



Queensland Bill Payment Option Details

Most people don't have time to rush around or wait in queues just to pay their bills. This is why we offer plenty of convenient payment options:

Direct debit

Arrange for payment of your gas or electricity bill to be automatically debited from your bank account

Pay by phone

Pay your account with VISA or Mastercard over the phone by calling AGL on 1300 309 327 for electricity enquiries or 1300 309 132 for natural gas enquiries

Bpay

Pay your account online using Bpay

In person

Pay your bills at any Australia Post office with full payment (cash or cheque only).

Mail

The payment portion of your account with a cheque to ENERGEX, GPO Box 2480 Brisbane QLD 4001

Coles ServiceATM®

Use the ServiceATM at any Coles Supermarket to pay your account with your debit card from your cheque or savings account

If you have any questions about your payment options or wish to arrange for direct debit on your account please call AGL on 1300 309 327 for electricity enquiries or 1300 309 132 for natural gas enquiries.



Direct debit

Take the hassle out of paying your energy accounts by arranging for payment to be automatically debited from your bank account. There are a variety of options available, including weekly and fortnightly deductions.

Please complete the relevant request forms, sign and mail to AGL GPO Box 1461 Brisbane Queensland 4001

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BPay

With BPay you can pay your energy account online by transferring funds from a nominated account.

To pay through BPay you will need the following information:

AGL's BPay Code or Biller Code located at the bottom of your account; and your

Account number and invoice number – your gas account and invoice number are located at the top of your account.

Click on your bank to access the online banking services provided. If your bank does not appear below it may not offer the BPay facility over the internet:

Adelaide Bank
ANZ
Bank SA
BankWest
Bendigo Bank
Challenge
Commonwealth Bank
National Australia Bank
St. George
Suncorp Metway
Westpac

If you need more information call AGL on 1300 309 327 for electricity enquiries or 1300 309 132 for natural gas enquiries.