

# AGL energy plan fact sheet.

Facts.

## AGL Freedom® Energy Plan

Queensland, residential customers, gas or electricity

This price fact sheet contains information relating to an AGL Freedom® Energy Plan for gas or electricity as relevant, including AGL Green Choice™ options for electricity. These Energy Plans may not be available to all customers. Eligibility requirements are outlined at the end of this document.

The estimated annual costs set out in this price fact sheet are indicative only. Calculations assume demand for gas or electricity is constant during a full year. Your costs may be different from the estimated annual costs depending on:

- > your consumption of gas or electricity,
- > the pattern of your gas or electricity consumption over a full year,
- > your usage of off-peak electricity (where applicable), and
- > variations in the rates for gas or electricity charged by AGL over the term of the energy plan.

AGL Freedom® Energy Plans have no fixed term, and may be terminated with 20 business days notice. AGL may vary the gas or electricity rates with prior written notice.

When you add one of AGL's Green Choice™ options to your AGL Freedom® Electricity Plan, AGL will source electricity equal to the selected percentage (10% for Green Spirit, 20% for Green Living, or 100% for AGL Green Energy®) of your electricity consumption from renewable energy sources that are approved under the National GreenPower Accreditation Program.

All estimated costs, fees or other amounts outlined below are inclusive of GST.

Energy in  
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AGL

### Estimated annual electricity costs\*

Consumption over 12 months	With AGL Green Choice™ options			
	AGL Freedom® only	AGL Green Spirit	AGL Green Living	AGL Green Energy®
2 MWh	\$560.25	\$617.45	\$653.85	\$670.25
5 MWh	\$1,243.02	\$1,300.22	\$1,336.62	\$1,518.02
8.5 MWh	\$2,039.59	\$2,096.79	\$2,133.19	\$2,507.09

\*Excluding controlled load electricity costs.

### Estimated annual controlled load electricity costs

Consumption over 12 months	With AGL Green Choice™ options			
	AGL Freedom® only	AGL Green Spirit	AGL Green Living	AGL Green Energy®
1.5 MWh (on tariff 31)	\$139.26	\$139.26	\$139.26	\$221.76
1.5 MWh (on tariff 33)	\$205.10	\$205.10	\$205.10	\$287.60
1.5 MWh (on tariff 37)	\$463.05	\$463.05	\$463.05	\$545.55

### AGL Green Choice™ (electricity only)

Option	Units	GST Incl
AGL Green Spirit (10% Green)	\$/week	1.10
AGL Green Living (20% Green)	\$/week	1.80
AGL Green Energy® (100% Green)	c/kWh	5.5

### Estimated annual gas costs

	South Brisbane, Gold Coast, Toowoomba and Oakey areas	Brisbane North and Ipswich areas
5 GJ (consumed over 12 months)	\$468.74	\$426.57
10 GJ (consumed over 12 months)	\$591.01	\$588.71
15 GJ (consumed over 12 months)	\$705.47	\$750.85

### Additional information

Fees and Charges	GST Incl
Account establishment fee (electricity)	N/A
Account establishment fee (gas)	\$33.00
Dishonoured payment fee (cheque)	\$20.50
Dishonoured payment fee (Direct Debit)	\$13.75
Late payment fee	\$14.00
Payment processing fee	1% of the total payment amount, if you pay a bill using a payment method that results in us incurring a merchant services fee, including payment by debit or credit card.
Other fees and charges	Other charges relating to your meter or supply address may apply under these energy plans. See the gas or electricity Fee Schedule and General Terms brochure.

### Other benefits

- > **\$50 voucher:** valid for any AGL Assist service (a minimum spend of \$50) or appliance purchase at the AGL Assist Showroom (a minimum spend of \$400).

### Why AGL?

- > We have one of Australia's largest retail electricity and gas customer bases with more than 3.2 million customer accounts.
- > We were the first Australian energy company to provide an accredited green energy product as well as the first to join the Chicago Climate Exchange, the world's first carbon trading exchange.
- > We have invested over \$2 billion in renewable energy generation.
- > We offer a range of payment options to make paying your bills even easier.
- > AGL Assist can deliver reliable and friendly electricians or gas plumbers. Visit [agl.com.au/Assist](https://agl.com.au/Assist) or call AGL Assist on **131 766**.
- > With AGL Energy Online you can manage your energy account online 24/7, including setting up paperless bills, Direct Debit and more. Go to [agl.com.au](https://agl.com.au)

### Eligibility for this Energy Plan

- > These energy plans are only available to customers connected to the distribution system with a residential network tariff.
- > Eligibility also depends upon your geographic location, meter type and configuration.

The information in this price fact sheet applies to energy plans which are available at AGL's discretion. If you have not received this price fact sheet because it applies to an energy plan that you have accepted, please contact AGL on **131 245** to confirm its availability and your eligibility.