</b>						
STTM Activity Charge			9645.25 GJ	\$0.0679	/GJ	\$654.91
Emissions Charge			9645.25 GJ	\$1.2726	/GJ	\$12,274.55
Retail Service Fee				\$1.3151	/day	\$40.77
Contract Overrun Charge						
Minimum Bill Charge			\$2710.88 GJ	\$4.9876	/GJ	\$13,012.00
<b>Sub-total excluding GST</b>						<b>\$13,052.77</b>
<b>Adjustments</b>						
Adjustments						\$ -
<b>Sub-total excluding GST</b>						<b>\$ -</b>
<b>Total excluding GST</b>						<b>\$148,824.15</b>
<b>Total GST</b>						<b>\$14,882.42</b>
<b>Total current charges (incl.GST)</b>						<b>\$163,706.57</b>

### \*GST exclusive

These charges are a sample only – Charges vary per customer depending on the state where they are located and the contract they have negotiated with AGL.

## Your account in detail.

Lists your account number, supply address and dates relating to the period covered by the invoice.

## Energy Charges.

These charges relate to the actual amount of energy your business has used.

## Network Charges.

These charges relate to the delivery of gas through the network. These charges are approved by the State Regulator and the Australian Energy Regulator (AER).

## Other Charges.

Details other charge items associated with the sale of gas to your premises in accordance with your Agreement.

## Adjustments.

Includes any corrections of charges related to previous invoices, including changes due to meter data corrections if applicable.

**NOTE:** This example is for a QLD Premises located in Zone 2 of the Brisbane Region of the APA distribution network. The example includes a 'Demand' based Network Charge. Different charges may apply depending on a variety of premises specific circumstances.

# Understanding your charges (SA).

## Your account in detail

**Account number:** 1001 1101  
**Supply address:** Sample St SAMPLETOWN SA 5000  
**Invoice period:** 1 Oct 2013 to 31 Oct 2013 (31 days)

	Days	Block	Quantity	Rate	Units	Charge
<b>Energy Charges</b>						
Energy Charge			2379.85 GJ	\$8.95780	/GJ	\$21,318.22
Monthly Fixed Charge					/month	\$3,256.27
<b>Sub-total excluding GST</b>						<b>\$24,574.49</b>
<b>Network Charges</b>						
ENV Demand Charge NTH Zone		First 50 GJ of MDQ	50 GJ	\$179.6220	/GJ	\$8,981.10
ENV Demand Charge NTH Zone		51 GJ to 100 GJ of MDQ	50 GJ	\$84.5800	/GJ	\$4,229.00
ENV Demand Charge NTH Zone		101 GJ to 1000 GJ of MDQ	35 GJ	\$46.5900	/GJ	\$1,630.65
Network Ovrerrun Charge						\$6.12
<b>Sub-total excluding GST</b>						<b>\$14,846.87</b>
<b>Other Charges</b>						
STTM Activity Charge			2379.85 GJ	\$0.0679	/GJ	\$161.59
Emissions Charge			2379.85 GJ	\$1.2726	/GJ	\$3,028.60
Retail Service Fee				\$1.3151	/day	\$40.77
Contract Ovrerrun Charge						
Minimum Bill Charge			\$2710.88 GJ	\$4.8000	/GJ	\$13,012.00
<b>Sub-total excluding GST</b>						<b>\$16,242.96</b>
<b>Adjustments</b>						
Adjustments						
<b>Sub-total excluding GST</b>						<b>\$ -</b>
<b>Total excluding GST</b>						<b>\$55,664.32</b>
<b>Total GST</b>						<b>\$5,566.43</b>
<b>Total current charges (incl.GST)</b>						<b>\$61,230.75</b>

\*GST exclusive  
 These charges are a sample only – Charges vary per customer depending on the state where they are located and the contract they have negotiated with AGL.

## Your account in detail.

Lists your account number, supply address and dates relating to the period covered by the invoice.

## Energy Charges.

These charges relate to the actual amount of energy your business has used.

## Network Charges.

These charges relate to the delivery of gas through the network. These charges are approved by the State Regulator and the Australian Energy Regulator (AER).

## Other Charges.

Details other charge items associated with the sale of gas to your premises in accordance with your Agreement.

## Adjustments.

Includes any corrections of charges related to previous invoices, including changes due to meter data corrections if applicable.

**NOTE:** This example is for a SA Premises located in the North Zone of the Envestra distribution network. The example includes a 'Demand' based Network Charge. Different charges may apply depending on a variety of premises specific circumstances.

# Understanding your charges (VIC).

## Your account in detail

**Account number:** 1001 0101  
**Supply address:** Sample St SAMPLETOWN Vic 3000  
**Invoice period:** 1 Oct 2013 to 31 Oct 2013 (31 days)

	Days	Block	Quantity	Rate	Units	Charge
<b>Energy Charges</b>						
Energy Charge			3273.79 GJ	\$8.95780	/GJ	\$29,325.96
Contract Overrun Charge						
<b>Sub-total excluding GST</b>						<b>\$29,325.96</b>
<b>Network Charges</b>						
Peak Injection Charge			63.57 GJ	\$2.4866	/GJ	\$158.07
Withdrawal Charge Tariff D			675.65 GJ	\$0.4021	/GJ	\$271.68
Meter Charges						\$862.75
Distribution Use of System Charge		per GJ of MHQ	15.35 GJ			\$120.42
<b>Sub-total excluding GST</b>						<b>\$1,412.92</b>
<b>Regulated Charges</b>						
AEMO Distribution Meter Fee			1	\$0.75330	/day	\$23.35
AEMO FRC Charge			3273.79 GJ	\$0.00434	/GJ	\$14.21
AEMO Tariff D Fee			3273.79 GJ	\$0.10086	/GJ	\$330.19
Energy Safety Victoria Charge			3273.79 GJ	\$0.02583	/GJ	\$84.56
<b>Sub-total excluding GST</b>						<b>\$452.32</b>
<b>Other Charges</b>						
Emissions Charge			3273.79 GJ	\$1.2726	/GJ	\$4,166.23
Retail Service Fee				\$1.3151	/day	\$40.77
E&REC VEET			3273.79 GJ	\$0.2300	/GJ	\$752.97
<b>Sub-total excluding GST</b>						<b>\$4,959.96</b>
<b>Adjustments</b>						
Adjustments						
<b>Sub-total excluding GST</b>						<b>\$ -</b>
<b>Total excluding GST</b>						<b>\$36,151.16</b>
<b>Total GST</b>						<b>\$3,615.12</b>
<b>Total current charges (incl.GST)</b>						<b>\$39,766.28</b>

### \*GST exclusive

These charges are a sample only – Charges vary per customer depending on the state where they are located and the contract they have negotiated with AGL.

### Your account in detail.

Lists your account number, supply address and dates relating to the period covered by the invoice.

### Energy Charges.

These charges relate to the actual amount of energy your business has used.

### Network Charges.

These charges relate to the delivery of gas through the network. These charges are approved by the State Regulator and the Australian Energy Regulator (AER).

### Regulated Charges.

These are market regulated pass-through charges for Victorian customers. These fees cover costs for the market operator and other regulating bodies.

### Other Charges.

Details other charge items associated with the sale of gas to your premises in accordance with your Agreement.

### Adjustments.

Includes any corrections of charges related to previous invoices, including changes due to meter data corrections if applicable.

**NOTE:** This example is for a VIC Premises located in the Metro area of the Jemena distribution network. The example includes a 'Tariff D' (Demand) based Network Charge. Different charges may apply depending on a variety of premises specific circumstances.

# Understanding your usage details.

## Your meter information

Meter type: Interval  
 DPI: 52401234567  
 Average heating value: XX.XXXX GJ  
 Max day consumption: XX.XXXX GJ on XX/XX/XXXX

### Meter number: 111111

Date	Usage (GJ)
06/06/2013	86319
07/06/2013	89474
08/06/2013	89921
09/06/2013	66068
10/06/2013	67262
11/06/2013	63854
12/06/2013	76661
13/06/2013	77795
14/06/2013	93537
15/06/2013	84374

Date	Usage (GJ)
22/06/2013	100408
23/06/2013	66359
24/06/2013	63107
25/06/2013	93216
26/06/2013	94862
27/06/2013	93336
28/06/2013	86714
29/06/2013	96706
30/06/2013	70060
<b>Total usage this period</b>	<b>2379991</b>

## Your meter information.

Lists details about the meter at your premises. The average heating value is a factor used to convert metered gas volumes to an energy equivalent (MJ/GJ metering).

## Usage.

Provides details of daily gas usage at your premises (where interval metering is installed).

## Your overrun charges

Date	Usage (GJ)	MDQ (GJ)	Actual overrun (GJ)	Rate (\$/GJ)	Charge
22/06/2013	100.41	100	0.41	\$15.0000	\$6.12
<b>Totals</b>	<b>100.41</b>		<b>0.41</b>		<b>\$6.12</b>

## Your overrun charges.

Provides details of daily overruns recorded at your premises (when applicable).



# Calculation examples.

## Network Demand Charge – Block structure:

The Network Demand Charge is made up of a combination of Blocks, each with a different rate per unit of Demand (GJ of MDQ).

**Note:** Network MDQ in NSW is measured Chargeable Demand (CD) and displayed as 'GJ of CD'.

For a premises with a Maximum Daily Quantity (MDQ) or Network Demand (CD) of 327 GJ.

Block 1 – 200GJ of Network MDQ per Month x \$34.5312/GJ = \$6,906.23

Block 2 – 127 GJ of Network MDQ per Month x \$17.5810/GJ = \$2,232.79

## Network Demand Charge – Block structure:

Network Charges	Days	Block	Quantity	Rate	Charge
Demand Charge		First 200 GJ of CD	200 GJ	\$34.5311667/GJ	\$6,906.23
Demand Charge		201 – 600 GJ of CD	127 GJ	\$17.5810/GJ	\$2,232.79

## Invoice calculations – As applied to 'per Year' charges.

The charge is calculated using the 'per Year' rate, divided by 12 months, irrespective of the number of days in the monthly invoice period.

**Note:** Pro-Rata calculations are applied for invoice periods that are not full calendar month.

For a Premises with a metering Equipment Charge of \$6,571.00 per Year.

Metering Equipment Charge = Quantity (1 Meter) x Charge \$6,571/Year divided by 12 Months.

Metering Equipment Charge = 1 Meter x (\$6,751/Year divided by 12 Months) = \$547.58

## Invoice calculations – As applied to 'per Year' charges.

	Days	Block	Quantity	Rate	Charge
Metering Equipment Charge			1	\$6,571.0000/year	\$547.58

## Invoice calculations – As applied to 'per Day' charges.

The charge is calculated using the 'per Day' rate calculated using the numbers of days in the invoice period.

For a Premises with a Retail Service Fee of \$1.35 per Day.

Retail Service Fee Charge = Quantity (31 Days) x Retail Service Fee Charge \$1.35/Day.

Retail Service Fee = 31 x \$1.35/Day = \$41.85.

## Invoice calculations – As applied to 'per Day' charges.

	Days	Block	Quantity	Rate	Charge
Retail Service Fee			31 days	\$1,3500/day	\$41.85

## Glossary of term updates.

Charge Item	Description	Applicable State
ACQ	Annual Contract Quantity – The Premises' Contracted Gas volume per Contract year.	ALL
Actual usage Contracted YTD	The gas consumed at the premises for the Contract Year to Date.	ALL
Adjustments	Details of any adjustments to an account relating to previous invoice periods.	ALL
AEMO Distribution Meter Fee	Fee for management of Meter Data charged by Market Operator AEMO.	VIC
AEMO FRC Charge	Fee for costs associated with Full Retail Contestability charged by Market Operator AEMO.	VIC
AEMO Tariff D Fee	Operational costs for premises on a Demand based tariff charged by Market Operator AEMO.	VIC
AEMO Tariff V Fee	Operational costs for premises on a Volume based tariff charged by Market Operator AEMO.	VIC
AMDQ	Authorised Maximum Daily Quantity of Gas volume registered with the Market Operator.	VIC
APT Demand Charge – <Zone Name>	Network Charge for Capacity based supply to a Premises where cost structure is MDQ related.	QLD
APT Demand Charge – <Zone Name> MHQ	Network Charge for Capacity based supply to a Premises based on allocated MHQ volume.	QLD
Average Heating value	A factor used in the conversion of metered Gas volumes to the energy equivalent (MJ/GJ).	ALL
Balance brought forward	The amount from previous payments that was above the previous balance (credit amount).	ALL
Carbon Adjustment	Energy Charge Adjustment applied for costs associated with the Clean Energy Act.	ALL
Central West Pipeline Charge	Charge incurred by Customers connected via Central West Pipeline in Country NSW.	NSW
Clean Energy Act Dist Charge	Clean Energy Act Distribution Component Charge for environmental impact of network Gas losses.	NSW
Contract MDQ	Maximum Daily Quantity of Gas volume recorded in your Agreement.	ALL
Contract Overrun Charge	Charge incurred for exceeding the Maximum Daily Quantity as per the Agreement.	ALL
Country Distance Unit	The straight line distance from the Country Receipt Point to the Supply point for premises in Country NSW.	NSW
Demand Charge	Network Charge for Capacity based supply to a Premises where cost structure is MDQ related.	NSW
Demand Throughput	Network Charge for Throughput based supply to a Premises where cost structure is volume related.	NSW
Distribution UAFG	The Unaccounted for Gas percentage applied for Distribution Network losses.	VIC
Distribution Use of System Charge	Charge for use of the Gas Distribution Network System.	VIC
E&REC VEET	Charge incurred to meet requirements of the Victorian Energy Efficiency Target scheme.	VIC
Emissions Charge	Energy Charge applied for upstream and combustion costs associated with the Clean Energy Act.	ALL
Energy Charge	Gas consumed at the premises multiplied by Contract Rate as per your Agreement.	ALL
Energy Safety Victoria Charge	Market Charge for cost recovery of Victorian Energy Safety scheme services and operations.	VIC
ENV Demand Charge – <Zone Name>	Network Charge for Capacity based supply to a Premises where cost structure is MDQ related.	QLD
Envestra Demand Charge <Zone Name>	Network Charge for Capacity based supply to a Premises where cost structure is MDQ related.	SA
Interest Charge	Interest Charge incurred calculated on Overdue amount of the account.	ALL
Invoice period	Includes the start date, the end date and the number of days of the invoicing period.	ALL
Issue Date	The date the invoice was issued.	ALL
Maximum daily consumption	Provides details of highest daily consumption during the invoicing period.	ALL
Merchant Service Fee	Charge incurred for processing invoice payment via Credit Card.	ALL
Meter Charges	Charge for the Gas Metering Equipment provided by the Network Operator.	VIC
Meter Reading	Fee for management of Meter Data charged by Gas Distribution Network Operator.	NSW
Meter type: Basic	Metering equipment records accumulated readings of Gas consumption.	ALL
Meter type: Interval	Metering equipment captures incremental consumption readings during each day.	ALL
Metering Equipment Charge	Charge for the Gas Metering Equipment provided by the Network Operator.	NSW
MHQ	Maximum Hourly Quantity of Gas volume recorded in your Agreement.	ALL
Min ACQ	The minimum Annual Gas consumption required as per the Agreement.	ALL
Min ACQ%	The minimum percentage of Annual Contract Quantity required as per the Agreement.	ALL
Minimum Bill Charge	Amount payable as a short fall between the actual usage in a Contract Year and the Min ACQ .	ALL
Monthly Capacity Charge	Monthly Fee for the reservation of Capacity in Transmission network – based on Contract MDQ.	QLD
Monthly Fixed Charge	Monthly Fee for the reservation of Capacity in Transmission network – based on Contract MDQ.	NSW
Negotiated Network Charge	Specific Network Charge for Premises where a negotiated rate exists.	ALL
Network Charges	Section including Gas Distribution Network charges (as per Distribution Access Arrangements).	ALL
Network MDQ	Maximum Daily Quantity of Gas volume registered with the Network Operator.	ALL
Network Overrun Charge	Charge incurred for exceeding the Maximum Daily Quantity as charged by the Network Operator.	SA & QLD
Onsite Data & Communication	Charge for the Meter Data and Communication Equipment provided by the Network Operator.	NSW
Other Charges	Section including Other Charges associated with your Agreement.	ALL
Pay by	The date the payment of the invoice is required.	ALL
Payments received	The total amount received as payment toward the previous invoice balance.	ALL
Peak Injection Charge	Market Charge for providing additional Gas volume into the Transmission network.	VIC
Pressure Reduction Charge	Charge applied for management of pressure reduction equipment for regional network distribution.	NSW
Previous balance	The total amount (including GST) of the previous invoice.	ALL
Regulated Charges	Section including Regulated Gas Market charges (where applicable).	ALL
Retail Service Fee	Fee for the provision of Retail Services associated with the management of Gas Contracts arrangements.	ALL
STTM Activity Charge	Charge to cover the Short Term Trading Market Activity costs charged by Market Operator AEMO.	NSW, QLD & SA
Supply Address	Physical Address of the premises where Gas has been consumed.	ALL
Supply Period	Includes the start date, the end date and the number of days of the invoicing period.	ALL
Total amount due	Total amount now payable (including GST) – this is a sum of new and previous invoice amounts.	ALL
Total excluding GST	Total amount of charges excluding the Goods and Services Tax component.	ALL
Usage this month	Details consumption at a premises in MJ/GJ for the month.	ALL
Withdrawal Charge Tariff D	Charge for use of Gas Transmission Network for premises on a Demand based tariff arrangement.	VIC
Withdrawal Charge Tariff V	Charge for use of Gas Transmission Network for premises on a Volume based tariff arrangement.	VIC
Your account number	The AGL identification number assigned to your account.	ALL
Your DPI	The identification number of the premises – Distribution Point Identifier.	NSW, QLD & SA
Your MIRN	The identification number of the premises – Meter Identification Registration Number.	VIC