

AGL Energy Plan Small Customer Market Contract Fee Schedules.

1. New South Wales. Electricity.

See the General Terms for when these and other fees apply. We will advise you of the amount of any 'Pass Through' or unlisted fees at the time you make a relevant request. For example, when we arrange on your behalf for a service to be performed by the Distributor (who is responsible for the electricity poles, wires, pipes and meters in your area).

FEE TYPE	GST excl.	GST incl.
Account establishment fee	\$0.00	\$0.00
Contract administration fee	\$0.00	\$0.00
Dishonoured payment fee (cheque) (direct debit)	\$18.64 \$12.50	\$20.50 \$13.75
Late payment fee	\$12.73	\$14.00
Payment processing fee (% of payment made)	0.91%	1.0%
Refundable advance (each fuel) (Residential Customer) (Small Business Customer)	\$136.36 \$454.55	\$150.00 \$500.00
Transaction fee	\$0.00	\$0.00
After-hours reconnection fee	Pass Through	
Call-out fee	Pass Through	
Disconnection fee	Pass Through	
Meter inspection fee	Pass Through	
Meter removal fee	Pass Through	
Meter testing fee	Pass Through	
Move-out fee	Pass Through	
Reconnection fee	Pass Through	
Special meter reading fee	Pass Through	

Effective 31 March 2010

2. New South Wales. Gas.

See the General Terms for when these and other fees apply. We will advise you of the amount of any 'Pass Through' or unlisted fees at the time you make a relevant request. For example, when we arrange on your behalf for a service to be performed by the Distributor (who is responsible for the gas pipes and meters in your area).

FEE TYPE	GST excl.	GST incl.
Account establishment fee (eligible concessions)	\$24.52 \$0.00	\$26.97 \$0.00
After-hours reconnection fee ¹	\$121.50	\$133.65
Call-out fee	\$37.09	\$40.80
Contract administration fee	\$0.00	\$0.00
Disconnection fee ¹ (at Meter, including Reconnection)	\$109.08	\$119.99
Dishonoured payment fee	\$26.09	\$28.70
Late payment fee	\$11.29	\$12.42
Service order administration component ²	\$2.56	\$2.82
Payment processing fee (% of payment made)	0.91%	1.0%
Refundable advance (each fuel) (Residential Customer) (Small Business Customer)	\$136.36 \$454.55	\$150.00 \$500.00
Special meter reading fee ¹	\$38.62	\$42.49
Transaction fee	\$0.00	\$0.00
Meter inspection fee	Bundled Pass Through ³	
Meter removal fee	Bundled Pass Through ³	
Meter testing fee	Bundled Pass Through ³	
Move-out fee	Bundled Pass Through ³	

¹ Amounts shown include the service order administration component.

² This is the amount we may charge you in addition to the published Distributor charge for a service. It will be included in the total amount we invoice you for the relevant service – it is not charged separately.

³ The published Distributor charge for a service (passed through) plus the service order administration component.

Effective 18 August 2011

