



AGL Warmth in Winter 2009

Your invitation to participate

May 2009



The logo consists of the text "Energy in action.™" in a blue sans-serif font, positioned within a large, light-brown rounded rectangle. Below this rectangle are three smaller, light-brown rounded rectangles of varying sizes, arranged in a descending staircase pattern. To the right of these shapes is the AGL logo, which features a blue square with a white sunburst icon and the letters "AGL" in white.

## AGL Warmth in Winter

Since 2004, AGL Warmth in Winter has made a contribution to support homeless Australians by helping fund a portion of the winter energy bill of emergency accommodation services in NSW, ACT, VIC, SA and QLD.

Responding to climate change has fast become a growing priority for us all. By assisting a number of these services to make ongoing reductions to their year-round energy consumption, we are also helping to fund energy audits and the implementation of energy efficient measures in these organisations.

Since Warmth in Winter began, AGL has been proud to contribute to the winter energy costs of more than 300 emergency accommodation services and funding more than 603,000 warm winter nights for homeless Australians. To date, we have assisted over 38 services to make ongoing year-round energy savings and thus cut their emissions, helping to reduce their overall impact on the environment.

AGL is pleased to invite applications to participate in Warmth in Winter 2009.

### **AGL Warmth in Winter**

**Melissa Kwan**

**Corporate Social Responsibility Program Manager**

**Ph: +61 2 9921 2753**

**E: [EnergyforLife@agl.com.au](mailto:EnergyforLife@agl.com.au)**

**W: [www.agl.com.au](http://www.agl.com.au)**

**Applications close 5.00pm AEST, Monday 1 June 2009**



## What is AGL Warmth in Winter?

Warmth in Winter is part of AGL's Energy for Life corporate social responsibility program, committed to encouraging a focus on energy efficiency across the community. We place special emphasis on supporting and assisting vulnerable Australians.

Warmth in Winter seeks to help to alleviate the important social issue of homelessness and assist homeless services to be more energy efficient by:

1. Funding a proportion of the winter gas and/or electricity bills for overnight emergency or crisis accommodation services in NSW, ACT, VIC, SA and QLD

This funding is made via a cheque payment direct to the service, the amount of which is based on their 2009 energy bills.

2. Funding and delivering a number of energy audits for selected services to help them achieve ongoing, year-round energy savings, including funding to implement efficiency measures, such as energy efficient appliances, occupancy sensors on lighting and window shading.

AGL is currently providing energy audits for six emergency accommodation services in NSW, VIC and SA. The services selected for the energy audits will also receive funding for winter energy bills.

## Who is eligible for funding?

To be eligible for participation in AGL Warmth in Winter 2009, applicants should:

1. Be an **overnight emergency or crisis accommodation service based in NSW, ACT, VIC, SA and QLD** for people experiencing homelessness. An overnight emergency or crisis accommodation service is defined as:

"Supported accommodation for periods of generally **not more than 3 months** (short term) and for persons needing immediate short-term accommodation".<sup>1</sup>

2. Have **Deductible Gift Recipient (DGR) status** as a Registered Charity with the Australian Taxation Office.
3. Provide **copies of the service's winter energy bills** for:
  - June, July and August 2008 for verification purposes (for services in NSW, VIC, SA ACT); **or**
  - Any three consecutive months in 2008 (for services in QLD).

Submit your application before **5.00pm AEST, Monday 1 June 2009**

Please note that both elements of AGL Warmth in Winter are open to all eligible overnight emergency or crisis accommodation services regardless of its energy provider.

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<sup>1</sup> (Supported Accommodation Assistance Program, Annual National Performance Report 2004-05)



## How does AGL assess and prioritise applications?

Applications received by 5.00pm AEST Monday 1 June 2009 will be assessed by AGL in consultation with peak homeless organisations.

Notification to all AGL Warmth in Winter applicants, cheque delivery and energy audit offers will take place in August/September 2009.

For the last five years, AGL has been able to fund a significant proportion of all eligible applications and would like to continue a similar level of support in 2009.

However, given the growing awareness of Warmth in Winter, and the expected yearly increase in applications, in the event that AGL is unable to make a contribution to all applicants, AGL will be giving greater priority to smaller organisations that tend to receive less financial support and to those organisations that have been part of Warmth in Winter in previous years.

## How do I apply?

To apply for participation in AGL Warmth in Winter 2009:

1. Complete all sections of the application form (see over)
  - **Part 1** - Your organisations' contact details
  - **Part 2** – List of the service/s you would like to receive funding for and the costs of your 2008 winter energy bills (or for QLD applicants, the costs of your energy for any three consecutive months in 2008).
  - **Part 3** - Complete this section if you would like to register expression of interest to be considered for an on-site high-level energy efficiency audit and possible implementation of energy efficient appliances.
2. Attach copies of your energy bills for the months of **June, July and August 2008** (or for Queensland applicants, copies of energy bills for three consecutive months in 2008-09).
3. Mail your completed application form (with copies of winter energy bills) to:

**AGL Warmth in Winter 2009**  
**Attention: Melissa Kwan**  
**Locked Bag 1837, St Leonards NSW 2065**

**(Applications close 5.00pm AEST, Monday 1 June 2009)**



**Part 1:**  
Organisation  
details

## AGL WARMTH IN WINTER 2009 APPLICATION

Please complete this form and mail to:

**AGL's Warmth in Winter 2009**

**Attention: Melissa Kwan**

**Locked Bag 1837**

**St Leonards NSW 2065**

**Applications close 5.00pm AEST, Monday 1 June 2009**

**If your answers to either of the first two questions below are 'No', then regrettably your site is not eligible to participate.**

1. Is your accommodation service/s be classified as an 'emergency/crisis accommodation' (ie. provide no more than 3 months of continued accommodation) for people experiencing homelessness?

Yes

No

2. Does your organisation have Deductible Gift Recipient status as a Registered Charity with the Australian Taxation Office?

Yes

No

If your answers to both of the above questions were '**Yes**', please complete the rest of the application below and mail to AGL by 5.00pm AEST Monday 1 June 2009.

For successful applications, and to ensure accuracy, please ensure that the Organisation name you enter below matches that of the name of the organisation's bank account.

<b>Contact Name</b>	
<b>Organisation/Facility Name</b>	
<b>Address</b>	
<b>Suburb</b>	
<b>State and Postcode</b>	
<b>Telephone</b>	
<b>Email</b>	



3. Please state the number of staff and total annual organisational budget for your broader organisation (not specifically the site/s for which you are applying for funding).

Number of Staff: \_\_\_\_\_

Total Budget: \_\_\_\_\_

4. Is your organisation listed as the energy account holder for this property?

Yes  No (Energy account holder is): \_\_\_\_\_

5. Have the residents of this property registered privately as energy account customers?

Yes  No

6. Have you received AGL's Warmth in Winter funding before?

Yes  No

If Yes, please state which year/s your service received funding:

\_\_\_\_\_

7. How did you find out about AGL Warmth in Winter?

Participant in previous year/s  Peak homeless body

AGL internet site  Word of mouth

Other (please state) \_\_\_\_\_

### Important Notes

AGL Warmth in Winter 2009 applications will be considered from services based in New South Wales, Victoria, South Australia, ACT and Queensland only.

Any personal information provided with this application may be collected by AGL and used to determine your eligibility, evaluate your application and administer any funding or audits to successful applicants. AGL may disclose personal information to third party organisations and qualified auditors for this and related purposes. This acknowledgment is made for the purposes of the Privacy Act. If you wish to access any of the personal information we hold about you, please contact us by calling 131 245. To find out more about AGL's Privacy Policy please visit [www.agl.com.au](http://www.agl.com.au).



**Part 2: Details of funding required**

Please clearly print the name, address, number of beds and the total (\$) energy bill for each site you wish to register for Warmth in Winter funding. For services:

- **In NSW, VIC, SA & ACT**
  - Provide copies of your 2009 winter energy bills for June, July and August 2008.
- **In QLD**
  - Provide copies of your energy bills for any three consecutive month period in 2008-09.

Please ensure that you attach **copies** of the energy bills for each site you wish to register (or for QLD sites, copies of energy bills for any consecutive three-month period in 2008-09).

**AGL is unable to consider applications that do not contain copies of the relevant bills as described above.**

Facility name and address (or PO Box)* of each site you would like to register	Resident type (male, female, youth, family)	Number of beds at this site	3 month energy bill
			Electricity: \$  Gas: \$  LPG: \$  Total: \$
			Electricity: \$  Gas: \$  LPG: \$  Total: \$
			Electricity: \$  Gas: \$  LPG: \$  Total: \$
<b>Combined funding total requested:</b>			<b>\$</b>
To register more than three sites, please complete an additional copy of this page.			

\*Any information provided for program participation will be kept in confidence, except where we may need to disclose some information contained in your application to determine your eligibility for this program and to administer funding or audits for successful applicants. If your organisation is concerned for clients' privacy and safety and would prefer not to provide a street address, a post office box will be sufficient.



**Part 3:**  
Expression of  
interest to  
receive an  
energy audit

## How about reducing your emergency accommodation service's energy spend?

AGL is seeking to offer a number of energy audits to assist selected services to make ongoing year round savings on their energy bills and reduce their greenhouse gas emissions.

Experienced qualified auditors identify opportunities within emergency or crisis accommodation services to reduce energy consumption and provide assistance to implement changes – such as replacing incandescent globes with compact fluorescent globes, installing occupancy sensors on lighting, adjusting fridge and freezer temperatures and installing shade cloth or blinds.

### How it works

If you are selected to receive an energy audit:

- You will be asked to provide some baseline pre-audit information (complete a checklist on energy use at your organisation, and copies of energy bills for the previous 12 month period).
- AGL will provide a qualified energy audit contractor who will contact you and arrange a visit of the service at a suitable time.
- This visit will result in a list of recommended changes to your facility that could assist in reducing energy consumption.
- The contractor will then work with you to implement these energy efficient changes and potential implementation of energy efficient appliances, which are funded by AGL
- AGL will request copies of your energy bills 12 months following the audit so that we can measure the effectiveness of the changes implemented within your organisation.

### Expression of interest

If your emergency or crisis accommodation service was selected to receive funding from AGL Warmth in Winter 2009, would you be interested in receiving an energy audit, to help find ways to increase your facility's energy efficiency?

Yes\*  No

\*If yes, please indicate who manages your property and whether you will need to get approval to use AGL contractors.

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**If you would like further information about AGL Warmth in Winter, please email [EnergyforLife@agl.com.au](mailto:EnergyforLife@agl.com.au) or phone +61 2 9921 2753.**