

# AGL Energy Plan – offer fact sheet

A few facts.



## AGL Advantage® – Queensland

These Energy Plans may not be available to all customers. Availability will depend upon your geographical location, consumption levels and credit history. Please call AGL on **131 245** to confirm your eligibility for these Energy Plans.

The costs set out in this Price Fact Sheet are indicative costs only. Calculations assume demand for energy is constant during a full year. Your actual costs may be different from those in this Price Fact Sheet and will depend on:

- > your actual consumption of electricity and/or gas
- > the pattern of your electricity and/or gas consumption over a full year
- > your actual usage of off-peak electricity (where applicable), and
- > variations in the rates charged by AGL over the term.

These Energy Plans are available to residential customers on a 24-month fixed-term contract. The General Terms for these Energy Plans will provide details on how the rates may vary. This offer is available for a limited time period and may be removed at AGL's discretion.

When you add one of AGL's Green Choice™ products to your AGL Energy electricity plan, AGL will source electricity equal to 10% (Green Spirit), 20% (Green Living) or 100% (AGL Green Energy®) of your entire household electricity consumption from renewable energy sources, that are approved under the National GreenPower Accreditation Program.

All estimated costs and any applicable loyalty credits, discounts or fees outlined below are inclusive of GST.

### Estimated annual electricity costs\* With AGL Green Choice™ options

Consumption over 12 months		AGL Green Spirit	AGL Green Living	AGL Green Energy®
2 MWh	\$464.00	\$521.20	\$557.60	\$574.00
5 MWh	\$1,029.00	\$1,086.20	\$1,122.60	\$1,304.00
8.5 MWh	\$1,689.00	\$1,746.20	\$1,782.60	\$2,156.50

\* Estimated electricity costs exclude any off-peak hot water electricity costs.

### Estimated annual off-peak hot water electricity costs With AGL Green Choice™ options

Consumption over 12 months		AGL Green Spirit	AGL Green Living	AGL Green Energy®
1.5 MWh (on Tariff 31)	\$115.00	\$115.00	\$115.00	\$197.50
1.5 MWh (on Tariff 33)	\$170.00	\$170.00	\$170.00	\$252.50

### Estimated annual gas costs

	South Brisbane, Gold Coast, Toowoomba and Oakey areas	Brisbane North and Ipswich areas
5 GJ (consumed over 12 months)	\$406.00	\$332.00
10 GJ (consumed over 12 months)	\$514.00	\$459.00
15 GJ (consumed over 12 months)	\$616.00	\$586.00

### AGL loyalty account credits

Ongoing electricity account credits per annum	Not applicable
Up-front electricity account credits	Not applicable
Ongoing gas account credits per annum	Not applicable
Up-front gas account credits	Not applicable

### Additional information

<b>Account Establishment Fee (gas only)</b>	\$33.00
<b>Cheque Dishonoured Payment Fee</b>	\$20.50
<b>Direct Debit Dishonoured Payment Fee</b>	\$13.75
<b>Late Payment Fee</b>	\$14.00
<b>Early Termination Fee</b>	\$75 within the first 12 months for each energy type. \$50 within the second 12 months for each energy type.
<b>Payment Processing Fee</b>	If you use a payment method that incurs us a merchant services fee, you may be charged a payment processing fee of 1% of the total payment amount.
<b>Other fees and charges</b>	Other charges relating to your Meter or Supply Address may apply under this Energy Plan. See the Fee Schedule and General Terms.

### Other benefits

- > \$50 voucher valid at AGL Assist (a minimum spend of \$50) or AGL Energy Shop (a minimum spend of \$400).

### Why AGL?

- > We have Australia's largest retail electricity and gas customer base with more than 3.2 million customer accounts.
- > We were the first Australian energy company to provide an accredited green energy product as well as the first to join the Chicago Climate Exchange, the world's first carbon trading exchange.
- > We have invested over \$2 billion in renewable energy generation.
- > We offer a range of payment options to make paying your bills even easier.
- > AGL Assist can deliver reliable and friendly electricians or gas plumbers. Visit [www.agl.com.au/Assist](http://www.agl.com.au/Assist) or call AGL Assist on **131 766**.

### Eligibility for this Energy Plan

- > To be eligible for gas, your home must be connected to the natural gas distribution system.
- > Eligibility is subject to consumption, geographical and credit criteria.