

2011 AGL Warmth in Winter Application Form

At AGL, we are committed to providing sustainable assistance to vulnerable Australians who may not enjoy the comfort and security of a warm home each night.

That is why we created the 'AGL Warmth in Winter' program.



What is AGL Warmth in Winter?

AGL Warmth in Winter is part of AGL's Energy for Life corporate responsibility program.

Through this program, we seek to support community organisations that address the important and challenging social issue of homelessness. We do this by assisting homeless services to be more energy efficient. There are two streams to our assistance:

1. AGL funds a proportion of the winter gas and/or electricity bills for overnight emergency or crisis accommodation services in NSW, ACT, VIC, SA and QLD in order to free up cash to direct to other essential services.
2. AGL assists a number of these crisis accommodation services to make ongoing reductions to their energy consumption by funding energy audits and implementing energy efficient measures in these organisations' premises.

We are proud to say that since 2004, AGL has contributed more than \$1.6 million to the winter energy costs of over 400 emergency accommodation services and funded more than 900,000 warm winter nights for homeless Australians.

We have also assisted over 43 services to make ongoing year-round energy savings, thereby cutting their greenhouse gas emissions and helping to reduce their overall impact on the environment.



Important note for 2012 Warmth in Winter:

From 2012 onwards AGL Warmth in Winter will be offering energy bill rebate funding to AGL customers only. The second stream of the Warmth in Winter program will remain available to all applicants regardless of their energy provider.

Please note: this change does not come into effect for this year's applications.

AGL is committed to making positive and lasting contributions to the wellbeing of our customers. We look forward to continuing to work with our customers to help free up valuable funds that they can redirect to services which directly assist their clients.

We understand that this decision may be disappointing to some, but we remain dedicated to providing sustainable services to our communities. AGL will continue to provide free energy audits to selected homeless services regardless of their energy provider. This commitment will ensure ongoing assistance for the organisation to make ongoing year round savings on their energy bills as well as reduce their environmental impact.

This service will still be available to crisis accommodation services located in NSW, ACT, VIC, SA and QLD.

Who is eligible?

For winter energy bill cash rebates:

You may be eligible for funding if your organisation:

- Is an **overnight emergency or crisis accommodation service based in NSW, ACT, VIC, SA and QLD** for people experiencing homelessness. An overnight emergency or crisis accommodation service is defined as:

Crisis/short term accommodation and support refers to accommodation that is generally provided for up to three months...generally involves a more intensive staff/client relationship, which may include 24 hour on-site or on-call access to staff support, usually required in early stages of homelessness.

Australian Institute of Health & Welfare, Australian Federal Government 2007

- Has **Deductible Gift Recipient (DGR) status** as a Registered Charity with the Australian Taxation Office.
- Provides **copies of the service's winter energy bills** for:
 - June, July and August 2010 for verification purposes (for services in NSW, VIC, SA ACT);
or
 - Any three consecutive months in 2010 or 2011 (for services in QLD only).

To receive an energy audit and implementation of energy efficiency measures:

You may be eligible to receive an AGL-funded energy audit if your organisation:

- Is an **overnight emergency or crisis accommodation service based in NSW, ACT, VIC, SA and QLD** for people experiencing homelessness (as defined above).
-
- Has **Deductible Gift Recipient (DGR) status** as a Registered Charity with the Australian Taxation Office.



How does AGL assess and prioritise 2011 applications?

For the last seven years, AGL has been able to fund a significant proportion of all eligible applications and would like to continue a similar level of support in 2011.

Applications must meet the eligibility criteria listed on Page 3.

Every 2011 application will be duly considered and assessed by a panel of AGL employees.

However, given the expected yearly increase in applications as well as the change to the program's cash rebate funding offer from 2012, higher priority for funding will be given to:

- Existing AGL customers (where AGL is the applicant's current energy provider at the time of submitted application)
- Smaller organisations that tend to receive less financial support, and
- Organisations that have not been part of AGL Warmth in Winter in previous years.

When will we know if our application is successful?

All applicants will be notified by mail regarding the outcome of their application in August/September 2011. Successful applicants will receive their cash rebate via a cheque payment direct to the service.

Selected services that are successful in the application to receive an AGL-funded energy audit will be notified by phone in September/October 2011.

How do we apply?

To apply for participation in AGL Warmth in Winter 2011:

1. **Complete all sections of the application form** (see over)
 - **Part 1** - Your organisation's contact details
 - **Part 2** - List of the service/s for which you would like to receive funding and costs of your 2010 winter energy bills (or for QLD applicants, the costs of your energy for any three consecutive months in 2010 or 2011)
 - **Part 3** - Complete this section if you would like to register your organisation's expression of interest to receive an AGL on-site high-level energy efficiency audit and possible implementation of energy efficient appliances
 - **Part 4**: Final checklist
2. Attach copies of your energy bills for the months of **June, July and August 2010** (or for Queensland applicants, copies of energy bills for three consecutive months in 2010 or 2011). Mail your completed application form (with copies of the service's last year winter energy bills) to:

AGL Warmth in Winter 2011
Attention: Corporate Responsibility Program Manager
Locked Bag 1837
St Leonards NSW 2060

(Applications close 5.00pm AEST, Tuesday 14 June 2011)



2011 AGL Warmth in Winter Application Form

To be an eligible applicant, your organisation must meet all the following criteria:

1. Is your accommodation service/s classified as an 'emergency/crisis accommodation' (ie. provide no more than 3 months of continued accommodation) for people experiencing homelessness?

Yes No

2. Is your organisation the registered energy account holder of the accommodation service/s that is being submitted to the 2011 Warmth in Winter program? (Regrettably, we are unable to fund the service if the energy account is registered privately under the individual resident)

Yes No

3. Does your organisation have Deductible Gift Recipient status as a Registered Charity with the Australian Taxation Office?

Yes No

If your answers to all the three questions above were 'Yes', please complete the rest of the application form.

For successful applications, and to ensure accuracy, please ensure that the Organisation name entered below matches that of the name of the organisation's bank account.

SECTION 1:
Organisation details

| | |
|--------------------------------|--|
| Name of applicant organisation | |
| Contact person and position | |
| Postal address | |
| Suburb | |
| State and Postcode | |
| Telephone | |
| Email | |

4. Please state the number of staff and total annual organisational budget for your broader organisation (not specifically the site/s for which you are applying for funding).

Number of Staff: _____

Total Budget: _____



5. Have you received AGL's Warmth in Winter funding before?

- Yes No

If Yes, please state which year/s your service received funding:

6. How did you find out about AGL Warmth in Winter?

- Participant in previous year/s Peak homeless body
 AGL website Word of mouth
 Other (please state) _____

Important Notes

AGL Warmth in Winter 2011 applications will be considered from services based in New South Wales, Victoria, South Australia, ACT and Queensland only.

Any personal information provided with this application may be collected by AGL and used to determine your eligibility, evaluate your application and administer any funding or audits to successful applicants. AGL may disclose personal information to third party organisations and qualified auditors for this and related purposes. This acknowledgment is made for the purposes of the Privacy Act. If you wish to access any of the personal information we hold about you, please contact us by calling 131 245. To find out more about AGL's Privacy Policy please visit www.agl.com.au.

SECTION 2:
Funding
details

Please clearly print the **name, address, number of beds** and the **total (\$) energy bill for each site** you wish to register for Warmth in Winter funding. For services:

• **In NSW, VIC, SA & ACT**

– Provide copies of your winter energy bills for June, July and August 2010

• **In QLD**

– Provide copies of your energy bills for any three consecutive month period in 2010-11.

Please ensure that you **attach copies of the energy bills for each site** you wish to register (or for QLD sites, copies of energy bills for any consecutive three-month period in 2010-11).

AGL is unable to consider applications that do not contain copies of the relevant bills as described above.



NOTE: To register more than four sites, please attach an additional page.

| Facility Name | Facility Address (or PO Box)* of each site you would like to register | Resident type (male, female, youth, family) | Number of beds at this site | 3 month energy bill |
|---------------|---|---|-----------------------------|--|
| | | | | Electricity: \$ Gas: \$ LPG: \$ Total: \$ |
| | | | | Electricity: \$ Gas: \$ LPG: \$ Total: \$ |
| | | | | Electricity: \$ Gas: \$ LPG: \$ Total: \$ |



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|--|--|--|--|-----------------|
| | | | | Electricity: \$ |
| | | | | Gas: \$ |
| | | | | LPG: \$ |
| | | | | Total: \$ |
| Combined funding total requested: | | | | \$ |

*Any information provided for program participation will be kept in confidence, except where we may need to disclose some information contained in your application to determine your eligibility for this program and to administer funding or audits for successful applicants. If your organisation is concerned for clients' privacy and safety and would prefer not to provide a street address, a post office box will be sufficient.

SECTION 3:
Expression of
interest to
receive an
energy audit

Would you like to reduce your emergency accommodation service's overall energy spend?

AGL is offering a number of fully-funded energy audits to assist selected services to make ongoing year round savings on their energy bills and reduce their greenhouse gas emissions.

Experienced qualified energy auditors identify opportunities within emergency or crisis accommodation services to reduce energy consumption and provide assistance to implement changes – such as replacing incandescent globes with compact fluorescent globes; installing occupancy sensors on lighting; adjusting fridge and freezer temperatures; and installing shade cloth or blinds.

How does it work?

If you are selected to receive an energy audit:

- You will be asked to provide some baseline pre-audit information (complete a checklist on energy use at your organisation, and copies of energy bills for the previous 12 month period).
- AGL will provide a qualified energy audit contractor who will contact you and arrange a visit of the service at a suitable time.
- This visit will result in a list of recommended changes to your facility that could assist in reducing energy consumption.
- The auditor will work with you to implement these energy efficient changes and potential implementation of energy efficient appliances, which are funded by AGL
- AGL will request copies of your energy bills 12 months following the audit so that we can measure the effectiveness of the changes implemented within your organisation.



How do we apply for an AGL energy audit?

If your emergency or crisis accommodation service is selected to receive funding from AGL Warmth in Winter 2011, would you be interested in receiving an energy audit, to help find ways to increase your facility's energy efficiency?

- Yes* No

*If yes, please provide the person's name and contact details that manages your property and whether you will need to get approval to use AGL contractors.

SECTION 4:

Checklist

- All sections are filled out
- Copies of the service's winter energy bills are attached
- The application period has not closed (5.00pm AEST, Tuesday 14 June 2011)

Please complete this form and mail to:

AGL's Warmth in Winter 2011

Attention: Corporate Responsibility Program Manager

Locked Bag 1837

St Leonards NSW 2065

If you would like further information about AGL Warmth in Winter, please email EnergyforLife@agl.com.au or phone +61 2 9921 2753.

Would you like to sign up to AGL?

If you would like your organisation to switch to AGL as their energy provider, simply indicate your interest.

- Yes, I would consider switching to AGL**

If yes, what energy type would you like to connect:

- Both Gas and Electricity
- Electricity only
- Gas only

Please provide details of the most appropriate person to contact:

Name: _____

Daytime phone: _____

Email: _____

An AGL representative will be in contact shortly to discuss a competitive energy plan.

- No thanks**

(optional): Please state reasons why _____