



**Who we are.  
What we do.  
For you.**

Energy for  
your home.

 **AGL**

At AGL, we know energy. From turning a turbine to flicking a light switch and everything in between. We've been doing it for over 170 years. And all that experience is available to you. To help you save on your energy bill and make your home greener. With friendly service and competitive rates. Tradespeople you can rely on. Energy saving tips and more. Much more. So take a look at all that we can do for you at home.

Community.

Sustainability.



Leadership.

Value.

Reliability.

Service.

Energy in action.<sup>®</sup>



# AGL is a great choice for your home.

We are leading the way in energy in Australia. Because we deliver value for you and it's made us the nation's largest energy retailer, with over 3.2 million accounts. But we don't just sell energy, we generate it too. We invest in smart technology. In wind farms, gas plants and hydro. And we have tradespeople you can rely on. We can help you choose a new hot water system and install it for you. We can give you advice on how to make your home greener. So you save energy and money. Because we do it all. For you.

We promise to give you value for money and provide excellent service. We will work hard to deliver the products you want and we'll be there with the answers when you need them.

Service.

**AGL was Australia's first energy company. We lit the first gas street lamp in 1837. We were first to provide accredited green energy. And we've stayed at the forefront of delivering energy with great service ever since.**

# Leading the way in renewable energy.

Just like you, we have a stake in making Australia more sustainable. We believe everybody, both individuals and companies, can do something about it. That is why we have worked hard to become Australia's leading renewable energy company.

## We count our green credentials in actions, not words

In recent years, AGL has invested over \$2 billion in renewable energy generation, which has the capacity to power over half a million homes. And not many people know that AGL has built and operates two wind farms in the Hallett region in South Australia, with two more under construction. Along with our other owned or operated wind farms, these will generate over 1,700 GWh of renewable electricity per annum. That's enough to power your home for many years to come. Then there's our new hydroelectric power station at Bogong in Victoria, which will generate enough electricity to provide power to around 120,000 homes during peak summer demand.

It's all clean, renewable energy contributing to a reduction in greenhouse gas emissions. And every day we are working at finding new and better ways to generate the power we need. To live, now and in the future.

We also deliver our services in an environmentally responsible way. From our day-to-day business, to helping you save energy and reduce carbon emissions in your home. To find out more, visit [www.aglsustainability.com.au](http://www.aglsustainability.com.au)



Sustainability.



**Want to go solar?  
AGL Assist can provide expert advice and quality installation from certified solar installers. We'll even organise available incentives for you.**

AGL Assist offers certified tradespeople you can rely on for a broad range of installation, maintenance and repair jobs around the home. And their workmanship is guaranteed.

### Reliability.

Call 131 766 to find your closest AGL Assist tradesperson in metropolitan areas. Or to find out more about solar energy options, visit [www.aglsolarenergy.com.au](http://www.aglsolarenergy.com.au)

## Expert advice, great deals and easy installation.

AGL don't just offer the best choices in energy efficient products, we'll also help you every step of the way. From expert advice on the right product for your home to easy installation, we'll help you save energy and money. You'll have the added security of knowing that AGL only recommends quality appliances that offer outstanding energy efficiency and value for money. AGL Energy Shops are located in New South Wales, South Australia and regional Victoria. To find your closest store, visit [www.agl.com.au/shops](http://www.agl.com.au/shops)

## Giving back to the community.

At AGL we believe we have a responsibility to give back to the communities who support us. We aim to create mutually beneficial outcomes to sustain our business and our customers for the long-term. Here are just a few of the ways we are investing our time, energy and money.

### Energy for Life

AGL's Energy for Life program focuses on the important social issue of homelessness. We support it in different ways, from our employee giving program, where AGL matches up to \$200,000 in employee contributions each year, the AGL Warmth in Winter initiative that funds a proportion of the winter energy bills of crisis accommodation services as well as providing energy audits so they can make sustainable energy savings.

We help out in lots of other ways as well. In Queensland, the AGL Action Rescue Helicopter is always ready in a crisis. Ocean rescues. Lost children. Emergencies. Each year it performs over 900 life-saving missions and is on call 24 hours a day, 365 days a year. While in Victoria, we restored the famous Skipping Girl neon sign, a cultural icon of the city's skyline. And now, we're providing the GreenPower to keep her skipping into the future.



Responsibility.

To find out more about AGL's Energy for Life and Warmth in Winter programs or our other community sponsorships and charity partners, visit [www.agl.com.au/community](http://www.agl.com.au/community)



Energy in  
action.®

AGL

### Any questions about your home energy?

From money-saving plans, to solar hot water or fixing a faulty switch. Call AGL. We can do it all for you.

Call 131 245 or visit [agl.com.au](http://agl.com.au)

#### Arabic

هل تحتاج مترجم؟ اتصل على الرقم أدناه:

#### Spanish

¿Necesita un intérprete? Llame al número indicado abajo.

#### Italian

Se vi serve un interprete, telefonate al seguente numero.

#### Greek

Αν χρειάζεστε διερμηνέα, τηλεφωνείτε στον αριθμό παρακάτω.

#### Croatian

Trebate li pomoć tumača? Nazovite niže navedeni broj.

#### Vietnamese

Nếu quý vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

#### Chinese

如果您需要傳譯員的幫助，請致電以下號碼。

For language assistance please call **131 245**.

AGL Sales Pty Limited ABN 88 090 538 337

AGL Retail Energy Limited ABN 21 074 839 464

AGL South Australia Pty Limited ABN 49 091 105 092

AGL Sales (Queensland Electricity) Pty Limited ABN 66 078 875 902

AGL Sales (Queensland) Pty Limited ABN 85 121 177 740



CONSUMER

AGL Energy uses  
**Greenhouse Friendly™**  
ENVI Silk Carbon Neutral Paper

ENVI Silk is an Australian Government  
certified Greenhouse Friendly™ Product.