

# Residential Energy Plan Supplementary Information.

Victoria.



The Offer Details page of the attached Energy Plan Offer refers to sections of the Terms booklet for definitions of the Supply Commencement Date and Early Termination Fees. As the Terms are not attached to the Offer, we have set out below relevant excerpts from the Terms booklet for your information.

If, however, you would like to receive a copy of the Terms booklet which includes the information in this leaflet, you can call us on 131 245 or alternatively the Terms can be viewed on the AGL website at [www.agl.com.au/victerms](http://www.agl.com.au/victerms)

### **Supply Commencement Date (clause 2.3)**

The Supply Commencement Date of this Energy Plan will be:

- (a) as specified in the Offer (if a date is specified); or
- (b) the later of:
  - (i) 10 Business Days after you receive this information leaflet; and
  - (ii) the date we first become financially responsible to pay NEMMCO for electricity used at your Supply Address (which is usually your next Meter Reading date); or
  - (iii) the date we supply gas to your Supply Address.

### **Early Termination (clause 3)**

Early termination charges do not apply if this Energy Plan is a Freedom Plan.

If this Energy Plan is an Advantage Plan, we may charge an Early Termination Fee of \$75.

We can give you free information on being more energy efficient. It's good for the environment. It's good for your bill. Just call on **131 245** or visit **[www.agl.com.au](http://www.agl.com.au)**

#### **Arabic**

هل تحتاج لمترجم؟ اتصل على الرقم أدناه:

#### **Spanish**

¿Necesita un intérprete? Llame al número indicado abajo.

#### **Italian**

Se vi serve un interprete, telefonate al seguente numero.

#### **Greek**

Αν χρειάζεστε διερμηνέα, τηλεφωνείτε στον αριθμό παρακάτω.

#### **Croatian**

Trebate li pomoć tumača? Nazovite niže navedeni broj.

#### **Vietnamese**

Nếu quý vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

#### **Chinese**

如果您需要傳譯員的幫助，請致電以下號碼。

For language assistance please call **131 245**.

AGL Sales Pty Limited ABN 88 090 538 337