

# Applying for the Medical Energy Rebate

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To help you apply correctly for the Medical Energy Rebate please read this guide. Correctly completing your application the first time will ensure you start to receive your Rebate as soon as possible.

- To qualify for the Medical Energy Rebate you or someone living with you needs to be diagnosed as being unable to self-regulate their body temperature by a doctor or specialist who has been treating the patient for at least three months.
- The electricity account holder must also hold one of the eligible concession cards from Centrelink or Veterans' Affairs.
- The application form needs to be completed by two people:
  1. the person who has their name on the electricity account at your residence; and
  2. the doctor or specialist who has been treating the patient for at least three months
- The account holder does not need to be the person diagnosed with an inability to self-regulate their body temperature.
- The application form is divided into two pages. Page 1 is to be completed and signed by the electricity account holder. Page 2 is to be completed and signed by the doctor and patient.
- Please make sure all the boxes are complete, including the details of everyone listed on this form – the account holder, the person who has been diagnosed and the doctor and that each of these people has signed the form.
- The application form includes guidance for your doctor or specialist on what is required for a medical diagnosis of an inability to self-regulate body temperature. This is only for the use of the doctor or specialist.
- If you are a long-term resident of a caravan park you can also apply for the Medical Energy Rebate. You will need to complete the same application form and also provide a statement from the operator of your caravan park confirming you are a long term resident at that address.
- Application forms should be posted to your electricity supplier. Their address should be included on the form they sent you. For caravan park residents, send the form to the standard supplier in your area along with a statement from the operator of the caravan park that you are a long term resident at that address. If you are not sure who is the standard supplier contact the Energy Information Line on 1300 136 888.
- Please note the application form includes your consent for Industry & Investment NSW to see your medical records for auditing purposes.

Checklist	Yes
Has the account holder completed and signed page 1	<input type="radio"/>
Has your doctor completed and signed page 2	<input type="radio"/>
Has the patient completed and signed page 2	<input type="radio"/>
Does the account holder have an eligible health care card	<input type="radio"/>
Caravan Park Residents – has your operator given a statement	<input type="radio"/>

If you ticked yes for all of the above, please post your completed application form to your electricity supplier.