



## Pensioner Exemption

Community Ambulance Cover Act 2003 sections 32 & 58

### About this form

The *Community Ambulance Cover Act 2003* provides an exemption from the Community Ambulance Cover levy for a pensioner's principal place of residence (i.e. a residence that is the pensioner's home). If you have recently applied for or are already receiving a *Queensland Government Electricity Rebate*, the exemption will automatically be applied to your principal place of residence and you are not required to complete this form.

#### Note:

- All italicised words are defined in the "Definitions" section below
- When completing this form, please **print** all responses in capital letters using a black pen.

### Part A – Applicant Details

1. Name of electricity retailer or electricity provider

2. Your name as it appears on your electricity account

3. Your electricity account number

3A. Does your electricity bill include a number of separate electricity accounts (e.g. it relates to two or more properties)?

Yes  No (If you answered **No**, go to question 4)

If you answered **Yes**, complete this form in relation to the electricity account on which you are seeking an exemption. Please give the following details in relation to that account.

3B. Identifying number of the account (e.g. meter number, NMI code or other):

3C. Address of premises to which the account relates:

### Part B – Qualifying conditions

4. Is all the electricity sold under the electricity account supplied to your principal place of residence (i.e. at the address provided in question 3C)?

Yes (If you answered **Yes**, go to question 6)

No (If you answered **No**, go to question 5)

5. If you answered **No** to question 4, is all the electricity supplied both to your principal place of residence and for another purpose, which is also exempt from the levy?

Yes (If you answered **Yes**, you will need to submit a separate exemption claim form for that other purpose and go to question 6)

No (If you answered **No**, you will not be entitled to this exemption)

6. Are you already receiving a pensioner exemption on another electricity account?

Yes (If you answered **Yes** you will not be entitled to this exemption)

No (If you answered **No** go to question 7)

7. Do you hold one or more of the following qualifying concession cards?

• Pensioner Concession Card issue by Department of Veteran’s Affairs

• Pensioner Concession Card issue by Centrelink

• Queensland Government Seniors Card

• Repatriation Health Card for all conditions  
(Department of Veteran’s Affairs Gold Card)

8. Do you live alone in the address provided in question 3C (disregard visitors when answering this question)?

Yes (If you answered **Yes**, go to question 10)

No (If you answered **No**, go to question 9)

9. If you do not live alone, do all the people living with you fall into at least one of the following categories (disregard visitors when answering this question)?

- Your spouse
- A person who is wholly dependent on you
- Another pensioner
- A social security beneficiary who does not pay rent
- Your carer who does not pay rent.

Yes (If you answered **Yes**, go to question 10)

No (If you answered **No**, you will not be entitled to this exemption)

10. When did you become entitled to this exemption?

D	D	M	M	Y	Y	Y	Y
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If you were charged the levy on this account after this date you may be entitled to a refund.  
Please refer to the section “What if I am entitled to a refund?”

### Part C – Verification

11. I apply for an exemption from the Community Ambulance Cover levy. I declare that I am the applicant authorised to sign on behalf of the applicant and that all the information supplied in this application is true and correct.

12. I consent to my existing electricity retailer obtaining from my previous electricity retailer(s) for this account information (if any) concerning the application of this exemption.

Yes  No

Date 

D	D	M	M	Y	Y	Y	Y
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**Signature**

**Name** (Please print in full)

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### Where do I send the exemption application?

Send this form to your electricity retailer or electricity provider at the address shown on your electricity account.

### How will I know if my exemption application has been approved?

If your exemption application is approved, your next electricity account will be adjusted.

### What if I am entitled to a refund?

Any refunds due to you on this application will be worked out by your electricity retailer and credited to your electricity account. Levy refunds can be provided for up to 1 year after the levy amount was paid.

If you were also entitled to claim this exemption from a previous electricity retailer with whom you had this electricity account, attach copies of the previous account so that your existing electricity retailer can process this claim and any refunds. However, if your previous electricity account was not in the same name/s as your existing account or related to a different electricity supply (e.g. for a different address or different NMI code), your existing electricity retailer will not be able to process any refund relating to your previous account. In that case, you will also need to complete and lodge this form with your previous electricity retailer.

### What if I cease to be eligible for the exemption in future?

If your circumstances change so that you are no longer eligible for the exemption, you must give notice to your electricity retailer within 28 days of your change in circumstances using *Notification of Loss of Exemption Entitlement* Form 18.

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## Definitions

**Queensland Government Electricity Rebate** means a Queensland Government Electricity Rebate that may be claimed by holders of one of the qualifying concession cards listed in Question 7 of this form. This rebate is intended to provide financial assistance from the government to eligible pensioners to help them meet their domestic electricity costs and cannot exceed the amount which the pensioner would otherwise be billed for the electricity.

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## Examples of a Pensioner Exemption

### Example 1

Peter is a pensioner and receives an exemption in relation to his principal place of residence. Peter also owns a holiday unit. The electricity account relating to Peter's holiday unit will not be exempt from the levy.

### Example 2

Sally is a pensioner who requires care. Her granddaughter is a student who lives with her and provides this care. Sally's granddaughter does not pay rent. Sally is eligible for the pensioner exemption.

### Example 3

Julie is a pensioner and lives with her son who works full-time. Julie does not require care. Julie will not be eligible for the pensioner exemption.

### Example 4

Margaret is a pensioner who runs a bed & breakfast from her home. Margaret will not be eligible for the exemption as this is not an exempt purpose.

For further information or to obtain copies of any forms, please visit the Community Ambulance Cover website at [www.ambulancecover.qld.gov.au](http://www.ambulancecover.qld.gov.au) or contact your electricity retailer or electricity provider.

**Privacy statement**

The electricity provider and/or Office of State Revenue is collecting the information on this form for the purposes of administering State revenue. Collection of this information is authorised by the *Community Ambulance Cover Act 2003*. The information contained in or with this form may be handled by an agency engaged by the Queensland Treasury and/or Office of State Revenue to carry out its functions and activities. Your personal information will not be disclosed without your consent except in the circumstances outlined in the *Community Ambulance Cover Act 2003* or as otherwise authorised by law.