

**Who we are.  
What we do.  
For business.**

Energy for  
your business.

 **AGL**

At AGL, we know energy. From turning a turbine to flicking a light switch. And everything in between. We've been doing it for over 170 years. All that experience is available to your business. To help you save on your energy bills. And make your workplace greener. With efficient service. Competitive rates. Advice on reducing carbon emissions and more. Much more. So take a quick look at all that we can do for you at work.



Reliability  
Value  
Service  
Business  
Leadership  
Sustainable  
Community

Energy in  
action.®



## Delivering value for you.

AGL is a great choice for your organisation. We are leading the way in delivering energy to Australia. And it's made us the nation's largest energy retailer, with more than 3.2 million accounts.

But we don't just sell energy. We generate it too. We invest in new technology. In wind farms. Gas plants. And hydro. We can help you choose the right hot water system. And install it for you. We can give you advice on how to make your workplace greener. So you save energy. And money. Because we do it all. For you.

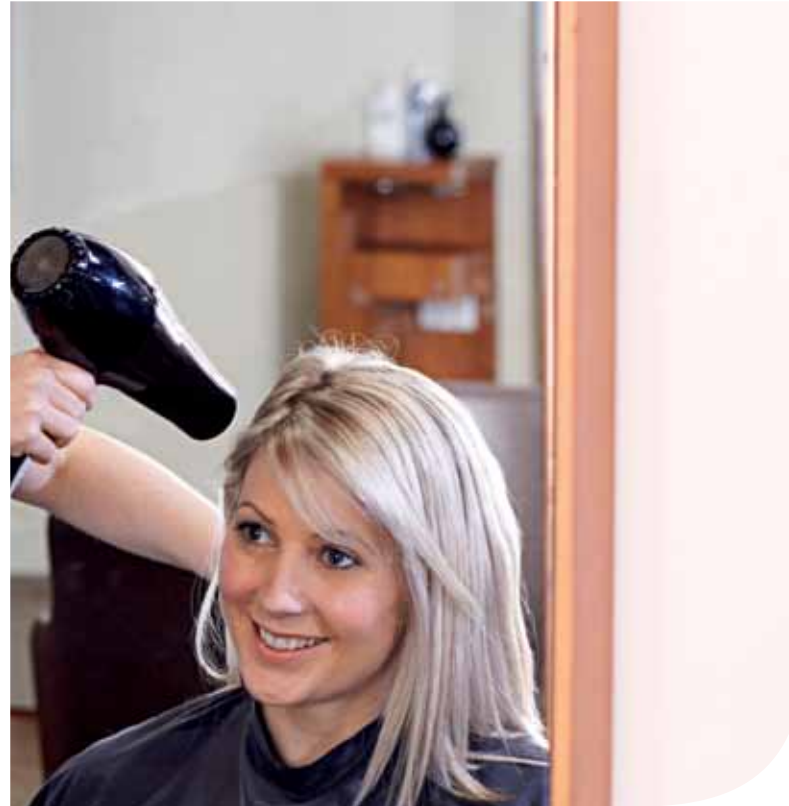
### We have a history of being first

We lit the first gas street lamp in Australia back in 1837. We imported Australia's first gas stove. We were the first Australian company to provide accredited green energy. And we've stayed at the forefront of all these fields and more.

### But what really comes first at AGL, is our customers

That's why we give you a dedicated business hotline you can call on **133 835** (8am - 6pm, Monday to Friday). Why we are ready with the answers you need when you contact us. Why our tradespeople turn up on time. Why our bills are easy to understand. Our rates competitive. And if we say we'll do something for you. We do.

So if you want to wire up a shopfront, reduce your carbon emissions, or just want to save on your energy overheads call AGL on **133 835** (8am - 6pm, Monday to Friday). We can do it all for you.



What really comes first at AGL is our customers.

## Helping your business meet the carbon challenge.

Just like your business, we have a stake in making Australia more sustainable. We believe companies both large and small can do something positive about it.

### We count our green credentials in actions, not words

That's why AGL has invested over \$2 billion in renewable energy generation in Australia, which has the capacity to power over half a million homes and businesses. And it's made us Australia's leading renewable energy company. AGL has built and operates two wind farms in the Hallett region in South Australia, with two more under construction. Along with our other owned or operated wind farms, these will generate over 1,700 GWh of renewable electricity per annum. Then there's our new hydroelectric power station at Bogong in Victoria, which generates enough electricity to provide power to approximately 100,000 premises.

### Special energy efficiency services

We also provide specialised services for small to medium sized businesses such as yours, that help you assess and improve your business' energy efficiency. The AGL 'Energy Challenger' and our 'Carbon Calculator' are easily accessible online tools that can help you find ways to save energy, reduce your carbon emissions and your energy overheads. To find out more just visit our website at [www.agl.com.au/BusinessEnergyEfficiency](http://www.agl.com.au/BusinessEnergyEfficiency)

We also have specially trained teams to answer your questions about the changing regulatory environment for businesses. Or the developing national and state-based carbon schemes. For quick answers to your questions, call us on **133 835** (8am - 6pm, Monday to Friday).

Want to wire up an office, buy a heater or fix your cooling? Call AGL. We do it all.

# Expert advice, great deals and easy installation.

AGL Energy Shops don't just offer the best choices in energy efficient products, they'll also help you every step of the way. From expert advice on the right product for your business to easy installation, they'll help you save energy and money. You'll have the added security of knowing that AGL only recommends quality appliances that offer outstanding energy efficiency and value for money. AGL Energy Shops are located in New South Wales, South Australia and regional Victoria. To find your closest store, visit [www.agl.com.au/shops](http://www.agl.com.au/shops)

## Need a tradesperson you can rely on?

In metropolitan areas, AGL Assist provides you with accredited tradespeople to work on a broad range of installation, maintenance and repair jobs for businesses. So you can be sure they will do a good job. The services they can offer include:

- > Hot water system installation and maintenance
- > Air conditioning and heating systems installation and maintenance
- > Industrial wiring, safety switches and more.

## Want to go solar?

AGL Assist can give you expert advice and quality installation from certified solar installers. They'll even organise available incentives for you. Call **131 766** to find your closest AGL Assist tradesperson in metropolitan areas. Or to find out more about solar energy options, visit [www.aglsolarenergy.com.au](http://www.aglsolarenergy.com.au)



# Giving back to the community.

At AGL we believe we have a responsibility to give back to the communities in which we live and work. We aim to create mutually beneficial outcomes to sustain our business and our customers for the long-term. Here are just a few of the ways we are investing our time, energy and money.

## Energy for Life

AGL's Energy for Life program focuses on the important social issue around homelessness. We support it in different ways, from our employee giving program, where AGL matches up to \$200,000 in employee contributions each year, to the AGL Warmth in Winter initiative that funds a proportion of the winter energy bills of crisis accommodation services as well as providing energy audits so they can make sustainable energy savings.

We help out in lots of other ways as well. In Queensland, the AGL Action Rescue Helicopter is always ready in a crisis. Ocean rescues. Lost children. Emergencies. Each year it performs over 900 life-saving missions and is on call 24 hours a day, 365 days a year. While in Victoria, we restored the famous Skipping Girl neon sign, a cultural icon of Melbourne's skyline. And now, we're providing the GreenPower to keep her skipping into the future.

To find out more about AGL's Energy for Life program and charity partners or our other community sponsorships, visit [www.agl.com.au/community](http://www.agl.com.au/community)



Energy in  
action.®

AGL

### Any questions about your workplace energy?

From energy plans that reduce overheads to wiring up a workshop. Call AGL. We can do it all for you.

Call your business hotline on 133 835 or visit [agl.com.au](http://agl.com.au)

#### Arabic

هل تحتاج مترجم؟ اتصل على الرقم أدناه:

#### Spanish

¿Necesita un intérprete? Llame al número indicado abajo.

#### Italian

Se vi serve un interprete, telefonate al seguente numero.

#### Greek

Αν χρειάζεστε διερμηνέα, τηλεφωνείτε στον αριθμό παρακάτω.

#### Croatian

Trebate li pomoć tumača? Nazovite niže navedeni broj.

#### Vietnamese

Nếu quý vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

#### Chinese

如果您需要傳譯員的幫助，請致電以下號碼。

For language assistance please call **133 835**.

AGL Sales Pty Limited ABN 88 090 538 337

AGL Retail Energy Limited ABN 21 074 839 464

AGL South Australia Pty Limited ABN 49 091 105 092

AGL Sales (Queensland Electricity) Pty Limited ABN 66 078 875 902

AGL Sales (Queensland) Pty Limited ABN 85 121 177 740



CONSUMER

AGL Energy uses  
**Greenhouse Friendly™**  
ENVI Silk Carbon Neutral Paper

ENVI Silk is an Australian Government  
certified Greenhouse Friendly™ Product.