



## Queensland Connection and Movers Information

### Electricity Connection

If you would like to connect, disconnect or transfer your electricity account, you will need to fill in our [connections, disconnections and transfer of accounts form](#).

If you are applying for an electricity connection to a new residence you will be required to have your electrician complete a Request for Initial Connection, Metering Change or Service Alteration (Form 2). Your electrician should have copies of this form, if not give AGL a call on **1300 309 327**.

### Natural Gas Connection

If you would like to connect, disconnect or transfer your gas account, you will need to fill in our [connections, disconnections and transfer of accounts form](#).

If you are applying for gas connection to a new gas installation (such as a house that has just been built) your gas fitter must complete a Completion Certificate\*, to ensure the gas installation complies with safety standards.

\*The guideline stated above is an initiative of the Queensland Office of Energy. This guideline may differ between Australian states and territories. For more information please contact AGL on **1300 309 132**.

### Commercial Customers

AGL will contact you directly to discuss your energy usage and assess the correct security deposit that will apply to your business.