



Health, Safety and Environment Policy

AGL is committed to the health and safety of its people and to the protection of the environment. Life Guard, our Health, Safety and Environmental (HSE) Management System, applies to all AGL people, contractors, products and services.

Our policy is to:

- Provide a safe and healthy work place for all our people and our contractors
- Make Health, Safety and Environment (HSE) a part of all business decisions
- Identify, assess and manage HSE risks prior to commencing all activities, projects and acquisitions
- Apply standards that meet or exceed relevant legislation, regulations and community expectations
- Strive to operate in a manner which minimises HSE risk to our customers or to the public
- Continually improve our HSE performance by regular monitoring and review of Life Guard and by establishing goals at all levels within the Company
- Use resources and energy efficiently and minimise waste and emissions
- Reduce and, wherever possible, prevent pollution from our activities
- Lead, train and motivate our people and our contractors to work in a safe and responsible manner
- Communicate openly with our people, customers and the community on HSE matters
- Consult and seek contributions from our people on issues that have the potential to affect the environment, their health and safety
- Provide information and advice on the safe and responsible use of our products.
- On every job, no matter how small, we will take the time to perform our work safely and with proper regard for the environment.

We will:

- Strive towards having every person go home from work at least as healthy as when they came
- Consider contractor health and safety as important as that of our employees
- Encourage personal responsibility for HSE behaviour
- Build a culture of continuous improvement, openness and ownership
- Have simple systems that enable knowledge, spot trends and identify root causes
- Improve our HSE performance consistent with improving the long-term sustainability of the business

Michael Fraser
Managing Director
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**For more information call
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Health, Safety and Environment Policy Responsibilities

Employees

AGL people at all levels must:

- Comply with all legislation, standards and codes of practice that apply to their workplace
- Practise safe and environmentally sound work methods and behaviours
- Use all appropriate tools, materials, personal protective equipment and environmental safe guards correctly
- Take steps to fix, where safe to do so, and then report any hazards that are identified at work
- Report immediately to their leader all injuries, illness, environmental incidents and near misses, no matter how minor.

Leaders

Leaders are accountable for:

- Ensuring that their colleagues work, so far as is reasonably practicable, without risk to their health, safety or to the environment
- Conforming to and enforcing all legislation, standards and codes of practice that apply to their workplace
- Ensuring that every system of work and the working environment of each of their colleagues, so far as is reasonably practicable, is safe and without risk to health or to the environment
- Implementing the Life Guard Management System consistently in their workplace
- Training their colleagues so that they can develop and successfully maintain safe and environmentally sound working conditions and systems
- Taking steps to control hazards as they are reported
- Investigating incidents and implementing remedial actions to address the basic fundamental causes
- Resolving disputes regarding HSE issues.

Contractors and people supplying services

Contractors and people supplying services to AGL are required to know and comply with AGL's HSE Policy by:

- Conforming to and enforcing all legislation, standards and codes of practice and licensing that apply to work places under their control
- Adhering to any HSE requirements specified by AGL
- Ensuring that all personnel work, so far as is reasonably practicable, without risk to their health, safety or to the environment

Contractors and people supplying services continued...

- Ensuring that all personnel performing work on behalf of AGL have received appropriate training including safe and environmentally sound work practices
- Reporting immediately all incidents and near misses to AGL.

Life Guard Committees

The Life Guard committees will be supported by AGL people at all levels, and are responsible for:

- Assisting in the identification of workplace risks and making recommendations on safe systems of work
- Helping leaders, through consultation, to make the workplace safe and cause no harm to the environment
- Investigating, discussing and making recommendations about health, safety and environmental hazards and incidents
- Reviewing the remedial measures taken to ensure health, safety and the protection of the environment.

AGL HSE Management Groups

There are two AGL HSE Management groups, one for Merchant Energy and the other, Retail Energy and Corporate. These groups have senior management representation and are responsible for:

- Providing strategic direction for HSE policies and program development
- Providing clear leadership and commitment to AGL's HSE program by actively promoting Life Guard
- Developing and reviewing HSE policies that will assist leaders and colleagues in their business activities
- Establishing goals, setting targets, reviewing trends and ensuring HSE systems are reviewed regularly
- Ensuring continual improvement of the health and safety of AGL's people and contractors
- Ensuring that the Company's products and services are provided to the community and customers in a way that is safe and environmentally responsible
- Recommending additional resources as required and ensuring that Company HSE activities are managed consistently and constantly.