

# Medical Cooling Concession



## What does the concession provide?

The Medical Cooling Concession provides a 17.5% discount off mains electricity bills for cardholders with medical conditions that prevent the body from regulating its own temperature.

## Who is eligible for the concession?

You may be eligible for this concession if you hold one of the following concession cards:

- Centrelink & DVA Pensioner Concession Card,
- Centrelink Health Care Card (except Child Disability and Foster Care cards),
- Department of Veterans' Affairs Gold Card.

**AND** you or a member of your household have a condition that doesn't allow the body to regulate its own temperature.



## When is the concession available?

The discount is available over a six month period from 1 November to 30 April each year.

## What are the qualifying medical conditions?

Qualifying conditions include, but are not limited to:

- Multiple Sclerosis
- Lymphoedema
- Parkinson's Disease
- Fibromyalgia
- Post-Polio Syndrome/Poliomyelitis
- Motor Neurone Disease
- Quadriplegia
- Scleroderma
- Systemic Lupus Erythematosus (SLE)

## How to apply:

Contact your electricity provider or the Department of Human Services Concessions Information Line on 1800 658 521 for an application form.

Forms are also available from the Concessions website [www.dhs.vic.gov.au/concessions/entitlements/view-all/energy/medical-cooling](http://www.dhs.vic.gov.au/concessions/entitlements/view-all/energy/medical-cooling)



Find out about services available for low income Victorians: **1800 658 521** (toll-free) or **[www.dhs.vic.gov.au/concessions](http://www.dhs.vic.gov.au/concessions)**

If you would like to receive this publication in an accessible format, please phone 1800 658 521 using the National Relay Service 13 36 77 if required, or email **[concessions@dhs.vic.gov.au](mailto:concessions@dhs.vic.gov.au)**