

NSW ELECTRICITY CUSTOMERS

Step 1 - Determine the Distribution Business that services your address

Your Distribution Business is the company that looks after the poles and wires in your area.

Most customers bills contain information on who your Distributor is.

If you cannot find your distributor on your bill you can use the table below to match your postcode to the relevant Distribution Zone.

If you are still unsure which Distributor services your area please call us on 131 245.

Step 2 - Note the important information relevant to your pricing

Using the information in the tables below find the tariff that best matches your meter type

Once you have found your tariff type - note the important information relevant to your pricing

Need Help?

Call us on 131 245 and we'll be more than happy to help you.

Electricity Distribution Zones	Postcodes
INTEGRAL ENERGY	2015,2114,2115,2116,2117,2118,2121,2122,2125,2142,2145,2146,2147,2148,2150,2151,2152,2153,2154,2155,2156,2157,2158,2160,2161,2162,2163,2164,2165,2166,2167,2168,2170,2171,2172,2173,2174,2175,2176,2177,2178,2179,2250,2330,2340,2350,2370,2422,2446,2500,2502,2505,2506,2508,2515,2516,2517,2518,2519,2525,2526,2527,2528,2529,2530,2533,2534,2535,2536,2538,2539,2540,2541,2550,2555,2556,2557,2558,2559,2560,2563,2564,2565,2566,2567,2568,2569,2570,2571,2572,2573,2574,2575,2576,2577,2578,2579,2580,2622,2628,2632,2650,2745,2747,2748,2749,2750,2752,2753,2754,2756,2757,2758,2759,2760,2761,2762,2763,2765,2766,2767,2768,2769,2770,2773,2774,2775,2776,2777,2778,2779,2780,2782,2783,2784,2785,2786,2787,2790,2793,2795,2800,2845,2846,2847,2849,2850
ENERGY AUSTRALIA	2000,2007,2008,2009,2010,2011,2015,2016,2017,2018,2019,2020,2021,2022,2023,2024,2025,2026,2027,2028,2029,2030,2031,2032,2033,2034,2035,2036,2037,2038,2039,2040,2041,2042,2043,2044,2045,2046,2047,2048,2049,2050,2060,2061,2062,2063,2064,2065,2066,2067,2068,2069,2070,2071,2072,2073,2074,2075,2076,2077,2079,2080,2081,2082,2083,2084,2085,2086,2087,2088,2089,2090,2092,2093,2094,2095,2096,2097,2099,2100,2101,2102,2103,2104,2105,2106,2107,2108,2110,2111,2112,2113,2114,2118,2119,2120,2121,2122,2125,2126,2127,2128,2130,2131,2132,2133,2134,2135,2136,2137,2138,2140,2141,2143,2144,2154,2156,2157,2158,2159,2161,2162,2163,2172,2190,2191,2192,2193,2194,2195,2196,2197,2198,2199,2200,2203,2204,2205,2206,2207,2208,2209,2210,2211,2212,2213,2214,2216,2217,2218,2219,2220,2221,2222,2223,2224,2225,2226,2227,2228,2229,2230,2231,2232,2233,2234,2250,2251,2256,2257,2258,2259,2260,2261,2262,2263,2264,2265,2267,2278,2280,2281,2282,2283,2284,2285,2286,2287,2289,2290,2291,2292,2293,2294,2295,2296,2297,2298,2299,2300,2302,2303,2304,2305,2306,2307,2315,2316,2317,2318,2319,2320,2321,2322,2323,2324,2325,2326,2327,2328,2329,2330,2333,2334,2335,2337,2340,2343,2346,2350,2428,2460,2472,2480,2540,2590,2622,2665,2756,2765,2775,2850
COUNTRY ENERGY	2007,2259,2311,2312,2321,2324,2329,2333,2335,2336,2337,2338,2339,2340,2341,2342,2343,2344,2345,2346,2347,2350,2352,2353,2354,2355,2356,2357,2358,2359,2360,2361,2365,2369,2370,2371,2372,2379,2380,2381,2382,2386,2387,2388,2390,2395,2396,2397,2398,2399,2400,2401,2402,2403,2404,2405,2406,2408,2409,2410,2411,2415,2420,2421,2422,2423,2424,2425,2426,2427,2428,2429,2430,2431,2439,2440,2441,2443,2444,2445,2446,2447,2448,2449,2450,2452,2453,2454,2455,2456,2460,2462,2463,2464,2465,2466,2469,2470,2471,2472,2473,2474,2475,2476,2477,2478,2479,2480,2481,2482,2483,2484,2485,2486,2487,2488,2489,2490,2536,2537,2545,2546,2548,2549,2550,2551,2571,2575,2579,2580,2581,2582,2583,2584,2585,2586,2587,2588,2590,2594,2611,2618,2620,2621,2622,2623,2626,2627,2628,2629,2630,2631,2632,2633,2640,2641,2642,2643,2644,2645,2646,2647,2648,2649,2650,2651,2652,2653,2655,2656,2658,2659,2660,2661,2663,2665,2666,2668,2669,2671,2672,2675,2680,2681,2700,2701,2702,2703,2705,2706,2707,2710,2711,2712,2713,2714,2715,2716,2717,2720,2721,2722,2725,2726,2727,2729,2730,2731,2732,2733,2735,2736,2737,2738,2739,2787,2791,2792,2793,2794,2795,2797,2798,2799,2800,2803,2804,2805,2806,2807,2808,2809,2810,2820,2821,2823,2824,2825,2827,2828,2829,2830,2831,2832,2833,2834,2835,2836,2839,2840,2842,2843,2844,2848,2849,2850,2852,2864,2865,2866,2867,2868,2869,2870,2871,2873,2874,2875,2876,2877,2878,2879,2880,3644

NOTE: Some postcodes may contain shared boundaries with more than one distributor

If you are still unsure as to your distributor/ distribution zone type please call us on 131 245 and we'll be more than happy to assist you.

INTEGRAL ENERGY DISTRIBUTION ZONE TARIFFS	THINGS YOU SHOULD KNOW
All consumption	Peak rate applies at all times.
Residential Time of Use	Peak charges apply 1pm to 8pm Monday to Friday, excluding public holidays. Shoulder charges apply 7am to 1pm & 8pm to 10pm Monday to Friday, and 7am to 10pm on weekends and public holidays. Off peak charges apply from 10pm to 7am every day.
	Business Time of Use
^ Off peak controlled load 1	Applicable to customers who have separately metered consumption, for example: storage water heaters or thermal storage space heaters. Supply is available at this rate for nine hours overnight, usually between 10pm to 7am, Monday to Friday, as determined by your Distributor. Off peak controlled load measures electricity for electric hot water and/or space heating (off-peak tariffs) separately to electricity consumed for normal light and power (peak tariffs) .
^ Off peak controlled load 2	Applicable to customers who have separately metered consumption, for example: storage water heaters or thermal storage space heaters. Supply is available at this rate for restricted periods determined by your meter configuration and not exceeding 17 hours per day. Off peak controlled load measures electricity for electric hot water and/or space heating (off-peak tariffs) separately to electricity consumed for normal light and power (peak tariffs) .

ENERGY AUSTRALIA DISTRIBUTION ZONE TARIFFS	THINGS YOU SHOULD KNOW
All consumption	Peak rate applies at all times.
Time of Use (PowerSmart)	Peak charges apply 2pm to 8pm Monday to Friday excluding public holidays. Shoulder charges apply 7am to 2pm & 8pm to 10pm Monday to Friday and 7am to 10pm on weekends and public holidays. Off peak charges apply from 10pm to 7am every day.
	^ Off peak controlled load 1
^ Off peak controlled load 2	Applicable to customers who have separately metered consumption, for example: storage water heaters or thermal storage space heaters. Supply is available at this rate at hours determined by your meter configuration for a 16 hour period each day, including at least 6 hours usually between 8pm and 7am and at least 4 hours usually between 7am and 5pm. Off peak controlled load measures electricity for electric hot water and/or space heating (off-peak tariffs) separately to electricity consumed for normal light and power (peak tariffs) .

COUNTRY ENERGY DISTRIBUTION ZONE TARIFFS	THINGS YOU SHOULD KNOW
All consumption	Peak rate applies at all times.
Time of Use	Peak charges apply 7am to 9am and 5pm to 8pm Monday to Friday.
	Shoulder charges apply 9am to 5pm & 8pm to 10pm Monday to Friday.
	Off peak charges apply from 10pm to 7am every weekday and all day on weekends and public holidays.
^ Off peak controlled load 1	<p>Applicable to customers who have separately metered consumption, for example: storage water heaters or thermal storage space heaters. Supply will be made available at these rates for up to 9 hours overnight on weekdays at hours determined by your meter configuration and all hours on weekends except where the load is controlled by a time clock.</p> <p>Off peak controlled load measures electricity for electric hot water and/or space heating (off-peak tariffs) separately to electricity consumed for normal light and power (peak tariffs) .</p>
^ Off peak controlled load 2	<p>Applicable to customers who have separately metered consumption, for example: storage water heaters or thermal storage space heaters. Supply will be made available at these rates for up to 18 hours per day on weekdays at hours determined by your meter configuration and all hours on weekends except where the consumption is controlled by a time clock.</p> <p>Off peak controlled load measures electricity for electric hot water and/or space heating (off-peak tariffs) separately to electricity consumed for normal light and power (peak tariffs) .</p>

The initial Charges are based on available information and certain assumptions including about your distribution region, meter type and network tariff. If we subsequently determine that the information used to determine the initial Charges was incorrect, we may vary the initial Charges, and will advise you of the new Charges that will apply to your Energy Plan from its commencement. In any such case, we will contact you and advise you of your options.