



## Customer Service Details QLD Enquiries

For contact numbers and office locations, see our details below. Your information will be treated confidentially.

Queensland Sales Enquiries:	1300 668 091
Queensland and Northern NSW Gas Account Enquiries:	1300 309 132
Queensland Electricity Account Enquiries:	1300 309 327
Questions about your new retailer or electricity:	1300 305 245
International enquiries:	+613 8633 6154
Customer Service Fax:	(07) 3407 6206
Email:	<a href="mailto:customerserviceqld@agl.com.au">customerserviceqld@agl.com.au</a>
Postal Address:	GPO Box 1048 Brisbane QLD 4001

### Queensland customers – Energy Ombudsman Queensland

Phone:	1800 662 837 (calls from mobiles may attract charges)
Email:	<a href="mailto:Info@eoq.com.au">Info@eoq.com.au</a>
Fax:	(07) 3227 7068
Postal:	PO Box 3640 South Brisbane Qld 4101
In Person:	Level 9 179 North Quay Brisbane
Online at:	<a href="http://www.eoq.com.au">http://www.eoq.com.au</a>



## **NSW customers – Energy and Water Ombudsman**

Phone: 1800 246 545

Email: [omb@ewon.com.au](mailto:omb@ewon.com.au)

Online at: [www.ewon.com.au](http://www.ewon.com.au)

Freepost: PO Box K1343  
Haymarket  
NSW 1240

Freefax: PO Box K1343  
Haymarket  
NSW 1240  
1800 812 291

In Person: Level 14  
323 Castlereagh Street  
Sydney