

ADVANTAGE 5 – OFFER FACT SHEET



These Energy Plans may not be available to all customers. Availability will depend upon your geographical location, consumption levels and credit history. Please call AGL on **1300 309 132** to confirm your eligibility for these Energy Plans. The costs set out in this fact sheet are indicative costs only. Calculations assume demand for energy is constant during a full year. Your actual costs may be different from those in this fact sheet and will depend on:

- your actual consumption of energy
- the pattern of your energy consumption over a full year
- your actual usage of off-peak electricity
- variations in the rates charged by AGL over the term.

The Terms for these Energy Plans will provide details on how the rates may vary. All estimated costs and any applicable loyalty credits, discounts and fees outlined below are inclusive of GST. This offer is available for a limited time period and may be removed at AGL's discretion.

Energy Plan Reference Gas Regions	DQ5A7 (Sth Bris, Gold Coast, Toowoomba & Oakey Areas)	OD5A7 (Nth Bris & Ipswich Areas)	OD5A7 - with Bulk Hot Water (Nth Bris & Ipswich Areas)	EQ5A7 N/A
Fuels	Gas & Electricity	Gas & Electricity	Gas & Electricity	Electricity Only
Term Energy Plan	24 Month term	24 Month term	24 Month term	24 Month term
Estimated Annual Electricity Costs (Incl GST)*				
2 MWh	\$364.98	\$364.98	\$364.98	\$364.98
5 MWh	\$805.53	\$805.53	\$805.53	\$805.53
8.5 MWh	\$1,319.51	\$1,319.51	\$1,319.51	\$1,319.51
Estimated Annual Off-peak Hot Water (Incl GST)*				
1.5 MWh (on Tariff 31)	\$89.82	\$89.82	\$89.82	\$89.82
1.5 MWh (on Tariff 33)	\$132.30	\$132.30	\$132.30	\$132.30
Estimated Annual Gas Costs (Incl GST) - South Brisbane, Gold Coast, Toowoomba & Oakey Areas				
5 GJ	\$327.55	N/A	N/A	N/A
10 GJ	\$419.46	N/A	N/A	N/A
15 GJ	\$505.20	N/A	N/A	N/A
Estimated Annual Gas Costs (Incl GST) - Brisbane North & Ipswich Areas				
5 GJ	N/A	\$273.69	\$233.34	N/A
10 GJ	N/A	\$375.47	\$335.13	N/A
15 GJ	N/A	\$477.26	\$436.91	N/A
AGL Loyalty Account Credits (Incl GST)				
Loyalty Account credits	N/A	N/A	N/A	N/A
Up-front Account credits	N/A	N/A	N/A	N/A
Additional Information (Incl GST)				
Account Establishment Fee (Gas Only)	\$33.00	\$33.00	\$33.00	N/A
Debt Collection Fee	\$37.00	\$37.00	\$37.00	\$37.00
Dishonored Payment Fee	\$26.00	\$26.00	\$26.00	\$26.00
Late Payment Fee	\$9.90	\$9.90	\$9.90	\$9.90
Early Termination Fee	\$75.00	\$75.00	\$75.00	\$75.00
Payment Processing Fee	If you choose to pay using a credit card payment option, a 1% (GST inclusive).	If you choose to pay using a credit card payment option, a 1% (GST inclusive).	If you choose to pay using a credit card payment option, a 1% (GST inclusive).	If you choose to pay using a credit card payment option, a 1% (GST inclusive).

* Estimated Electricity and Gas costs include a 5% discount off usage rates.

Why AGL?

- Competitive energy prices and great value offers.
- Nearly 170 years experience in Australia means we have the energy know-how to meet your energy needs.
- Dedicated Queensland Customer Service centre.
- A range of payment options to make paying your bills even easier.

Eligibility for this Energy Plan

- Subject to consumption, geographical and credit criteria. This Energy Plan is also not suitable for certain types and configurations of electricity Meter (including Solar Photovoltaic (Solar PV) systems and Time of Use (TOU) meters).

DISCLOSURE STATEMENT

Marketers of gas and electricity to small customers in Queensland must comply with the Energy Codes. These Codes specify (amongst other things) the minimum level and quality of information which must be provided to small customers when entering into a customer retail contract. The following statement lists that information and identifies where it can be found.

You should read and acknowledge this Disclosure Statement before you accept an Energy Plan with us. You can call us on 1300 134 735 to receive a copy of the Terms booklet, which includes this Disclosure Statement, or the Terms can be viewed on the AGL website at www.agl.com.au/qldterms.

Information Item	Where this can be found
1) The name and the address for service of the marketer or if different the retailer on whose behalf the marketer is acting.	See Contact Details in the Offer
2) The postal address and facsimile number of the marketer or if different the retailer on whose behalf the marketer is acting.	See Contact Details in the Offer
3) The date of commencement of the customer retail contract.	See the Offer and clause 2 of the Terms The Terms are available at www.agl.com.au/qldterms or you can request a copy by calling 1300 309 132
4) The prices, charges, tariffs and service levels that will be applicable in respect of the customer retail contract.	See the Offer
5) If the prices, charges, tariffs or service levels are able to be changed by the retailer under the customer retail contract, the manner in which any such change may be effected.	See clause 5 of the Terms The Terms are available at www.agl.com.au/qldterms or you can request a copy by calling 1300 309 132
6) The costs to the small customer associated with entering into the customer retail contract, outside of the prices, charges and tariffs payable (including any costs associated with the provision of infrastructure such as Meters).	See the Offer and clauses 1.1.5, 1.3.6, 2.2.4, 2.3.4 and 2.5.1 of the Terms The Terms are available at www.agl.com.au/qldterms or you can request a copy by calling 1300 309 132
7) The type and frequency of bills which will be rendered under the customer retail contract.	See clause 6.1.1 of the Terms The Terms are available at www.agl.com.au/qldterms or you can request a copy by calling 1300 309 132
8) The payment methods and options which are available in respect of the customer retail contract.	See the Offer and clause 6.8.2 of the Terms The Terms are available at www.agl.com.au/qldterms or you can request a copy by calling 1300 309 132
9) The early termination charges which may apply in the event that the small customer terminates a fixed-term customer retail contract prior to its expiry date and the method of calculation of those charges.	May Apply – See the Offer and clauses 3.1, 3.5.2 and 3.6.5 of the Terms The Terms are available at www.agl.com.au/qldterms or you can request a copy by calling 1300 309 132
10) The enforcement expenses which may become payable in the event of a breach of the customer retail contract by the small customer.	May Apply – See clauses 3 and 6.14 of the Terms The Terms are available at www.agl.com.au/qldterms or you can request a copy by calling 1300 309 132
11) The dispute resolution options which are available to customers.	See clause 10 of the Terms The Terms are available at www.agl.com.au/qldterms or you can request a copy by calling 1300 309 132
12) Details of the right conferred on the customer to rescind the customer retail contract in accordance with the Code.	See Clause 2.1 of the Terms The Terms are available at www.agl.com.au/qldterms or you can request a copy by calling 1300 309 132
13) If a commission, fee or reward is to be paid for the introduction of business to the retailer: (a) a statement of that fact; and (b) details of the person by whom the commission, fee or reward is payable; and (c) details of the person to whom the commission, fee or reward is payable.	See clause 1.1.3 of the Terms The Terms are available at www.agl.com.au/qldterms or you can request a copy by calling 1300 309 132