

AGL energy plan fact sheet.

Facts.

AGL Advantage® Energy Plan

South Australia, residential customers, gas or electricity

This price fact sheet contains information relating to an AGL Advantage® Energy Plan for gas or electricity as relevant, including AGL Green Choice™ options for electricity. These energy plans may not be available to all customers. Eligibility requirements are outlined at the end of this document.

The estimated annual costs set out in this price fact sheet are indicative only. Calculations assume demand for gas or electricity is constant during a full year. Your costs may be different from the estimated annual costs depending on:

- > your consumption of gas or electricity,
- > the pattern of your gas or electricity consumption over a full year,
- > your usage of off-peak electricity (where applicable), and
- > variations in the rates for gas or electricity charged by AGL over the term of the energy plan.

AGL Advantage® Energy Plans are 24-month fixed-term contracts. AGL may vary the gas or electricity rates listed below with prior written notice.

When you add one of AGL's Green Choice™ options to your AGL Advantage® electricity plan, AGL will source electricity equal to the selected percentage (10% for Green Spirit, 20% for Green Living, or 100% for AGL Green Energy®) of your electricity consumption from renewable energy sources that are approved under the National GreenPower Accreditation Program.

All estimated costs, discounts, fees or other amounts outlined below are inclusive of GST.

Energy in
action.®



Estimated annual electricity costs*

Consumption over 12 months	With AGL Green Choice™ options			
	AGL Advantage® only	AGL Green Spirit	AGL Green Living	AGL Green Energy®
2 MWh	\$782.12	\$839.32	\$875.72	\$892.12
5 MWh	\$1,678.62	\$1,735.82	\$1,772.22	\$1,953.62
8.5 MWh	\$2,818.03	\$2,875.23	\$2,911.63	\$3,285.53

*Excluding controlled load electricity costs.

Estimated annual controlled load electricity costs

Consumption over 12 months	With AGL Green Choice™ options			
	AGL Advantage® only	AGL Green Spirit	AGL Green Living	AGL Green Energy®
1.5 MWh	\$197.01	\$197.01	\$197.01	\$279.51

Electricity rates*

Summer period usage†

	Units	GST Incl
Peak – First 1,200 kWh/annum	c/kWh	28.622
Peak – Next 2,800 kWh/annum	c/kWh	31.196
Peak – Next 6,000 kWh/annum	c/kWh	35.211
Peak – Next 10,000 kWh/annum	c/kWh	37.895
Peak – Balance	c/kWh	37.895
Service charge	c/day	61.193
Controlled load – First 8,000 kWh/annum^	c/kWh	13.134
Controlled load balance	c/kWh	14.179

Winter period usage†

	Units	GST Incl
Peak – First 1,200 kWh/annum	c/kWh	27.159
Peak – Next 2,800 kWh/annum	c/kWh	27.665
Peak – Next 6,000 kWh/annum	c/kWh	31.669
Peak – Next 10,000 kWh/annum	c/kWh	34.353
Peak – Balance	c/kWh	34.353
Service charge	c/day	61.193
Controlled load – First 8,000 kWh/annum^	c/kWh	13.134
Controlled load balance	c/kWh	14.179

* Summer period applies from 1 January to 31 March inclusive. Winter peak applies all other times.

† The kWh values in a usage column above are annual consumption thresholds up to which the stated price may apply. Billing period consumption thresholds for the stated price are calculated by dividing the annual threshold by 365 and multiplying by the number of days in the billing period. Unused amounts for each billing period consumption threshold are not carried forward.

^ Only applicable to customers who have separately metered consumption, for example: storage water heaters or thermal storage space heaters. The hours of application are determined by your Distributor.

AGL Green Choice™ (electricity only)

Option	Units	GST Incl
AGL Green Spirit (10% Green)	\$/week	1.10
AGL Green Living (20% Green)	\$/week	1.80
AGL Green Energy® (100% Green)	c/kWh	5.5

Estimated annual gas costs

6 GJ (consumed over 12 months)	\$402.59
24 GJ (consumed over 12 months)	\$813.67
45 GJ (consumed over 12 months)	\$1,132.45

Gas rates (For SA other than Mount Gambier, Port Pirie, Whyalla, Riverland but including Barossa and Peterborough)

Usage†	Units	GST Incl
First 4,500 MJ/91 days	c/MJ	2.6620
Balance	c/MJ	1.5180
Service charge	c/day	66.539

† The MJ value in the usage column above is a quarterly consumption threshold up to which the stated price may apply. Billing period consumption thresholds for the stated price are calculated by dividing the quarterly threshold by 91 and multiplying by the number of days in the billing period. Unused amounts for each billing period consumption threshold are not carried forward.

Additional information

Fees & Charges	GST Incl
Account establishment fee (electricity)	\$40.35 (\$21.19 for eligible concession card holders)
Account establishment fee (gas)	\$37.98
Dishonoured payment fee (cheque)	\$9.50
Dishonoured payment fee (Direct Debit)	\$2.75
Late payment fee	\$14.00
Early termination fee	\$75.00 within the first 12 months for each energy type
Early termination fee	\$50.00 within the second 12 months for each energy type
Payment processing fee	1% of the total payment amount, if you pay a bill using a payment method that results in us incurring a merchant services fee, including payment by debit or credit card.
Other fees and charges	Other charges relating to your meter or supply address may apply under these energy plans. See the gas or electricity Fee Schedule and General Terms brochure.

Other benefits

- > **\$50 voucher:** valid for any AGL Assist service (a minimum spend of \$50) or appliance purchase at any AGL Energy Shop (a minimum spend of \$400).
- > **Our fair pricing promise:** if your Advantage Energy Plan bill is higher than it would be under a relevant standard energy plan¹, you can end your Advantage plan without paying the early termination fee. Conditions apply. See General Terms for details or visit agl.com.au
- > **Movers guarantee:** if you end your Advantage Energy Plan because you are moving to a new supply address, we will waive the early termination fee, if:
 - > you accept the market offer we make to you to sell you energy at the new supply address; or
 - > we cannot make an offer because we do not sell energy in the area.

Why AGL?

- > We have one of Australia's largest retail electricity and gas customer bases with more than 3.2 million customer accounts.
- > We were the first Australian energy company to provide an accredited green energy product as well as the first to join the Chicago Climate Exchange, the world's first carbon trading exchange.
- > We have invested over \$2 billion in renewable energy generation.
- > We offer a range of payment options to make paying your bills even easier.
- > AGL Assist can deliver reliable and friendly electricians or gas plumbers. Visit agl.com.au/assist or call AGL Assist on **131 766**.
- > With AGL Energy Online you can manage your energy account online 24/7, including setting up paperless bills, Direct Debit and more. Go to agl.com.au

Eligibility for this Energy Plan

- > These energy plans are only available to customers connected to the distribution system with a residential network tariff.
- > Eligibility also depends upon your geographic location, meter type and configuration.

The information in this price fact sheet applies to energy plans which are available at AGL's discretion. If you have not received this price fact sheet because it applies to an energy plan that you have accepted, please contact AGL on **131 245** to confirm its availability and your eligibility.

This price fact sheet is presented in accordance with the requirements of the Energy Price Disclosure Code made by the Essential Service Commission of South Australia. For information about choosing an energy retailer and to compare energy retail prices, visit www.escosa.sa.gov.au or call 1800 226 100.

¹ A standard energy plan is the no-discount plan AGL is required to offer you at your supply address under energy regulation. If AGL does not have that obligation, then refer to the standard energy contract of the retailer that does.