

Gloucester Coal Seam Gas Project

Community
information
fact sheet

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Lucas Energy and its contractors sometimes need to enter private property to carry out field investigations to help with the development of the project. This fact sheet answers some commonly asked questions about why Lucas Energy would need to access private property and the right of landholders in this situation.

Land Entry Protocols

Why would Lucas Energy or its contractors need to access my property?

The project's planning and environmental assessment needs detailed information about the land directly affected by the project as well as surrounding areas. This includes information about flora, fauna, water flow, geology, soil, land use – everything that affects the project and potentially affected by it.

To gather this information, Lucas Energy and its specialist contractors will be conducting a range of field investigations. So they may need access to private properties within the study area or within the vicinity of a proposed pipeline route.

Please note that no-one from Lucas Energy or our contractors will enter your property without your knowledge.

If I receive a request for access does this mean my property is going to be affected by the project?

A request for access does not necessarily mean that your property will be affected by the project. Lucas Energy may need to visit your property to gather information so project options can be considered, developed, then designed in detail.

Will Lucas Energy notify me regarding access and if so, how?

You will be notified should we need access to your property. This will usually be done by letter or

phone and include a property access consent form. This form lets you nominate in advance:

- Any conditions of entry to your property;
- Your preferred method of contact; and
- How much notice you need before teams enter.

What about weeds or plant diseases being transferred?

We will take standard measures to prevent the spread of noxious weeds or plant diseases: washing vehicles and team members' boots, keeping cars on sealed roads and checking for mud on boots and vehicles prior to entering a property.

If you have specific concerns relating to your property, please let us know so we can take appropriate steps to avoid any transfer. You can do this by either contacting your community relations representative on the project information line: 1800 810 680, or giving us these details in the conditions of entry form.

Do I have to lock up my animals?

If you have dogs, cattle, horses or other animals which may be disturbed in any way by the field investigation, please let us know so we can make arrangements in conjunction with you to avoid or minimise any disturbance. You can do this by calling the project information line, or by providing details in the conditions on the survey consent form. We would appreciate advice

regarding guard dogs.

Can I accompany the field team?

You are welcome to accompany the field team during its investigations. Our teams must comply with occupational health and safety regulations. If you'd like to accompany them, please let us know before they visit. We will provide safety equipment such as hard hats for you if necessary. The site supervisor should accompany you at all times to ensure your safety.

Many of the field investigations take some time. Surveys, for example, can take several hours.

Can the field team answer my questions about the project?

The field teams have specialised tasks and generally can't answer wider questions regarding the project. Please direct any questions regarding the project to Lucas Energy, or by calling your community relations representative on the project information line: Freecall **1800 810 680**.

If you would like more information about the protocols listed overleaf or to report a breach of them, please contact the project information line on 1800 810 680 or email us at: info@gloucestergas.com.au

This community information fact sheet has been produced by the Gloucester Coal Seam Gas Project: 22 Tate St, Gloucester NSW 2422 Tel (02) 6558 1166 Email info@gloucestergas.com.au www.gloucestergas.com.au

Can I ask Lucas Energy to use one site over another on my property?

We will always consult with land-owners regarding specific sites on a property. Sometimes the options may be limited as sites are chosen for specific reasons. For example, particular vegetation may be home to threatened fauna, or we may need geotechnical information about what is below the surface in a particular area.

Will disturbed areas on my property be restored?

Yes. The survey consent form has an indemnity covering landowners for any damage or injury caused to persons or property arising from activities undertaken by Lucas Energy or its contractors.

Can I refuse access?

Lucas Energy is in the process of obtaining an Authority to Survey from the Department of Primary Industries which provides legislative powers under the Pipeline Act 1967 to enter properties to carry out investigations. Lucas Energy prefers to reach a mutually satisfactory arrangement with property owners about access for field investigations.

Will staff carry identification?

All our staff and contractors carry identification. You have the right to ask for that identification and to ask the team members to display this upon request. Cars left on your property will also have identification and contact numbers.

Will you tell me when you've been to my property?

A card that sets out the type of investigation, the time the team arrived and departed and the freecall information line can be left in your mailbox or near your front door at your request. Please call Lucas Energy on the project information line (1800 810 680) if you would like this notification.

If I have complaints, who do I make them to?

If you have any complaints, questions or concerns in relation to the project, please contact the community relations representative on the project information line.

When Lucas Energy, their representatives or appointed contractors enter a property for investigations and surveys, the following protocols will be followed:

- 1. Use all reasonable endeavours** - to extend courtesies, respect privacy and maintain good relations with the landholder;
- 2. Produce formal identification** - on request;
- 3. Comply with any special entry requirements agreed to;**
- 4. Cause minimal damage or disturbance** - to people, property, flora, fauna, livestock, soil, vegetation and water;
- 5. Respect the landholder's privacy** - by minimising investigations and surveys near homes;
- 6. Drive all vehicles on established tracks and roads where possible** - unless otherwise agreed with the landholder;
- 7. Comply with any existing bridge load limits;**
- 8. Maintain the land's security** - in accordance with the landholder's special entry requirements, including leaving all gates as they're found unless otherwise advised by the landholder;
- 9. Use public or Lucas toilet facilities** - rather than landholder's facilities;
- 10. Refrain from taking any dogs or other animals on the land** - and refrain from feeding or touching any animals on the land;
- 11. Remove no more vegetation, soil or water from the land than necessary** - to carry out the investigations and surveys;
- 12. Advise the landholder where we need to leave any survey marks or equipment on the land** - including pegs, paint marks or tape;
- 13. Promptly make good any damage or disturbance we cause** - during the investigations and surveys;
- 14. If any pit, hole or bore is made or equipment left on the land:**
 - Ensure it is attended, fenced or otherwise secured as long as it remains open or on the land;
 - Backfill without unnecessary delay, compact and level any pit, hole or bore and reinstate the ground to its previous condition; and
 - Inform the landholder in writing of its location.
- 15. Obtain the prior consent of the landholder if any fences, fixtures, machinery or equipment on the land need to be temporarily relocated** - to carry out the investigations and surveys and reinstate such items without unnecessary delay;
- 16. Remove all rubbish, waste or debris caused by its activities on the land;**
- 17. Take precautions to prevent the spread of noxious weeds and seeds;**
- 18. Comply with any statutory provisions which may be in force** - relating to the spread of reportable diseases;
- 19. Promptly report to the landholder any accidental injury or death of livestock or damage to property** - caused by Lucas Energy or its authorised representatives, and
- 20. Take all reasonable precautions to prevent the outbreak of any fire and comply with statutory provisions that may be in force** - in relation to bush fire control.