

# AGL Energy Plan – offer fact sheet

A few facts.



## AGL Advantage<sup>®</sup> 5

These Energy Plans may not be available to all customers. Availability will depend upon your geographical location, consumption levels and credit history. Please call AGL on 131 245 to confirm your eligibility for these Energy Plans.

The costs set out in this offer fact sheet are indicative costs only. Calculations assume demand for energy is constant during a full year. Your actual costs may be different from those in this offer fact sheet and will depend on:

- > your actual consumption of electricity and/or gas;
- > the pattern of your electricity and/or gas consumption over a full year;
- > your actual usage of off-peak electricity (where applicable); and
- > variations in the rates charged by AGL over the term.

These Energy Plans are available to residential customers on a 24-month fixed term contract. The Terms for these Energy Plans will provide details on how the rates may vary. This offer is available for a limited time period and may be removed at AGL's discretion.

All estimated costs and any applicable loyalty credits, discounts or fees outlined below are inclusive of GST.

### Estimated annual electricity costs\*

2 MWh (consumed over 12 months)	\$445.00
5 MWh (consumed over 12 months)	\$982.00
8.5 MWh (consumed over 12 months)	\$1,609.00

\* Estimated electricity costs include a 5% discount against usage rates.

### Estimated annual hot water electricity costs

1.5 MWh (on Tariff 31 consumed over 12 months)	\$110.00
1.5 MWh (on Tariff 33 consumed over 12 months)	\$161.00

### AGL Green Spirit option

Annual charge applied to your electricity bill	\$57.20
--	---------

### Estimated annual gas costs<sup>†</sup>

	Sth Bris, Gold Coast, Toowoomba and Oakey areas	Brisbane North and Ipswich areas
5 GJ (consumed over 12 months)	\$399.00	\$325.00
10 GJ (consumed over 12 months)	\$502.00	\$446.00
15 GJ (consumed over 12 months)	\$598.00	\$567.00

<sup>†</sup> Estimated gas costs include a 5% discount against usage rates.

### AGL loyalty account credits

Ongoing electricity account credits per annum	Not applicable
Up-front electricity account credits	Not applicable
Ongoing gas account credits per annum	Not applicable
Up-front gas account credits	Not applicable

### Additional information

<b>Account Establishment Fee (Gas Only)</b>	\$33.00
<b>Debt Collection Fee</b>	\$37.00
<b>Cheque Dishonoured Payment Fee</b>	\$20.50
<b>Direct Debit Dishonoured Payment Fee</b>	\$13.75
<b>Late Payment Fee</b>	\$14.00
<b>Early Termination Fee</b>	\$75 within the first 12 months for each energy type. \$50 within the second 12 months for each energy type.
<b>Payment Processing Fee</b>	If you choose to pay by credit card, a 1% payment processing fee will apply and this will appear on your next bill.

### Other benefits

- > \$50 voucher valid at AGL Assist (a minimum spend of \$50) or AGL Energy Shop (a minimum spend of \$400).
- > For customers on the AGL Green Spirit option, AGL will supply the electricity grid with an amount of electricity equal to 10% of the total electricity consumption at your supply address from GreenPower accredited renewable energy sources.

### Why AGL?

- > We have Australia's largest retail energy dual-fuel customer base with more than 3.2 million customer accounts.
- > We were the first Australian energy company to provide an accredited green energy product as well as the first to join the Chicago Climate Exchange, the world's first carbon trading exchange.
- > We have invested over \$2 billion in renewable energy generation.
- > We offer a range of payment options to make paying your bills even easier.
- > Your local AGL Energy Shop has a great range of appliances. Visit [www.agl.com.au/energystore](http://www.agl.com.au/energystore) to find your nearest shop.
- > AGL Assist can deliver reliable and friendly electricians or gas plumbers. Visit [www.aglonline.com.au/assist](http://www.aglonline.com.au/assist) or call AGL Assist on 131 766.

### Eligibility for this Energy Plan

- > To be eligible for gas, your home must be connected with natural gas.
- > Eligibility is subject to consumption, geographical and credit criteria. This Energy Plan is also not suitable for certain types and configurations of electricity meter (including Solar Photovoltaic (Solar PV) systems and Time of Use (TOU) meters).