

# AGL energy plan fact sheet

## AGL Advantage® – South Australia

This Offer Fact Sheet contains information relating to an Advantage Gas Energy Plan and an Advantage Electricity Energy Plan as relevant. These Energy Plans may not be available to all customers. Availability will depend upon your geographical location, consumption levels, and meter type and configuration. Please call AGL on **131 245** to confirm your eligibility for these Energy Plans.

The costs set out in this Offer Fact Sheet are indicative costs only. Calculations assume demand for energy is constant during a full year. Your actual costs may be different from those in this Offer Fact Sheet and will depend on:

- > your actual consumption of electricity and/or gas
- > the pattern of your electricity and/or gas consumption over a full year
- > your actual usage of off-peak electricity (where applicable) and
- > variations in the rates charged by AGL over the term.

These Energy Plans are available to residential customers on a 24-month fixed term contract. The General Terms for these Energy Plans will provide details on how the rates may vary. The information in this fact sheet applies to Energy Plans, which are available at AGL's discretion. If you are interested in entering into one of the Energy Plans please contact AGL to confirm its availability and your eligibility.

When you add one of AGL's Green Choice™ products to your AGL Energy Electricity Plan, AGL will source electricity equal to 10% (Green Spirit), 20% (Green Living) or 100% (AGL Green Energy®) of your entire household electricity consumption from renewable energy sources, that are approved under the National GreenPower Accreditation Program.

All estimated costs and any applicable loyalty credits, discounts or fees outlined below are inclusive of GST.

Energy in  
action.®

AGL

### Estimated annual electricity costs\*

Consumption over 12 months

2 MWh	\$595.81
5 MWh	\$1,276.66
8.5 MWh	\$2,150.80

\*Excluding any off-peak hot water electricity costs.

### Estimated annual hot water electricity costs

1.5 MWh (consumed over 12 months)	\$150.65
-----------------------------------	----------

### Annual AGL Green Spirit cost (optional)

Annual cost (proportionate charge applied to each electricity bill)	\$57.20
---	---------

### Estimated annual gas costs

6 GJ (consumed over 12 months)	\$353.28
24 GJ (consumed over 12 months)	\$715.68
45 GJ (consumed over 12 months)	\$1,038.39

### Additional information

Electricity Account Establishment Fee	If a new electricity account is established, a \$40.35 fee is applicable. For Concession Card holders, the fee is \$21.19
Gas Account Establishment Fee	If a new gas account is established, a \$37.98 fee is applicable to all residential customers including Concession Card holders.
Late Payment Fee	\$14.00
Early Termination Fee	\$75 within the first 12 months for each energy type \$50 within the second 12 months for each energy type
Payment Processing Fee	If you choose to pay using a Credit Card payment option you may be charged a payment processing fee of 1% of the total payment amount.
Dishonoured Payment Fee	Cheque \$9.50 Direct Debit \$2.75
Other fees and charges	Other Charges relating to your Meter or Supply Address may apply under this Energy Plan. See the Fee Schedule and General Terms brochure.

### Other benefits

- > \$50 voucher valid at AGL Assist (a minimum spend of \$50) or AGL Energy Shop (a minimum spend of \$400).
- > Our fair pricing promise: if your prices go up by more than a CPI increase and they are higher than our Standing Offer prices relevant to your Supply Address, you can leave us without any Early Termination Fees. See the General Terms for full details.
- > Movers guarantee: if you end this Energy Plan because you are moving to a new supply address, we will waive any applicable Early Termination Fee, if:
  - > you accept our market offer to sell you energy at the new supply address; or
  - > we cannot make an offer because we do not sell energy in the area.

- > For customers on the AGL Green Spirit option, AGL will supply the electricity grid with an amount of electricity equal to 10% of the total electricity consumption at your supply address from GreenPower accredited renewable energy sources.

### **Why AGL?**

- > We have Australia's largest retail electricity and gas customer base with more than 3.2 million customer accounts.
- > We were the first Australian energy company to provide an accredited green energy product as well as the first to join the Chicago Climate Exchange, the world's first carbon trading exchange.
- > We have invested over \$2 billion in renewable energy generation.
- > We offer a range of payment options to make paying your bills even easier.
- > Your local AGL Energy Shop has a great range of appliances. Visit [agl.com.au/EnergyShop](https://www.agl.com.au/EnergyShop) to find your nearest shop.
- > AGL Assist can deliver reliable and friendly electricians or gas plumbers. Visit [agl.com.au/assist](https://www.agl.com.au/assist) or call AGL Assist on **131 766**.

### **Eligibility for this Energy Plan**

- > To be eligible for gas, your home must be connected to the natural gas distribution system.
- > Eligibility will depend upon your geographical location, consumption level, meter type and configuration.