



2008 Warmth In Winter Program

Your Invitation to Participate

May 2008



The logo consists of the text "Energy in action.™" in a blue, sans-serif font, positioned within a light beige rounded rectangular shape. Below this shape are three smaller, overlapping beige rectangles of varying sizes, and at the bottom right is the AGL logo, which is a blue square containing a white sun icon and the letters "AGL" in white.

2008 Warmth In Winter Program

For four years now, AGL's Warmth in Winter program has sought to make a contribution to support homeless Australians by helping to fund the winter energy bill of emergency accommodation services in NSW, Victoria, SA and since 2007, Queensland.

And as responding to climate change becomes a growing priority for all of us, we've also assisted a number of these services to make ongoing reductions to their year-round energy consumption, by funding the provision of energy audits and the implementation of energy efficient measures.

Since the program began AGL has been proud to contribute to the winter energy costs of more than 300 emergency accommodation services, funding more than 520,000 warm winter nights for homeless Australians and, by June 2008, assisting 41 services to make ongoing year-round energy savings.

Now, AGL is pleased to invite applications for participation in its 2008 Warmth in Winter program.

Energy for Life Warmth in Winter program

Judy Douglas, Energy for Life Program

Phone 02 9921 2624 or visit <http://www.agl.com.au/>

Applications close Friday 4th July 2008

(please note this date has been extended from the original date of 20 June 2008).



What is AGL's Warmth in Winter program?

Warmth in Winter is part of AGL's Energy for Life community program, and is committed to encouraging a focus on energy efficiency across the community, with a special emphasis on supporting and assisting vulnerable Australians.

The Warmth in Winter program seeks to make a contribution to alleviating the important social issue of homelessness and assisting homeless services to be more energy efficient by:

1. Funding a proportion of the winter gas and/or electricity bills for overnight emergency/crisis accommodation services in NSW, Victoria, South Australia, ACT and Queensland.

This funding is made via a cash payment direct to the service, the amount of which is based on the 2007 energy bills. Over the past 4 years AGL has contributed funds to more than 300 emergency accommodation services and we hope to support even more this year.

2. Funding and delivery of a number of energy audits for selected services to help them achieve ongoing, year-round energy savings, including funding to implement recommended efficiency measures, such as energy efficient appliances, occupancy sensors on lighting and window shading.

AGL is currently finalising 24 energy audits by June 2008 and our goal is to fund additional audits this year. (The services selected for the energy audits will also receive the funding for winter energy bills).

Who is eligible?

To be eligible for participation in the 2008 Warmth in Winter program, applicants should:

- › Be a Queensland, NSW, Victorian, ACT or South Australian overnight emergency/crisis accommodation service for people experiencing homelessness.
- › Have Deductible Gift Recipient status as a Registered Charity with the Australian Taxation Office.
- › Provide copies of the service's winter energy bills spanning June, July and August 2007 for verification purposes (for facilities in Victoria, NSW, SA or ACT); **or**
- › Provide copies of the service's energy bills for any three consecutive months in 2007-08 (for facilities in Queensland).
- › Ensure your application is received by AGL before the program closing date of Friday 4th July 2008 (*extended from the original date of 20 June 2008*).

Please note that both elements of Warmth in Winter are open to all eligible overnight crisis/emergency accommodation services regardless of which energy retailer provides their gas and electricity.



How does AGL assess and prioritise applications?

All applications received by the closing date will be assessed by AGL in consultation with peak homeless organisations.

AGL would like to thank the following organisations for their ongoing assistance in helping us to understand the structure and operations of the homeless services sector and assess Warmth in Winter applications:

- > Council of Social Services NSW
- > Council of Social Services Victoria
- > Council of Social Services Queensland
- > Council of Social Services SA
- > Homelessness NSW ACT
- > NSW Women's Refuge Resource Centre
- > Youth Accommodation Association Inc
- > Homelessness SA
- > Council to Homeless Persons
- > Australian Consumers Association
- > Kildonan Child and Family Services

Notification to all Warmth in Winter applicants, cheque delivery and energy audit offers will take place in August/September 2008.

For the last four years AGL has been able to fund a significant proportion of all eligible applications and we hope to be able to continue a similar level of support in 2008.

However given the growing awareness of our program, and the expected yearly increase in applications, in the event that we are unable to make a contribution to all applicants, we will be giving greater priority to smaller organisations which tend to receive less financial support and to those organisations which have been part of our Warmth in Winter program in previous years.

How do I apply?

To apply for participation in the 2008 Warmth in Winter program:

- > Complete all sections of the Warmth in Winter application form (see over)
 - » Complete Part 1 to provide your organisation contact details
 - » Complete Part 2 to list the site/s for which you would like to receive funding and the costs of your 2007 energy bills (or for Queensland applicants, the costs of your energy for any three consecutive months in 2007/08)
 - » Complete Part 3 if you would like to register your interest to be considered for an on-site energy efficiency audit
- > Attach copies of your 2007 energy bills for the months of June, July, August (or for Queensland applicants, copies of energy bills for three consecutive months in 2007/08)
- > Mail your completed application form to:

AGL Warmth in Winter program

Attention: Judy Douglas, Locked Bag 1837, St Leonards 2065

Applications close 5pm Friday 4th July 2008 (extended from original date of 20 June 2008).



2008 WARMTH IN WINTER APPLICATION

Part 1:
Organisation
details

Please complete this form and mail to:

AGL Warmth in Winter Program

Attention Judy Douglas

Locked Bag 1837

St Leonards 2065

Applications close 5pm Friday 4th July 2008 (extended from original date of 20 June 2008).

Contact Name:	
Organisation/Facility Name:	
Address:	
Suburb:	
State & Postcode:	
Telephone:	
Email:	

1. Does your organisation provide overnight crisis/emergency accommodation for people experiencing homelessness?

Yes

No

2. Does your organisation have Deductible Gift Recipient status as a Registered Charity with the Australian Taxation Office?

Yes

No

3. Please state the number of staff and total annual organisational budget for your broader organisation (not specifically the site/s for which you are applying for funding).

4. Is your organisation listed as the energy account holder for this property?

Yes

No (energy account holder): _____

5. Have the residents of this property registered privately as energy account customers?

Yes

No



6. Have you received Warmth in Winter funding before?

Yes

No

If yes, please list when you last received funding. _____

7. How did you find out about AGL's Warmth in Winter program?

Participant in previous year/s

Peak homeless body

AGL internet site

Word of mouth

Other please state _____

Important Notes

Warmth in Winter applications will be considered from facilities based in NSW, Victoria, South Australia, ACT and Queensland. Unfortunately facilities based in other States and Territories are not eligible to participate.

Any personal information provided with this application may be collected by AGL and used to determine your eligibility, evaluate your application and administer any funding or audits to successful applicants. AGL may disclose personal information to third party organisations and qualified auditors for this and related purposes. This acknowledgment is made for the purposes of the Privacy Act. If you wish to access any of the personal information we hold about you, please contact us by calling 131 245. To find out more about AGL's Privacy Policy please visit www.agl.com.au.



Part 2: Details of funding required

Please clearly print the name, address, number of beds and the total (\$) energy bill for each site you wish to register for Warmth in Winter funding.

- > For sites in Victoria, NSW, SA & ACT: please provide details of your total 2007 winter energy bill (June, July, August)
- > For sites in Queensland: please provide details of energy bills for any three consecutive month period in 2007-08

Please ensure that you attach **copies** of the 2007 energy bills for each site you wish to register (or for Queensland sites, copies of energy bills for any consecutive three month period in 2007/08). **Unfortunately applications that do not include these documents cannot be considered.**

Facility name and address (or PO Box) * of each site you would like to register	Resident type (male, female, youth, family)	Number of beds at this site	3 month energy bill
			Electricity: \$ Gas: \$ LPG: \$ Total: \$
			Electricity: \$ Gas: \$ LPG: \$ Total: \$
			Electricity: \$ Gas: \$ LPG: \$ Total: \$
Combined total for which funding is requested: \$			
To register more than three sites, please fill out an additional copy of this page.			

*Any information provided for program participation will be kept in confidence, except where we may need to disclose some information contained in your application to determine your eligibility for this program and to administer funding or audits for successful applicants.

If your organisation is concerned for clients' privacy and safety and would prefer not to provide a street address, a post office box will be sufficient.



Part 3:
Expression of
interest to
receive an
energy audit

As part of its Warmth in Winter program, AGL is seeking to offer a number of energy audits to assist selected services to make ongoing year round savings on their energy bills and reduce their greenhouse gas emissions.

Experienced qualified auditors identify opportunities within services to reduce energy consumption and provide assistance to implement changes – such as replacing incandescent globes with compact fluorescent globes, installing occupancy sensors on lighting, adjusting fridge and freezer temperatures and installing shade cloth or blinds.

How it works

If you are selected to receive an energy audit:

- › You'll be asked to provide some baseline pre-audit information (complete a checklist on energy use at your organisation, and copies of energy bills for the previous 12 month period)
- › AGL will provide a qualified energy contractor who will contact you and arrange a visit at a suitable time
- › This visit will result in a list of recommended changes to your facility that could assist in reducing energy consumption.
- › The contractor will then work with you to implement these changes as soon as possible
- › You'll be asked to provide energy bills for 12 months following your audit so that we can measure the effectiveness of the changes implemented.

Expression of interest

If your service is selected to participate in Warmth in Winter 2008, would you be interested in participating in the energy audit component of the program, to help find ways to increase your facility's energy efficiency?

Yes No

*If yes, please indicate who manages your property and whether you will need to get approval to use AGL contractors.

If you would like further information about AGL's Warmth in Winter program, please telephone Judy Douglas on 02 9921 2624 or email jdouglas@agl.com.au